

Zephyr Creations Terms of service

–by purchasing items from my shop, you are stating that you have read and agree to my TOS–

I obtain the right to cancel a commission and not refund any payment made in the event of a violation to my terms of service.

Payment

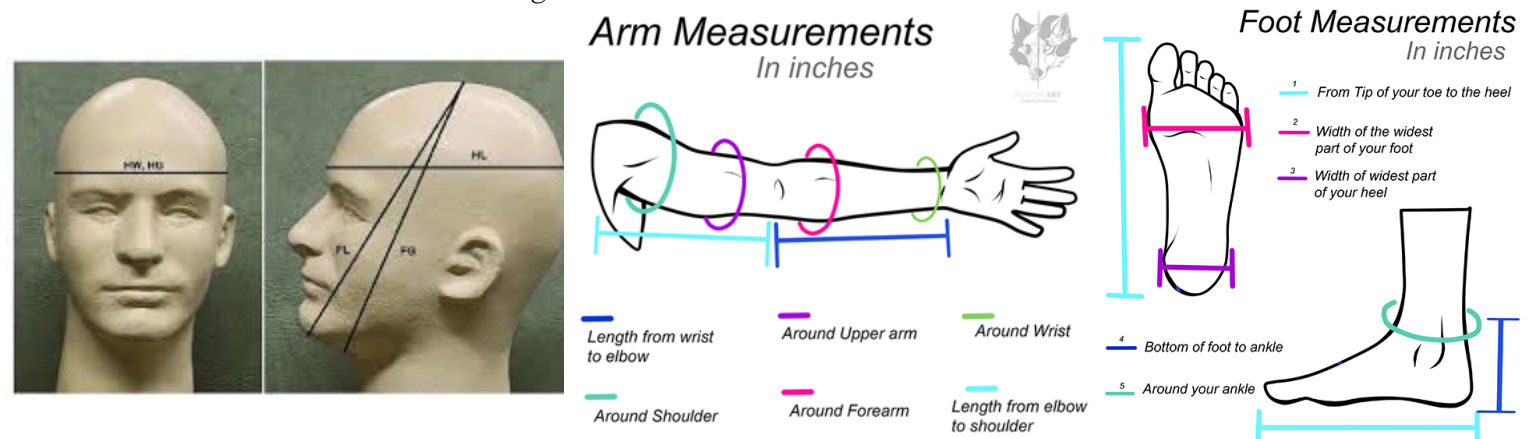
- I will never use your information or name beyond the payment forms between us, and I will never share or mention it to you (unless there is an issue with it) or anyone without your express permission.
- For your protection and mine, full payment is required before I begin
- Tips are appreciated but not necessary!
- All transactions will go through paypal
- Shipping will be calculated at time of completion, and it is preferred that you refrain from tipping until everything is squared away properly.

REFUNDS MAY BE GIVEN IF:

I am unable to complete your commission for any given reason, or I have not yet begun your commission and three Months or more have passed since you have fully paid for your commission, unless we have discussed prior to payment that there would be a wait.
(subject to change based on item)

The fuzzy stuff

- For fursuit/mascot heads we require customers to provide head measurements including: Horizontal and vertical head circumference, neck circumference, space between the eyes, and width of the face all in inches (for clarification see diagram below).
- For "hand paw" commissions we require customers to provide hand measurements including: length from wrist to middle finger tip and hand width in inches.
- For "Arm Sleeve" commissions we require customers to provide Arm measurements including: length from wrist to elbow, length from elbow to shoulder, and measurements around wrist, forearm, upper arm and shoulder. (for clarification see diagram below).
- For the full suit commissions we require a Duct Tape Dummy. Please be sure to use strong and good quality duct tape. Any poor quality and falling apart DTD will not be accepted. We will also need your head and hand measurements and foot size. Duct tape dummy must be made on a painting suit and taped back together. If building a duct tape dummy over clothes please make sure clothes are lightly used and cleaned thoroughly or built over never before worn clothing. For fixing DTD will be charged additional fee.



- If your suit arrives with any fitting issues, or is defective in some way please contact the artist right away to arrange for an adjustment.

- Your fursuit has a 3 month warranty from the date of arrival to you, the buyer. This covers repairs on rips, popped seams, sizing adjustments, and adhesion failure. If damage occurs please contact us immediately to arrange for the fix. Buyer pays shipping to the seller, and the seller pays shipping back to the buyer.
- Warranty does not cover damage incurred from misuse, or rough-housing in suit.
- After the 3 month Warranty is up you may contact us anytime you need a repair. We will assess the damage and charge accordingly based on estimated hours to fix the problem. Buyer to pay shipping both ways.

I will NOT

1. Use cheap materials to cut down on costs
2. Ship anything if it is not completed to the best of my ability
3. Share any information about the purchaser in question.

Thank you for taking the time to read this.