

INFORMATION AND GENERAL CONDITIONS FOR THE SCHOOL BUS TRANSPORTATION TO AMERICAN INTERNATIONAL SCHOOL OF ZAGREB

We are pleased to introduce ourselves as an experienced travel agency that offers complete services for children, groups and individual guests. The 30-years-old IBUS travel agency has a highly professional and qualified staff with a lot of experience, especially in children's transportation. This year is to be the 28 years of cooperation between The American International School of Zagreb and IBUS travel agency.

The transportation is planned with vans and minibuses from 6 to 33 seats intended only for purposes of school bus transportation in specified hours.

To help us plan and organise a safe and high-quality transportation we ask you to fill in the applications with all information and send it as soon as possible by e-mail tomislav@ibus.hr or by mobile number + 385 98 277 191

SERVICE: transportation in the morning and in the afternoon (after school activities will be charged additionally)

PERIOD: one month and more

PRICE per day per child ONE way – 8,00 Eura + VAT

PRICE per day per child BOTH ways – 12,00 Eura + VAT

- **Whether you have chosen the service for entire school year, one semester or minimum one month, all school days must be paid regardless of if your child is or is not on the bus.**
- **After school activities** additional cost is 6,00 Eura + VAT / per day / per child. IBUS will invoice the period from application given to AISZ and actual transport.
- The VAT is not included in prices and will be calculated on the invoice.
- **All enquiries and requirements not covered by this transportation offer will be discussed and agreed on individually. Extra charges might have to be required if your home is located outside of the bus route zone.**
- If there are any changes in daily schedule, parents are **obliged** to tell IBUS about them until **10:00 hrs present day**.
- All children and parents are obligated to respect the CODE OF CONDUCT (part of the Agreement) and bus rules which are in every van and minibus. Disrupting or disrespectful behavior while in the bus can cause depriving IBUS service temporarily or permanently.
- In the event of cancellation of transportation due to circumstances beyond IBUS' control, delays, or any changes, IBUS will notify parents via WhatsApp or email. Parents are required to monitor such messages during transportation and before each departure.
- Signing IBUS application form we consider that you have read, understood and agreed with IBUS General Conditions.

Changes in daily / weekly schedule please inform Ibus on time to the following phone number or email:

+385 98 277 191, or tomislav@ibus.hr

Working hours for school transportation are MON - FRI from 06:30 to 18:00h.

For any other arrangements, please do not hesitate to contact us. We shall be pleased to give you all the information you might require.

Thank you for choosing IBUS as your children's school transportation organizer!

Respectfully,

IBUS team