

Disability Summit Registration FAQs

Cities of Inclusion | EmpathyTech

1. When does registration open and where can I register?

Registration is currently open and will run through Friday, October 2nd.

You can register at <https://registration.tappin.no/register/phl-disability-summit26>

2. How long are early bird tickets available?

Early bird tickets will be available until July 31, 2026 or until they sell out, whichever occurs first.

3. What is a Community Access Ticket?

Community Access Tickets are free tickets to the event that ensure there is no cost barrier for an individual to register to attend. There are a limited number of community access tickets available, so we ask that if you do not need to use a community access ticket you keep it available for someone who does.

Community Access Tickets are also available for anyone who is registering for the Self-Advocate or Family & Caregiver Track on Thursday. As part of Cities of Inclusion's partnership with the city and state we are able to offer this track as free to all attendees.

4. If I want to register to attend both days, what should I do?

Complete the form fields, select "Both Event Days (EmpathyTech and Cities of Inclusion)" when asked which event days you are registering for and select your track for Cities of Inclusion. Then select "2 - Days Ticket bundle" or both Community Access Ticket options. Then you can proceed to the checkout screen.

5. If I want to register to attend EmpathyTech on Wednesday what should I do?

Complete the form fields, select "EmpathyTech (Wednesday)" when asked which event days you are registering for and then select either "1-Day Ticket – Wednesday (EmpathyTech)" or "Wednesday (EmpathyTech), Community Access Tickets." Then you can proceed to the checkout screen.

6. If I want to register to attend Cities of Inclusion on Thursday what should I do?

Complete the form fields, select "Cities of Inclusion (Thursday)" when asked which event days you are registering for and select your track. Then select either "1-Day Ticket – Thursday (COI)" or "Thursday (COI), Community Access Tickets." Then you can proceed to the checkout screen.

7. What does it mean to select a track for Cities of Inclusion on Thursday?

As part of registration for the 2026 Cities of Inclusion Summit, you will be prompted to register into a track for the Summit. Tracks will form learning cohorts for the day through which attendees will experience learning sessions together providing the opportunity to build relationships, share insights, and build collective knowledge throughout the day. You can learn more about the tracks and their description here to help select which track to register for: [Cities of Inclusion Summit Track Information](#)

8. If I am a speaker at the event or an event volunteer, where do I register?

Additional information on how to register will be emailed to you directly. If you are a speaker or an event volunteer, no action is needed at this time.

9. If I registered for only one day, but then want to attend both days, can I do that?

Yes, please contact forresmj@gmail.com and we will work with our registration platform partners to update your ticket type and invoice you for any additional registration fees.

10. I noted that I have accessibility needs/requests, what happens next?

We will use the information shared to ensure we have the resources and infrastructure in place to support all accessibility needs and requests. A member of the planning team will follow up prior to the event should we have any questions and to provide additional information on event accessibility resources.

11. I noted that I have dietary restrictions, what happens next?

We will use the information shared to work with our food and beverage partner to determine how to ensure we can meet attendee dietary restrictions. A member of the planning team will follow up prior to the event should we have any questions and to provide additional information on ensuring your dietary needs are supported.

12. What are the event start and end times and where is it located?

Event check-in will open at 8am on both days and programming will run from 9am until approximately 5pm.

Both events take place at the Pennsylvania Convention Center.

13. Who do I contact if I have questions or need support with the registration process?

If you have questions or need support in the registration process, please contact Frode Kjersem at fk@pletly.com for questions related to EmpathyTech (Wednesday) or Matt Forrest at forresmj@gmail.com for questions related to Cities of Inclusion (Thursday).

14. I completed my registration, what happens next?

Check the email you provided when completing the registration form for confirmation that your registration was completed and for a receipt of your ticket purchase. We will use this email address to provide event updates and information as we get closer to October.

15. I am interested in being an event sponsor, who should I contact?

If interested in being an event sponsor, please review the [Sponsorship Deck linked here](#). Slide 20 provides contact information of who you should reach out to set up a conversation regarding event sponsorship.

16. I am interested in being part of the Resource Expo, who should I contact?

If you are interested in being part of the Resource Expo please contact ode Kjersem at fk@pletly.com for questions related to EmpathyTech (Wednesday) or Matt Forrest at forresmj@gmail.com for questions related to Cities of Inclusion (Thursday) and they will be able to share more information on the Resource Expo registration process.