

## CONSIGNMENT TERMS & CONDITIONS

### 1. Payment

- 1.1 Payments are paid directly into your bank account.
- 1.2 Payments are paid to you within 1-3 business days of a booking for your item being received by CM Hire.
- 1.3 You will receive 40% of the hire price, CM Hire will receive 60%. This is divided after the dry-cleaning fee has been deducted.
- 1.4 The hire price is decided by CM Hire.
- 1.5 In the case a late fee is paid by a customer, CM Hire will receive 100% of this fee.

### 2. Pickups, Returns, Drop Offs & Try Ons

- 2.1 CM Hire takes care of arranging all pickups, drop offs, returns, and try ons with customers.
- 2.2 Your garment is kept at our CM Hire location in Carine, WA.
- 2.3 Your garment will be available for customers to try on during try on appointments. Should your item be damaged during a try on, CM Hire will not be responsible for any repairs.
- 2.4 CM Hire takes no responsibility for items not being returned by the customer.

### 3. Damage

- 3.1 If the item is returned with minor damage, the customer must pay the repair price given to CM Hire by the relevant seamstress. This cost is in addition to the rental fee and CM Hire will receive 100% of this price.
- 3.2 CM Hire takes care of taking the garment to the relevant seamstress to be repaired.
- 3.3 If the damage is major and beyond repair the full retail price will need to be paid by the customer in addition to the rental fee. This price will be paid directly to your bank account.
- 3.4 Should a customer refuse to pay the repair or retail amount, CM Hire will not be responsible for the amount owing.
- 3.5 CM Hire decides whether damage is deemed "minor" or "major".

- 3.6 If your item is hired multiple times, wear and tear is expected.
- 3.7 In the case a booking must be cancelled due to an item being damaged, you will be required to pay CM Hire the 40% fee received for the hire to cover refund costs. This must be paid via bank transfer within 1-3 business days.
- 3.8 CM Hire takes no responsibility for items being unable to be repaired/dry cleaned to their original condition.

#### 4. Cleaning

- 4.1 Cleaning is done by dry-cleaning. An additional \$30.00 will be added to the hire price to cover this cost. Please note, this may make your item slightly more expensive as all of CM Hire's items are hand washed. CM Hire will receive 100% of the dry-cleaning fee.
- 4.2 CM Hire takes care of taking the garment to the relevant dry cleaners.
- 4.3 CM Hire takes no responsibility for items being unable to be cleaned to their original condition or items being damaged in the care of dry cleaners.
- 4.4 Garments are required to be washed/dry cleaned by the owner prior to arriving to us. If it isn't to our standards, we will invoice you the relevant cleaning fees.

#### 5. Postage

- 5.1 Your garment will be available for customers to book all over Australia.
- 5.2 For postage bookings, CM Hire will receive 100% of the shipping fee.
- 5.3 CM Hire takes care of arranging delivery and returns with customers as well as posting the garment off via Australia Post.
- 5.4 CM Hire takes no responsibility for items not being posted back by the customer or getting lost by Australia Post.

6. Program

- 6.1 You can withdraw from the program at any time with no cancellation fees if the garment doesn't have an upcoming booking.
- 6.2 CM Hire reserves the right to withdraw your garment from the program at any time.
- 6.3 We can reserve your item for you for when requested if the garment isn't already booked.