



Overview

The Guest Engagement Internship - Habitarium provides support to guests while they are engaging with content within the Habitarium, an indoor children's exploration museum. The Habitarium lies within the California Trail section of the Oakland Zoo, which hosts habitats for 9 animal species native to our state. The Habitarium Intern will spend the majority of their time within the space, providing engaging educational programming to guests between 3 main roles: Greeter, Mission Control, and Rover. The Habitarium showcases 5 California habitats with a theme of field research and conservation, with a large window that looks directly into the Brown Bear habitat.

As the intern gains familiarity and confidence with the programming within the space, they will each take on a project focused on creating micro-programs drawing on the existing missions, habitats, or animals. Their project would involve developing and creating a program, teaching a staff member how to lead it, observing their interactions with guests, and then evaluating the program. We are looking for teens (entering 9-12th grade in the Fall) who are energetic, responsible, and comfortable interacting with guests of all ages.

Responsibilities

- Provide support for 3 main roles within Habitarium
 - Greeter - first contact when guests enter the space
 - Create Welcoming Environment
 - Provide information about the space, positively frame the rules
 - Compile accurate counts of guests visiting space
 - Mission Control - oversee missions and trading card station
 - Assess guest engagement and provide various challenging missions to encourage engagement in the space
 - Rover - move throughout the Habitarium and provide guidance
 - Provide assistance to guests within the space
 - Maintain conversational knowledge on the animals found within California Trail
- Develop and implement a micro-program throughout the internship session, focusing on expanding the mission of the current programming

Sessions:

Summer: 2 sessions (June 3 - June 28; July 8 - August 2), 3 interns working 2 days/wk 10:15am-5pm

School Year:

Requirements

- Applicants must be entering 9-12th grade in the Fall
- Interested in learning more about careers in the animal care field, education, or in environmental education
- Applicants must be flexible and able to adapt quickly to different tasks in order to help out where needed in a fast-paced environment