Empathy Interviews: Before, During, After…

Before | Resources:	● IDEO Toolkit (page 31) | Preparing a Question Guide ○ You could print page 31 and have students go through the steps of preparing for conducting empathy interviews in groups. ● Tips for Preparing for Empathy Interviews ○ This could serve as a good resource for students when they are designing and organizing their questions.
During | Resources:	● Engaging in and Recording Empathy Interviews ○ This could serve as a guide or worksheet students could use before and during the empathy interview process. ● Printable Worksheet for Preparing and Recording (Pages 13 & 14)
After | Resources:	● Utilizing an Empathy Map (page 19) ○ You could use this strategy after the Empathy Interviews to help students compile their learning and begin to make a decision.