

Sweet Spot TV & Internet FAQ

How do I turn on the TV?

All televisions are Roku enabled devices. You can power on the television by using the Roku remote.

Is there cable?

Yes. To access cable TV use the Direct TV app (included free with your stay) on the home screen. Additionally you can use Roku live TV or any streaming app you prefer.

Can I use my own apps?

Yes, just remember to sign out before you leave.

What if the channels are not working?

Check to make sure the television is on and connected to the wifi. Some TVs may have an additional Roku device plugged into HDMI. If so check to make sure both the HDMI and USB cables are plugged in.

Why is the remote not working? or How do I turn up the volume?

Each remote is specific to each TV. Make sure you have the correct remote. Please let us know if the battery is low. To change the volume on a Roku remote the control is on the side.

The TV is not connected to the internet?

1. Open Settings: Press the Home button on your [Roku remote](#).
2. Navigate to Network: Scroll and select Settings > Network.
3. Set up Connection: Select Set up connection and choose Wireless.
4. Select The "Sweetspot" Network: If you do not see it, select Scan again.
5. Enter Wifi Password: Located on the fridge or near the door.

How do I connect to Wifi?

The wifi network and password are located on the fridge.

I don't see the wifi network/ the wifi is not working?

Check to make sure the router (White box on the console) in the living room is plugged in, on, and has a green light.

***Please feel free to contact us if you have further issues.