

Minutes of Meeting of PG & MBA Townhall

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Date: [11th March 2024]

Time: [7 pm]

Venue: [D217]

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Attendees:

1. Brig Steve Ismail (Retd.), Dean of Students
 2. Dr Anshu Paliwal, Associate Director and Head of Student Life
 3. Capt. Anita Ganjoo (Retd.), Head of Hostel Administration
 4. Hostel Wardens
 5. Mrs. Kartika, Student Affairs Coordinator
 6. Pulle Harsha, Vice President-elect, Student Council
 7. Adhityanarayan Ramkumar, Campus Affairs Secretary, Student Council 23-24
 8. Aneesh Kandrakota, Academic Affairs Secretary, Student Council 23-24.
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Agenda:

To discuss any concerns or queries affecting Students' Life on Campus.

Proceedings:

S. no.	Concern Raised	Response from ODS	Status	Remarks
1	Maintenance staff are very rude and don't work efficiently. Daily maintenance doesn't come even if called and in hours other than lunch hours.	The warden has noted it down, and it will be rectified immediately	Open	The student agreed that the issue was not taken to the warden and has been only informed to HA. Should talk to both Anita ma'am and Preeti ma'am regarding this.
2	Washing Machines are very dirty and are not maintained properly in Kanha.	Periodical service of the washing machine is being done, and the point is noted and will be taken care of immediately.	Open	In case of any issue regarding maintenance, the student should immediately inform the warden or email callbob with the warden copied. The student council can go for a survey after permission from Anita ma'am.
3	Drinking water issue post 9 pm in Periyar and Kaziranga.	Raised to callbob with Anita ma'am in cc. There was a problem of classification inside pipes, which has been addressed.	Close d	Please talk to warden if issue persists.
4	Pests-related problems in every hostel.	Pests are a challenge. Students should keep their rooms clean, but the point has been	Open	Should take a survey and get to know if this is really a daily problem or why is this not

		noted, and will try to resolve the issue.		being solved even after proper measures.
5	Food Pricing and Quality: Students said that Mess Fees for MBA should be decreased upon comparing Sodexo pricing and quality to other Institutions.	It was noted that there is no differentiation in pricing between undergraduate and MBA students. Prices remain consistent for all. A comparison with OP Jindal indicated that SNU's pricing is competitive and provides better value.	Close d	
9	Weekly Budget of Food is not carried over to the next week.	The vendor is on a contractual basis which is run per month. The meal number and number of students are told to the vendor so that they can prepare those many accordingly.	Close d	
10	Cancellation timeframes for Meal Slips are short: Students argued that the 30-second cancellation window may be restrictive, and students can't cancel their order within the time frame in case of wrong ordering at the wrong DH.	We will review the practicality and explore potential adjustments.	Open	We should discuss this further and get a reply regarding the reason behind putting up a 30-second cancellation window.
11	WiFi Connectivity issues in DH1.	Concerns about Wi-Fi connectivity will be investigated and rectified.	Open	Should talk with IT Department and get this problem solved.
12	Students requested for extended library hours and Econ Lab.	The ODS will communicate with the library administration to explore the feasibility of extending library hours and also for the Econ Lab.	Open	Should roll out a form and check if this is really in need among the students and talk further regarding this.
13	Students requested for Single rooms.	Possible but only with terms and conditions, details to be provided in slides by Anita ma'am.	Close d	Anita ma'am presented slides detailing the new academic year's hostel process.

14	Students raised concerns about classes and exams being put at odd hours because of the lack of classroom.	Due to ongoing work in G Block, class and exam schedules have been affected. Once the renovations are complete, scheduling issues are expected to be resolved.	Close d	
15	Campus shuttles: Campus shuttles, not waiting for enough time. Someone waited for 1.5 hours, and it never reached.	Concerns about shuttle frequency will be addressed and proper communication will be sent out to make sure miscommunication between driver and student doesn't happen.	Open	Discuss this with campus affairs secretaries regarding the actual reason behind the concern raised by the student and should work on sending out locations of the pickup and drop points.
16	Golf Carts: students raised concerns about Golf Carts not being available at the gate to other parts of campus	We will explore options to increase the availability and frequency of student transportation within the campus.	Open	We need to get data on the route and student feedback regarding the same.
17	Holi celebration.	Rumours of cancellation were dispelled by Steve sir, confirming that Holi will indeed be celebrated this semester.	Close d	
18	Curfew time and parental permission.	These have been removed for PhD and Master's students, with trust placed on the students to act responsibly.	Close d	

Closing Remarks:

The Dean of Students concluded the meeting, assuring attendees that all raised issues would be addressed promptly. He encouraged students to continue reporting concerns for resolution.

The minutes of the meeting were logged by Adhityanarayan Ramkumar, Campus Affairs Secretary, Student Council 23-24, and Aneesh Kandrakota, Academic Affairs Secretary, Student Council 23-24 (President, Student Council 24-25, as on 16th March 2024) and the final draft was edited and presented by Pulle Sree Harsha, Vice-President, Student Council 24-25.

