

Galactic Wins casino review

Galactic Wins, formerly known as Galaxyno, is one of the newer additions to the Canadian iGaming market. It's an MGA-licensed casino with all the right elements to provide players with good times. The art style perfectly matches the galactic theme. Galactic Wins talks about a universe of wins, although to be fair, you shouldn't see it that way. It's still a casino where you can lose money if you're not careful.

Outside of that, it's an intergalactic journey with plenty of surprises. New players can enjoy a decent welcome reward, and there are thousands of games from leading providers when you join. It also accepts trusted and safe to use payment methods, so it has everything a modern casino site needs. With a few drawbacks since no casino is perfect.

Pros	Cons
Cool theme and art style	No mobile app
MGA license	Doesn't accept cryptocurrencies
Numerous trusted payment options	Unfair bonus terms
Over 40 providers in the lobby including Pragmatic Play, Ruby Play, Playson, Betsoft, Big Time Gaming, and more	/
Fun tournaments and promotions	/

As you can see on the cons side, there are a few drawbacks of using Galactic Wins casino. First and foremost, we're not at all impressed by the unfair bonus terms. Second, the casino doesn't accept Bitcoin or cryptos, and there's no mobile app as well. Those may not be big deals for some players, but they might be for others.

Galactic Wins casino bonus

The welcome package at Galactic Wins casino is your average sign up offer. It might be a tad bigger than the average welcome bonus, but it's also spread over your first three deposits. New players will rush to claim it, but that's always a mistake before reading the terms. Unfortunately for this offer, the terms are bad.

Before you click the claim button you should look them through. For example, the wagering is way higher than the average you get in most Canadian online casinos. Even the minimum deposit is higher, although players shouldn't have trouble claiming it.

Bonus	Offer
First deposit	100% up to C\$500 and 50 bonus spins on Fruit Zen
Second deposit	50% up to C\$500 and 60 free spins on Super Sunny Fruits: Hold & Win
Third deposit	50% up to C\$500 and 70 free spins on Book of Gold: Multichance

If you want to claim the whole package, you'll have to make three deposits and get each offer. It's a massive bonus total of C\$1,500 with 180 free spins, but the problem lies in the wagering requirements. That kind of offer should be much smaller for you to wager it 40 times, so we think a bit of a trim is needed.

Bonus terms

The welcome offer at Galactic Wins casino requires signing up and making a minimum deposit of C\$20. If you get all three deposit bonuses, you can get your hands on C\$1,500 and 180 free spins on specific games. You will need to wager the deposit and bonus funds 40 times and the free spins 25 times before withdrawal.

The other terms are bad as well. The maximum bet limit is over half less than the average, and there's a cap on the maximum cashout for the bonus funds.

Terms	Details
Wagering requirement (WR)	40 times total of bonus and deposit money, 25 for the free spins
Maximum bet limit	C\$4
Maximum cashout limit	C\$1,000 for the deposit bonus, C\$100 for the free spins
Time to complete WR	7 days

On average, a good welcome bonus should have wagering at 30x or less, with a reasonable maximum bet limit of C\$10. There should be no caps, and the average wagering completion should be 30, not 7 days.

Promotions for existing customers

There are plenty of promotions that will help retain you as a player at Galactic Wins casino. The casino likes to shake things up, offering various deposits bonuses and free spins on games of the week. You'll find many different offers in the promo lobby, all of them for loyal players. Nothing unusual or surprising, though – we've seen similar bonuses at other casinos too.

But, the good news is that Galactic Wins casino obviously cares for its loyal customers. The variety of promotions will be more than enough for some players to continue playing in the casino. Plus, you get a whole load of tournaments to take part in, many of which offer amazing rewards and massive prize pools.

Promotions	Offer
Light Year Wednesdays	4 Zee points instead of 2 when you deposit C\$10 on Monday

Game of the Week Spins	50 free spins on deposits to play the Game of the Week
100 Daily Spins	Free spins on Playson's Fortunator series every day
Weekly High Roller Bonus	Deposit bonus for loyal high rollers
12% Instant Cash on Each Deposit	12% instant deposit cash up to C\$60

While browsing through the promos feels satisfying, we must tell you to pay attention to the terms. Each offer has different terms, and if you don't read them, you might use the bonuses for nothing.

VIP program

If you're looking to join an intergalactic VIP club, Galactic Wins casino has one. It's a generous offering available to the most loyal players in the casino. The casino doesn't share a lot of information about it, in that way preserving the *invite-only* membership mystique. While we love the secrecy as it gives the club exclusivity, we also think that it should be straight about the terms and perks upfront.

Galactic Wins casino is closely monitoring the regulars in terms of how often they play and what they bet. If you've been a loyal member, you'll surely get an invite in your inbox sooner rather than later. You can then decide to join the VIP program or refuse it. Some of the benefits including speedier withdrawals, higher withdrawal limits, regular bonuses, exclusive promotions, and a dedicated account manager.

In short, there's nothing groundbreaking to look forward to. If you want more information on how to apply for a VIP, contact the customer support team. You will get all the relevant information on how to apply for VIP membership and get all the benefits. Just make sure to read the bonus terms before you click the claim button, as not all VIP prizes are as shiny as they seem.

Casino games

With over 40 providers in the game lobby, Galactic Wins has a formidable game lobby. You can play anything you can think of in the lobby. Some of the studio names you'll come across include Play'n GO, Pragmatic Play, NetEnt, and many more. With that kind of studios on its bankroll, it's clear that you're in for loads of fun in the game lobby.

You get the latest and greatest slots and jackpots, the top table games, and live casino titles too. What's great is that the casino has a pretty detailed organization in the lobby which makes it different from the rest of the crowd. Instead of going with the same old categories such as Slots, Table games, etc., it has a long list of categories that you list by scrolling down the casino. For example, you'll first come across New Games, then games you can play with a bonus, free spins retriggers, exclusive games, and more.

Of course, you can also browse the games per provider and all the available categories. We didn't find anything missing, and the casino also has over 30 exclusive slot games where you can't find anywhere else.

Type	Number of games
Slots games	2,000+
Progressive jackpots	30+
Megaways slots	30+
Video poker	20+
Table & card games	600+
All types	3,000+

The only slight disadvantage is the unorthodox categorization and listing. We think that the casino would benefit by adding familiar tabs on the front page which will make finding games much easier.

Live dealer games

The live casino at Galactic Wins is truly galactic in size. Players get more than 100 live dealer titles from Pragmatic Play Live and Evolution Gaming with classic and exotic live roulette and

live blackjack games in the focus. Game shows are also available and just as great as any other title in the live casino lobby.

We've tested the games on both PC and mobile devices and they work without a glitch. Evolution is widely regarded as the best live dealer studio, and its games are top-notch.

Game	Number of games
Live blackjack	30+
Live roulette	30+
Live poker	10+
Live baccarat	20+

The only thing missing is a live casino bonus. All the games are exciting, but you don't get the benefit of playing with a solid bonus. We hope there's a live casino Galactic offer soon as it will draw more players to the casino.

Banking

You can use a wide range of payment methods at Galactic Wins casino. It accepts payment methods that will be familiar to Canadian players and CAD. The minimum deposit is right in line with most casinos on the market, and so are the options.

Deposits are instant and fee-free. When it comes to withdrawals, you should expect to wait up to 3 days for your money to arrive. The limits are solid, but not spectacular, and there are some strange withdrawal terms you should learn more about before you make a request.

Deposits

You can fund your account at Galactic Wins online casino easily from the Cashier page. Simply choose the preferred payment method, enter the desired amount, and it should arrive in minutes, if not seconds. All of the options are easy to use, with a reasonable minimum deposit

limit of C\$10. The maximum is C\$7,000 per transaction – it won't impress high rollers, but casual players will be satisfied.

Deposit method	Limits
Visa	C\$10 - /C\$7,000
Mastercard	C\$10 - /C\$7,000
Interac	C\$10 - /C\$7,000
MuchBetter	C\$10 - /C\$7,000
Neosurf	C\$30 - /C\$7,000
Paysafecard	C\$10 - /C\$7,000
Trustly	C\$10 - /C\$7,000
flexepin	C\$10 - /C\$7,000
Neteller	C\$10 - /C\$7,000
Skrill	C\$10 - /C\$7,000
Jeton	C\$10 - /C\$7,000

AstroPay	C\$10 - /C\$7,000
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The only thing we think can improve this section is the addition of cryptocurrencies. Bitcoin and the gang are getting increasingly more popular among Canadian players, so the casino will do well to add them to the list.

Payouts

Galactic Wins casino will pay your winnings on the deposit method used previously. If that's not an option, it will ask for a replacement. The casino reserves the right to issue your winnings in up to 3 days. It's a bit on the slow side, but still better than others.

Withdrawal method	Limits	Payout time
Bank transfer	C\$20 – C\$5,000	0-3 days
Visa	C\$20 – C\$5,000	0-3 days
Interac	C\$20 – C\$5,000	0-3 days
Skrill	C\$20 – C\$5,000	0-3 days
Neteller	C\$20 – C\$5,000	0-3 days

What we didn't like are some withdrawal terms regarding withdrawals. The maximum you can win in 24 hours is C\$100,000, but the monthly withdrawal limit is only C\$5,000, a bit on the low side. Additionally, the casino reserves the right to charge a 15% withdrawal fee (minimum of C\$10) on withdrawal requests for deposits that haven't been played through 3 times.

That's unfair in our book. VIPs can get higher withdrawal limits, but the regular limit is too low. Before you ask for a withdrawal, you should pass the KYC verification process to avoid unnecessary delays.

Monthly withdrawal limit: C\$5,000

Is Galactic Wins reliable?

Galactic Wins only has a few years of experience on the market, but it's already making waves. It has a valid license (the number checks out) and feels like it's been around for a lot longer than a couple of years. You won't find many complaints about the casino online, which is another big plus in our books.

The casino packs a lot of top games, has many bonuses, and does things all right when compared to the average casino site.

License	Malta Gaming Authority
Parent company	Green Feather Online Limited
Established	2021
SSL encryption	256-bit encryption
RNG certificates	/
Trustpilot rating	3.2
Our security rating	3.5

But, no casino is perfect, and neither is this one. It has unfair terms for the bonus and shares no major information when it comes to the VIP club. Those areas need to be improved.

Customer support

The customer service channels at Galactic Wins casino are live 24/7. You can get in touch in the traditional way (email and live chat). Live chat seems to be the most responsive platform, with an average response time of a couple of minutes.

Method	Details
Live chat	24/7
Email	support@galacticwins.com
Phone support	N/a
FAQs	Basic

The FAQ page is basic and could be improved. We'd like to see a full-on Help department where you can search answers to your questions.

KYC verification

Casinos like Galactic Wins for [REGION] players (ignore this)

Final verdict

Galactic Wins is a decent casino for the average Canadian player. It does more things right than it falters, so you can enjoy a decent gambling experience. And a safe one too – it has a valid MGA license and proper SSL encryption.

Available on PC and mobile devices, Galactic Wins runs great on any platform. If you're looking for a casino site with thousands of games and many bonuses, it is worth a shot.

FAQs

Is it safe to join Galactic Wins casino?

Yes, it is. The casino has a valid MGA license and proper SSL encryption that will keep the data you enter at the site safe and secure.

Can I deposit with Bitcoin at Galactic Wins?

No, you can't. For the moment, Galactic Wins casino doesn't accept cryptocurrencies. We hope to see it right that wrong ASAP.

Can I play Galactic Wins' games on my mobile phone?

Absolutely. While the casino doesn't have a native mobile app, it has a mobile-optimized website. It works like a charm on both Android and iOS devices, and you can easily access it through a mobile browser.

Can I self-exclude from Galactic Wins casino?

Yes, you can self-exclude yourself from Galactic Wins casino if need be. It's part of the responsible gambling program, offering a guide to play responsibly and tools for self-exclusion and limited access to the website.