## **ABSTRACT**

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Title: APPLICATION OF STATISTICAL CONTROLS IN THE INDIAN INDUSTRIES AND BUSINESS HOUSES.

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Since 1990 the application of Statistics in the Industry has picked up momentum – thanks to the Quality Management Systems – ISO -9001 and other standards which are mandated for the manufacturing and service sector organisations. Customer requirements are also becoming more demanding in this aspect. Example- Cp and Cpk indices are insisted to be evaluated and informed to customer to better understand the consistency or the manufacturing processes to the specifications.

All processes (not only manufacturing ) Marketing, Design, Production, Quality, Purchase (including the sub suppliers- Supply Chain), Stores, Maintenance, Despatches to customer. Human Resource, Etc..

This paper outlines the statistical methods used in practice by the industry and Business Organisations.