

Detour House Inc. including - Detour House and The Girls Refuge

Strategic Plan July 2022 – June 2027

Our Vision	A future where all women and girls live safe, stable, and fulfilling lives			
Our Purpose	Empowering women and girls through the delivery of trauma-informed safe places and tailored programs, to reduce the incidence of homelessness.			
Strategic Pillars	Services	Marketing and partnerships	Governance, risk, and systems	High performing, diverse and inclusive workforce
Strategic Priorities	Increase the impact of our services	Broaden collaboration with strategic and corporate partners	Attain Australian Service Excellence Standards (ASES) accreditation	Attract and recruit high performing and diverse talent
	Grow our accommodation	Raise our profile through advocacy and public support	Implement a strengthened governance framework for the organisation	Support our people to succeed through continuous learning and development
	Be responsive to meet current and emerging client needs	Enhance community engagement through targeted marketing and communications	Continue to assess Detour House Inc's risk appetite and tolerances and governance structures	Support the health and wellbeing of our people and continue to drive engagement
	Empower our clients to improve their quality of life	Diversify and increase funding through government grants, philanthropic opportunities and donor support	Enhance monitoring and evaluation systems and frameworks across the organisation	