



ACROTRIX™ STUDENT CLASS / WORKSHOP / INTENSIVE BOOKING TERMS & CONDITIONS

Last Reviewed: October 2025

I recognise that the participation in ACROTRIX workshops, intensives or student classes (whether online or in person) can be dangerous and acknowledge the risks involved and that the organisers and ACROTRIX and all companies involved have taken all reasonable and practical steps to minimise the risks.

I / the participant will wear appropriate clothing and use any protective equipment provided or advised.

I confirm that the participant is under 18 years old but above 3 years of age and that the child is over 1 metre tall.

I / the participant will not undertake any skills that are beyond my level of skill or are a danger to others.

I agree that I / the participant will carry out the activity in accordance with the specific safety instructions that will be given before undertaking the activity.

I declare I / the participant am in good health and not suffering from any medical condition or disability which is likely to adversely affect my normal control or which might make it unsafe for me / the participant to participate.

I / the participant acknowledge that ACROTRIX did not give me / the participant medical advice relating to my / the participant's physical condition and ability to participate in the ACROTRIX workshop, intensive or classes, or use ACROTRIX equipment.

I confirm that I / the participant will be responsible for the payment of any damage caused as a consequence of my dangerous manoeuvres, loss of control, or negligence.

I fully indemnify the organisers and ACROTRIX and all companies involved against all and any loss or claims arising as a consequence of my / the participant's participation within the ACROTRIX workshops, intensives, or using any ACROTRIX equipment.

I fully indemnify the organisers and ACROTRIX and all companies involved with the ACROTRIX workshops, intensives or classes and use of ACROTRIX equipment against

claims of injury to myself / the participant or any third party howsoever arising as a consequence of my participation on the ACROTRIX equipment, or in the ACROTRIX workshops, intensives & classes.

For cancellations, you will need to notify us at least 14 days in advance for intensives/workshops and 30 days in advance of your payment date for in-person classes, or you will be charged in full for your booking.

This agreement is covered by English Law. In the event that any part of this agreement is for any reason unenforceable, the remainder shall remain in full force and effect.

Subscription Payment Schedule

The monthly subscription price is inclusive of holiday breaks specific to each venue. While the standard schedule allows for two weeks' closure at Christmas, Easter, and summer, certain venues may require additional closure periods due to access limitations or venue-imposed restrictions. All such breaks are accounted for within the annual pricing structure and shall not result in any adjustments, credits, or refunds to the subscription fee.

Acrotrix will inform participants of any additional closures as soon as reasonably possible and will provide details on any resulting changes to class scheduling or attendance.

1. Titles

1.1 ACROTRIX is an acrobatic consultancy, owned by Peter James Pearson. ACROTRIX and Peter James Pearson (PJP) can and should be treated as one and the same for the purposes of these Terms and Conditions.

2. Insurance and Liability

2.1 ACROTRIX classes and courses are delivered by qualified coaches who hold valid coaching insurance, including Public Liability and Professional Indemnity cover, from

recognised UK sports insurance providers. ACROTRIX is affiliated with Insure4Sport (I4S), and the majority of our coaches are insured through this provider; however, equivalent cover from other recognised insurers is also accepted.

2.2 All coaches are required to maintain active insurance that specifically covers the coaching activities delivered under ACROTRIX programmes. ACROTRIX's affiliation with I4S does not limit or exclude coaches insured through alternative providers, provided their cover meets or exceeds the same level of protection. This insurance does not extend to learners or participants, who must hold their own suitable cover if required.

2.3 It is the responsibility of any non-affiliated learner or participant to ensure they hold suitable insurance for participation in classes, workshops, or courses. This should include cover for all taught sessions, mentoring, and practical activities. Learners who cannot demonstrate adequate insurance cover may be asked to provide proof of alternative insurance or to sign a waiver. Failure to do so may result in removal from the course without refund.

2.4 ACROTRIX, PJP, and/or any associated insurers shall not be liable and expressly exclude responsibility for any loss, cost, expense, or damage to personal belongings suffered by the learner whilst on a course, or for death or personal injury suffered by the learner, except where such loss or injury arises from proven negligence or breach of statutory duty.

3. Cancellation of Workshops, Intensives and/or In-Person Classes by ACROTRIX

3.1 ACROTRIX reserves the right to cancel or reschedule courses/assessments at their discretion if in the opinion of ACROTRIX there are insufficient learners enrolled. In such cases the learner/s shall be offered a refund of the fees paid or a transfer to an alternative course. In such cases ACROTRIX's liability shall be restricted to reimbursement of any fees paid to them.

3.2 In the event of a cancellation for a reason outside the control of ACROTRIX, ACROTRIX shall be under no obligation to provide any reimbursement. In the event of any

reimbursement being made it shall be a gratuitous payment made without obligation or liability.

3.3 In the event that Acrotrix needs to cancel a class due to unforeseen circumstances or reasons beyond our control, we will make every effort to notify registered participants as soon as possible via email, phone, or other contact methods provided during registration.

3.4 If a class is cancelled by Acrotrix we will offer a make-up class on an alternative date. If advised that the participant cannot attend that date, then a credit will be applied to the participant's account for the full amount of the class fee. This credit can be applied towards future Intensives & apparel offered by Acrotrix.

3.5 Participants can attend the make-up class or, if they can't attend, can use the credit towards any future Intensive or apparel provided by Acrotrix. If the credit has not been used by the date of leaving the class then the credit will be refunded to them.

3.6 In the event of a class cancellation by Acrotrix, refunds will not be issued. Instead, a credit will be offered as per the terms outlined above.

3.7 It is the responsibility of the participant to ensure that their contact information, including email and phone number, provided to Acrotrix during registration, is accurate and up to date to receive timely notifications regarding class cancellations.

3.8 Acrotrix reserves the right to make exceptions to these terms and conditions on a case-by-case basis, depending on the circumstances surrounding the class cancellation.

3.9 Participants are encouraged to reach out to Acrotrix's customer service team for any questions or concerns regarding class cancellations and credit issuance.

3.10 By registering for classes with Acrotrix, participants acknowledge that they have read, understood, and agree to abide by these terms and conditions regarding class cancellations and credit issuance.

4. Temporary Changes to Class Dates/Times by ACROTRIX

4.1 Acrotrix reserves the right to make temporary changes to class dates/times or schedules due to reasons such as instructor availability, facility availability, or other unforeseen circumstances. Every effort will be made to notify registered participants of any temporary changes as soon as possible via email, phone, or other contact methods provided during registration.

4.2 In the event that a class date/time is changed by Acrotrix, participants will be offered a credit to their account for the full amount of the affected class if they cannot attend the temporary date/time. This credit can be applied towards future Intensives or apparel offered by Acrotrix.

4.3 Participants can use the credit towards any future Intensive or apparel provided by Acrotrix. If the participant withdraws from the class and the credit has not been utilised it will be refunded to them.

4.4 Acrotrix does not offer refunds for changes to class dates/times. Instead, a credit will be offered as per the terms outlined above. This does not apply to learner-initiated absences due to illness or injury, which are addressed separately under Section 5 and 8.5.

4.5 It is the responsibility of the participant to ensure that their contact information, including email and phone number, provided to Acrotrix during registration, is accurate and up to date to receive timely notifications regarding temporary changes to class times.

4.6 Acrotrix reserves the right to make exceptions to these terms and conditions on a case-by-case basis, depending on the circumstances surrounding the temporary change in class times.

4.7 Participants are encouraged to reach out to Acrotrix's customer service team for any questions or concerns regarding changes to class times and credit issuance.

4.8 By registering for classes with Acrotrix, participants acknowledge that they have read, understood, and agree to abide by these terms and conditions regarding temporary changes to class times and credit issuance.

5. Subscription Pausing Policy

5.1 Clients may request to pause their subscription in cases of extended absence, under the following conditions:

- The absence must be for three (3) or more consecutive weeks.
- A valid GP note or medical certificate must be submitted to support the pause request.
- The pausing of the subscription will take effect from the date the GP note is received, unless otherwise agreed in writing.

5.2 If the client does not return following the agreed pausing period:

- a) Their subscription will automatically resume, and
- b) They will remain liable for the standard notice period as outlined in the Terms & Conditions Section 8 if they do not return.

5.3 All requests to pause subscriptions are granted at the discretion of Acrotrix and must be confirmed in writing.

6. Sibling Discount

6.1 A 10% sibling discount is available for additional children from the same household.

6.2 The discount is applied at the point of subscription activation, subject to system processing, and may take effect from the 1st of the following month depending on the payment schedule.

6.3 The discount applies only to ongoing subscriptions and does not apply to trial classes or part-month attendance.

6.4 Acrotrix reserves the right to request proof of sibling status and may modify or withdraw the discount policy at any time.

7. Registration Fee / Joining Fee and Materials

7.1 Payment: By registering and submitting the joining fee, you agree to pay the specified amount for the event, program, or service being offered.

7.2 Non-Refundable: The joining fee is non-refundable unless otherwise specified. Once paid, the fee will not be refunded for any reason, including cancellation of the event, program, or service, or non-participation.

7.3 Transferability: The joining fee is non-transferable. It cannot be transferred to another individual or another event, program, or service unless explicitly permitted by the organiser.

7.4 Deadline: Joining fees must be paid by the specified deadline to secure your spot in the event, program, or service. Failure to pay by the deadline may result in cancellation of your registration.

7.5 Confirmation: Payment of the joining fee does not guarantee participation. Your registration is only confirmed upon receipt of payment and any additional required information or documentation.

7.6 Changes and Cancellations: The organiser reserves the right to change or cancel the event, program, or service for any reason. In the event of cancellation, the joining fee may be refunded at the organiser's discretion.

7.7 Late Payments: Any joining fees paid after the specified deadline may be subject to additional charges or penalties.

7.8 Taxes: Joining fees may be subject to applicable taxes, which will be added to the total amount due.

7.9 Currency: All joining fees are stated in the specified currency. Any currency conversion fees or fluctuations are the responsibility of the registrant.

7.10 Disputes: Any disputes regarding joining fees or these terms and conditions shall be resolved in accordance with the laws of the jurisdiction where the event, program, or service is taking place.

Joining Fee and Materials:

Upon payment of the joining fee, participants will receive a starter pack that includes essential and supplementary items required for participation in Acrotrix classes. Some of these items — specifically the official Acrotrix uniform and training journal — are mandatory and must be brought to every session.

The joining fee covers the cost of these materials and associated administrative expenses.

Items provided as part of the joining pack are non-refundable and may vary by venue or programme.

8. Cancellation by the Learner

8.1 Once an application has been submitted, the learner is liable for the full course/class fee, regardless of whether they later choose to withdraw voluntarily.

8.2 If the learner is unable to attend their chosen course or class, a written notice of cancellation must be submitted to ACROTRIX. Any applicable refund will be processed in accordance with the cancellation terms outlined in this section.

8.3 If written notice of cancellation is not received, the learner remains liable for the full course/class fee. All cancellation notices must be sent to Acrotrix Customer Services.

8.4 Cancellation charges are as follows:

a) 30 days' notice or more before the payment collection date (1st of each month): no charge.

b) Less than 30 days' notice before the payment collection date: 100% of the monthly/course fee is payable.

Notice of cancellation must be provided in writing at least 30 days before your next scheduled payment date (1st of the month) to avoid being charged for the following month.

8.5 Once the course or class has commenced, no refunds will be issued for early withdrawal or non-attendance.

In cases of extended absence due to exceptional circumstances (such as illness, injury, or extreme personal matters), learners may request to pause their subscription in accordance with the Subscription Pausing Policy (Section 5). Supporting evidence (e.g. a medical certificate) must be provided, and approval is at the discretion of Acrotrix. In exceptional cases where a pause is not suitable, a refund or course transfer may be considered.

8.6 Any approved reimbursement will be issued within 30 days of receiving the refund request and necessary documentation.

9. Trials / signing up (for applicable venues)

These terms and conditions govern the trial class booking policy for Acrotrix. Please carefully read and understand the following terms and conditions before booking a trial acro gymnastics class.

Booking and No-Show Policy

9.1 When you book a trial acro gymnastics class with Acrotrix, you are committing to attend the scheduled class on the designated date.

9.2 If you fail to show up for the booked trial class on the scheduled date or the subsequent class date (the following week), without providing any prior notice to Acrotrix, the following actions will be taken:

- a) Your registration with Acrotrix will be removed from our active registers.
- b) You will be placed on the class waiting list, and your spot in future classes will be subject to availability.

Refund Policy for Trials

9.3 All trial class fees are strictly non-refundable, regardless of attendance. This includes cases where the participant:

- a) does not attend any part of the trial,
- b) attends only part of the scheduled trial, or
- c) attends the full trial and subsequently decides not to continue.

Trial fees are charged to cover the administrative and coaching costs associated with trial participation and are non-transferable.

Venue-Specific Variations

9.4 In some venues, Acrotrix may offer a 100% money-back satisfaction guarantee in place of a trial class. This applies only where expressly stated at the time of booking and may vary between venues.

9.5 The money-back guarantee policy is separate from the standard trial policy and applies only when clearly communicated in writing or through official booking materials for that venue.

9.6 All other terms and conditions within this document remain applicable to these bookings unless otherwise stated in the venue-specific policy.

10. Eligibility for Trial Classes

10.1 Each participant is eligible for one trial acro gymnastics class within a 12-month period.

By booking a trial class with Acrotrix, you acknowledge that you have read, understood, and agree to abide by these terms and conditions. Failure to comply with these terms may result in the actions outlined in Section 9.

For inquiries regarding trial class bookings, please contact Acrotrix Customer Services. Acrotrix reserves the right to modify or update these terms and conditions at any time without prior notice. Please check our website or contact us for the most up-to-date information regarding trial class bookings and policies.

11. Discount for Multiple Class Attendance (After Trial Classes)

11.1 A 10 % discount will be applied to the monthly subscription fee for children who are attending multiple classes with Acrotrix after they have completed their trial classes.

11.2 The discount applies once a child is enrolled in more than one class per week.

11.3 The discount is only applicable to ongoing subscriptions and will not be applied during the trial period.

11.4 Acrotrix reserves the right to request proof of multiple class attendance and may modify or withdraw the discount policy at any time.

12. Miscellaneous

12.1 ACROTRIX is in no way related to or affiliated with Acrobatic Arts, Acrobatique or any other dance/gymnastics syllabus.

12.2 ACROTRIX is a member of the CPD organisation, and thus the Teacher Training courses are CPD certified, allowing teachers to add the hours they attended our courses onto their total CPD hours. The certification is purely for teaching only. It may not be used for any examinations, competitions or otherwise.

12.3 ACROTRIX shall not be liable and expressly excludes responsibility for any loss, cost, expense or damage to personal belongings suffered by the learner whilst on a course, or for death or any personal injury suffered by any participant taught by any learner/attendee of ACROTRIX courses/classes.

13. Conduct and Termination

13.1 Acrotrix is committed to providing a safe, positive, and respectful environment for all participants, families, and staff. We expect all parents, guardians, participants, and visitors to treat our team and others with courtesy and respect at all times.

13.2 Any form of aggressive, intimidating, or disrespectful behaviour - including raised voices, abusive language, or inappropriate conduct - will not be tolerated under any circumstances.

13.3 Acrotrix reserves the right to:

- a) Restrict or terminate access to classes, venues, or services for any individual whose behaviour is deemed inappropriate, unsafe, or in breach of this code of conduct.
- b) Enforce temporary or permanent bans from attendance or site access where necessary to protect staff, students, and the wider community.

13.4 Decisions relating to conduct and termination will be made by Acrotrix management and safeguarding leads. All such decisions are final.