

TERMS OF USE

Taggrops Contributor Dashboard

These Terms of Use (“Terms”) govern your access to and use of the contributor dashboard made available at <https://taggrops.scaler.com/> and any related applications or services (collectively, the “Dashboard”).

By accessing or using the Dashboard, you agree to be bound by these Terms. If you do not agree, you must not use the Dashboard.

For the purposes of these Terms, “Company”, “we”, “us” or “our” means InterviewBit Software Services Private Limited, a company incorporated under the Companies Act, 2013, having Corporate Identification Number U74999KA2021PTC176674 and registered office at Surya Park II, 5th Floor, Survey Nos. 91/1, 91/2, 91/3, Veerasandra Village, Hosur Road, Electronic City, Bangalore South, Karnataka – 560100, India, together with its affiliates and group entities (including Scaler / Scaler AI Labs).

1. Eligibility and Registration

1.1 You must be a natural person, at least 18 years of age and legally competent to contract under applicable law, to use the Dashboard.

1.2 You may be required to create an account, provide certain information (including identification details and bank account details), and keep such information accurate, complete, and up to date. You are solely responsible for:

- all activities carried out under your account; and
- maintaining the confidentiality and security of your login credentials.

1.3 The Company may refuse registration, or suspend or terminate any account, if it believes that there is a breach of these Terms, suspected fraud, security risk, or any risk to the integrity of the Dashboard.

2. Relationship; No Employment

2.1 Your use of the Dashboard and your performance of tasks through it is on a principal-independent contractor basis. Nothing in these Terms creates any employment, partnership, agency, franchise, or joint venture relationship between you and the Company.

2.2 You are not entitled to any employment benefits (including provident fund, gratuity, bonus, leave, or social security benefits) from the Company by reason of using the Dashboard or performing tasks.

2.3 You are solely responsible for complying with your own tax, social security and regulatory obligations arising from payouts you receive, and for obtaining and maintaining any registrations (including GST registration, where applicable) in your own name.

3. Use of the Dashboard

3.1 The Dashboard is intended to facilitate:

- assignment of tasks by the Company;
- submission of recordings and task outputs by you (“Submissions”);
- quality review and approval or rejection of such Submissions; and
- processing of payouts for approved tasks.

3.2 You may use the Dashboard only for lawful purposes and strictly in accordance with:

- these Terms;
- task-specific instructions displayed on the Dashboard; and
- any additional guidelines or communications issued by the Company.

3.3 You must not:

- share your login credentials or permit any third party to access or use your account;
- use any bots, scripts, or automated tools to access, complete, or submit tasks;
- interfere with, disrupt or attempt to gain unauthorised access to the Dashboard or related systems;
- upload any malicious code, or engage in activities that may damage or impair the Dashboard or other users’ access; or
- use the Dashboard in any way that violates applicable law or infringes any third-party rights.

3.4 The Company may monitor use of the Dashboard to maintain security, detect fraud, improve services, and ensure compliance with these Terms.

4. Tasks, Submissions and Quality Review

4.1 After registration, you may be offered tasks on the Dashboard. The Company does not guarantee that any minimum number of tasks will be available, or that you will earn any minimum payout.

4.2 Each task will specify instructions, technical requirements, quality benchmarks, and any applicable time limits. You must strictly follow all such instructions.

4.3 When you submit any Submissions, you represent and warrant that:

- all Submissions are your own work, created specifically for the assigned task;
- you have not used any unauthorised data, scripts, tools, or content that infringe third-party rights;
- Submissions are accurate and comply with the task instructions and applicable law; and
- Submissions do not contain personal data of third parties except to the extent expressly required by the task instructions.

4.4 Submissions will be reviewed by or on behalf of the Company. The Company has sole discretion to:

- approve or reject any Submission;
- request corrections or resubmissions; or
- suspend or block your access to future tasks in case of repeated poor quality, high rejection rates, or suspected fraud or misconduct.

4.5 Only approved Submissions will be eligible for payouts. Rejected Submissions are not eligible for payout unless explicitly specified for a particular task.

5. Payouts, Bank Details and Taxes

5.1 Per-task payout rates, incentives (if any), and the applicable conditions will be communicated on the Dashboard or through task-specific communications.

5.2 To receive payouts, you must provide accurate and complete bank account or other payout method details (such as UPI ID) on the Dashboard. You confirm that:

- the bank account or payout instrument is held in your own name; and
- you are authorised to receive payouts into such account.

5.3 You authorise the Company to use and share your bank details with its banks, payment processors and service providers solely for the purposes of verifying your account and processing payouts.

5.4 Payouts for approved Submissions will be made according to the payment cycles and minimum payout thresholds specified on the Dashboard or otherwise notified to you. The Company may consolidate multiple approved Submissions into a single payout.

5.5 The Company may deduct or withhold applicable taxes at source (including TDS) as required by law. You are responsible for all remaining taxes arising from payouts and for maintaining your own records and filings.

5.6 The Company is not responsible for delays or failures in payment caused by:

- inaccurate or incomplete bank details provided by you; or
- failures or delays attributable to banks, payment systems or network providers that are beyond the Company's reasonable control.

5.7 No interest is payable on any amounts due to you for the period prior to actual credit into your bank account.

6. Intellectual Property in the Dashboard

6.1 The Dashboard, including its software, UI/UX, content, and underlying technologies, is owned by or licensed to the Company. You are granted a limited, revocable, non-exclusive, non-transferable licence to access and use the Dashboard solely to perform tasks assigned by the Company.

6.2 You must not copy, modify, distribute, sell, lease, reverse engineer, or otherwise exploit the Dashboard or any part of it except as expressly permitted by these Terms or applicable law.

7. Intellectual Property in Submissions

7.1 In consideration of the opportunity to perform tasks and receive payouts, you hereby:

- assign to the Company, on a worldwide, perpetual, irrevocable, royalty-free basis, all rights, title and interest (including all intellectual property rights) in and to all Submissions and any work product you create in connection with tasks; and
- acknowledge that the Company may freely use, reproduce, modify, adapt, publish, translate, distribute, sub-license, or otherwise exploit such Submissions for any purpose,

including training and improving AI models, internal analytics, and commercial use, without further consent or compensation.

7.2 To the extent moral rights or similar rights are not assignable under applicable law, you irrevocably waive such rights to the maximum extent permitted and agree not to assert them against the Company or its licensees.

7.3 You agree to execute such documents and do such acts as the Company may reasonably request to perfect, record or enforce the assignment above.

8. Confidentiality

8.1 During your use of the Dashboard, you may obtain access to information relating to the Company's systems, products, data, processes, tasks, or other non-public materials ("Confidential Information").

8.2 You shall:

- keep all Confidential Information strictly confidential;
- not disclose Confidential Information to any third party; and
- use Confidential Information solely for performing tasks on the Dashboard and for no other purpose.

8.3 Your obligations under this Section survive termination of your account.

8.4 You must promptly notify the Company at compliance@scaler.com if you become aware of any unauthorised access, disclosure or loss of Confidential Information.

9. Personal Data and Privacy

9.1 The Company will collect and process certain personal data about you (such as your name, contact details, identification information, bank account details, task logs and performance data) for purposes including:

- creation and management of your Dashboard account;
- assignment and management of tasks;
- processing payouts and complying with tax and accounting obligations;

- fraud detection, security, and audit; and
- improving the Dashboard and related services.

9.2 Processing of personal data will be undertaken in accordance with applicable data protection laws, including the Digital Personal Data Protection Act, 2023 and rules made thereunder, as may be applicable from time to time.

9.3 A separate Privacy Notice – TaggroPS Contributor Dashboard will describe in more detail the categories of personal data collected, purposes of processing, your rights, and how to exercise them. That Privacy Notice forms part of these Terms.

10. Prohibited Activities

Without limiting other obligations, you must not:

- misrepresent your identity, skills, or qualifications to obtain tasks or payouts;
- submit fabricated, duplicate or plagiarised Submissions, or Submissions generated or heavily assisted by AI tools where such use is not expressly permitted for a task;
- use third-party accounts, credentials, or content without proper authorisation;
- attempt to bypass any task allocation rules, payout logic, or quality controls; or
- engage in conduct that may harm the reputation of the Company or its clients.

11. Suspension and Termination

11.1 The Company may, at its sole discretion and without prior notice:

- suspend or terminate your access to the Dashboard;
- withhold payouts for Submissions under investigation; or
- permanently block you from receiving further tasks,

if it believes that you have breached these Terms, engaged in fraud or misconduct, or pose a security or integrity risk.

11.2 You may stop using the Dashboard at any time by ceasing to submit tasks and requesting closure of your account at compliance@scaler.com, subject to settlement of any pending payouts or investigations.

11.3 Termination of your account does not affect:

- the validity of any intellectual property rights already assigned to the Company; or
- any accrued rights and obligations, including those relating to confidentiality, IP, personal data, limitation of liability and indemnity.

12. Disclaimers

12.1 The Dashboard is provided on an “as is” and “as available” basis. To the maximum extent permitted by law, the Company disclaims all warranties, express or implied, including any implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

12.2 The Company does not warrant that:

- the Dashboard will be uninterrupted, timely, secure, or error-free; or
- any particular volume of tasks or payouts will be available.

12.3 You are responsible for ensuring that your devices, internet connection, and software meet the technical requirements for accessing and using the Dashboard.

13. Limitation of Liability

13.1 To the maximum extent permitted by applicable law, the Company’s total aggregate liability to you for all claims arising out of or relating to these Terms or the Dashboard (whether in contract, tort, or otherwise) shall not exceed the total payouts actually paid to you through the Dashboard in the three (3) months preceding the event giving rise to such claim.

13.2 The Company shall not be liable for any:

- indirect, incidental, consequential, special, punitive or exemplary damages; or
- loss of profits, revenue, data, goodwill or reputation,

arising from or in connection with your use of the Dashboard, Submissions, or any delay, rejection, or non-availability of tasks or payouts.

13.3 Nothing in these Terms excludes or limits any liability that cannot be excluded or limited under applicable law.

14. Indemnity

You agree to indemnify, defend and hold harmless the Company, its directors, officers, employees and affiliates from and against any claims, losses, liabilities, damages, costs and expenses (including reasonable legal fees) arising out of or in connection with:

- your use of the Dashboard;
- your Submissions (including any allegation that they infringe third-party rights or violate law); or
- your breach of these Terms or task-specific instructions.

15. Changes to the Dashboard and to these Terms

15.1 The Company may update, modify, or discontinue any feature or component of the Dashboard at any time.

15.2 The Company may revise these Terms from time to time. Updated Terms will be posted on the Dashboard or otherwise notified to you. Your continued use of the Dashboard after such update constitutes your acceptance of the revised Terms.

16. Governing Law and Dispute Resolution

16.1 These Terms are governed by, and shall be construed in accordance with, the laws of India, without regard to conflict-of-law principles.

16.2 Subject to any mandatory law, the courts at Bengaluru, Karnataka shall have exclusive jurisdiction over all disputes arising out of or in connection with these Terms or your use of the Dashboard.

17. Miscellaneous

17.1 If any provision of these Terms is held invalid or unenforceable, the remaining provisions shall continue in full force and effect.

17.2 The failure of the Company to enforce any right or provision of these Terms shall not constitute a waiver of such right or provision.



InterviewBit Software Services Private Limited
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CIN: U74999KA2021PTC176674
Registered Address: Surya Park – II, 5th Floor,
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Veerasandra Village, Hosur Road, Bangalore South,
Electronics City, Bangalore – 560100, Karnataka, India

17.3 You may not assign or transfer your rights or obligations under these Terms without the Company's prior written consent. The Company may assign its rights and obligations (in whole or in part) to any affiliate or in connection with a merger, acquisition, reorganisation or sale of business.

17.4 These Terms constitute the entire agreement between you and the Company with respect to the subject matter hereof and supersede all prior or contemporaneous understandings in relation to the Dashboard.

Company Contact

InterviewBit Software Services Private Limited
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