

After about a 1 ½ years of use on our Splendide 2100XC (Purchased August 2010), the last 6-8 months we started noticing a longer dry time. (Normal dry time was 60 minutes, eventually 80, 100, then max) Finally the display lights started flashing rapidly and it stopped drying. I emailed them for help, I put this in step by step form for my benefit. My first try I did not get the water level high enough and it only worked a few weeks. I emailed them back and they stressed that the water level must half fill the drum (don't worry, it won't leak out).

1. Empty washer
2. Set dry time to off
3. Set wash cycle to #11 (I add 1/2 cup of bleach on the first cycle only)
4. Press and release start, don't get too far, you're not done yet.
5. When water stops entering drum, push and hold the start button until green lights come on then go off, then release.
6. Press and release the start button again, water will begin filling (second fill).
7. When water stops entering drum, push and hold the start button until green lights come on and go off, then release.
8. Move the selector to cycle #2
9. Press and release the extra rinse button
10. Press and release the start button (third fill) and let it run this cycle. Water level should be at ½ drum.
11. When washer stops, clean the lint out of the drum and repeat steps 2 more times (Total of 3 cycles, each cycle takes approximately 1 hour 45 min).