

ITEM RETURN FORM

Dear Customer,

First of all, we want to thank you for your trust and purchase.

Because we want to provide you with a pleasant shopping experience in our online store, we offer you the option of an easy return items in case of withdrawal from the contract (contract=order=invoice) or warranty claim. The consumer has the right to within 14 days from the acceptance of the goods, informs the company that it withdraws from the contract, without having to give a reason for its decision. It is considered that the notification is timely if the shipment is submitted within the deadline. The only cost charged to the consumer in connection with the withdrawal of the contract is the direct cost of returning the goods. The goods must be returned no later than 30 days after the notice of withdrawal. If the consumer has withdrawn from of the contract, the company must return to him the fully paid amount of the order. The company must make the refund as soon as possible, but no later than 30 days after receiving the notice of withdrawal from the contract. If the company is late in refunding the payment, the consumer must in addition to the legal default interest, pay one tenth of the payments received for every additional 30 days of delay in repayment..

Mandatory component when returning, claiming a warranty, exchanging an item or asserting a material error is YOUR ACCOUNT!

Fill out the form:

Order Number:
Order Date:
Name and Surname: Address: Tax number (legal entities):
Address for delivery:

Article (product name and code)	Item Price	Quantity	Alltogether	Returning

Mark the items you are returning in the form above, mark the reason for the return below.

(only one of the options below is possible, if you choose several options, you will leave the choice to us) Warranty (write the description of the defect in the comments section)

Return of goods (withdrawal from the contract) your TRR _____

Exchange item - enter the item you want _____

Claiming a material defect (in accordance with Articles 37, 37a, 37b, 37c of the Consumer Protection Code) - the defect must be accurately described and the seller must be allowed to inspect the item.

Error Description:

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Please explain the reason for returning the items in more detail.

Inform us within 14 days at: info@zin.si or by mail that you withdraw from the contract and return the goods to us within 30 days. Before sending, please properly secure (cover and pack) the goods and send them to the address: **ZIN d.o.o., Gabrje pri Ilovi Gori 15, 1290 Grosuplje.**

Notes:

Date:

Signature: