

21st CCLC Program & Student Cancellation/ No Show Policies

If *you* need to cancel -

-We realize things come up! If you need to cancel sending your child to a program they are registered for, regardless of the number of sessions they will miss, please reach out to Heather Moon on Parent Square or at moonhea@slcs.org ASAP.

-We ask that you always check your calendars carefully before registering your child as we cannot always fill the spot left when a child leaves and many of our programs are budgeted per child.

-If you have registered your child or your family for sessions or an event and do not show up and have not contacted any member of the 21st CCLC team, you will be subjected to being waitlisted for future events.

If *we* need to cancel -

-Please know that we try very hard to not cancel sessions and events! A lot of work goes into planning sessions and events and we understand that you have relied on this time as well.

Sometimes things beyond our control, such as illness and weather force us to reschedule or cancel all together. In the unfortunate event this happens, we will send you a message via Parent Square. An administrative assistant from your child's school may also call you to secure alternative dismissal arrangements if the cancelled session is an after school program.