

# COMPLETE TERMS OF SERVICE

[\*\(Versión en ESPAÑOL\)\*](#)

## ! ATTENTION !

By commissioning me, you are accepting these TERMS OF SERVICE. Read them carefully, as I am not responsible for any inconvenience if you decide not to.

These TERMS OF SERVICE can change anytime without notification, and applies for any upcoming, in progress and delivered commissions\*.

*\*For Commercial Use commissions, only applies TERMS OF SERVICE attached to contract.*

You MUST be 18 years old or older to commission me.

## - TERMS OF USE -

**I am the owner of the product and I have full rights to it.**

You are allowed to use it for personal uses. This includes:

- ❖ Using the product in your personal Social Media (Using it as a profile picture or cover; Posting and Sharing it).
  - Please, always give the proper credits and at least one link to one of my social media or carrd.
- ❖ Cropping and Resizing the product (to make chat stickers from it, for example).
- ❖ Print the product and make personal goods from it (Posters, Stickers, Mouse Pads, for example).
- ❖ Slightly edit the product (To separate the character from the background and make a personal design, for example).

These TERMS OF USE does not include and is strictly prohibited:

- ❖ Highly edit the product. (Recolor, paint over it, crop it and rework the cropped section, etc.)
- ❖ Erase or delete my sign from the product.
- ❖ Using the product for commercial/profitable purposes (Using it on Business or Advertising, either physical and digital), either complete or part of it.
- ❖ Creating, Distributing and/or Selling merchandising either from the complete product or part of it.

- ❖ **Feeding or uploading to, Manipulating or any kind of processing with AI tools.**

*(For commissions with Commercial Use Rights look at the section “COMMERCIAL USE” below)*

## **- PRICES AND PAYMENT -**

All prices listed in my Commission Tables and in my VGen profile are base. Final price may vary depending on complexity, detail, number of characters, etc. *(For reference, Base prices cover most of my personal drawings in their respective categories).*

Final price will be defined after a quote. Quotes are free, feel free to request a quote for your idea.

Complex or Additional Characters, Objects (Props) and Backgrounds have an additional cost, going from 20% up to 80% the base price of the commission each, calculated by my own criteria based on workload.

Full payment upfront is required. Your commission will be started and put in my work queue after the payment is done. Partial payment is accepted.

Payment methods:

- ❖ **Paypal**, for people Worldwide. Price listed in USD.
- ❖ **Bank transfer**, for people residing in Mexico with a Mexican Bank Account. DM me for base prices listed in MXN.

*In case of VGen commissions, users must use the payment method they prefer the platform offers. Outside payments won't be accepted.*

*Custom Character Illustration and Character Design commissions include free revisions with changes (check details in “PROCESS” section). Any change outside of those revisions will be charged extra, and must be done upfront. (Note: Surprise Me! Sketch does not include free changes)*

### **► REFUND POLICY:**

1. **No refunds** will be issued after the first stage of each kind of commission has been reached and the update has been provided.
2. If the payment is made in parts and the total amount is not covered when requesting cancellation, **No refunds** will be issued.
3. A refund of 75% will be issued if the commission is canceled before the first update. Any transaction fee (Paypal fees, for example) is the responsibility of the customer.
4. A refund of 100% will be issued if I expressly become unavailable to finish your commission, no matter what stage has been reached.

5. In case of *Surprise Me! Sketch* commissions, **No refunds** will be issued in any circumstance except point 4.
6. Your Commission Request will be **Held** only for a month after you make it. The payment must be fully done after this period ends, otherwise your Request will be declined and no refunds will be issued.

## - PROCESS -

Every commission starts with an email or DM in any of my social media. Please, be aware that I'm more active on Facebook and Instagram, so I'll check your DMs faster on those platforms (as well as emails).

### Quotation

Once you have reached me, you can tell me about the type of commission you want, and the idea you have in mind. Be as descriptive as you can, and provide visual references if you have them. I'll give you a quote for free.

Please notice, **I reserve the right to decline a commission request without any explanation.**

I offer three different types of commissions: *Custom Character Illustration*, *Surprise Me! Sketch*, and *Character Design*. Included services, products and the processes are listed below.

### Illustration

*(Previously called "Custom Character Illustration")*

This is a refined, high quality illustration focusing on characters, drawn in my style. It can be done with the traditional rectangle frame or within a custom, artistic frame (also called *Splash Art*).

Basic service includes the drawing of one (1) character in mid or full body with a simple background or ambient (covering around 30%-50% of the illustration, and with up to 4 different textures -sky, ground, water and wood are examples of textures).

An extra character has an extra cost, ranging from 50% up to 80% the base price each.

Highly detailed or complex designs have an extra cost, ranging from 20% up to 50% the base price each. Armors, Mecha, and Weapons are examples.

Highly detailed or complex backgrounds have an extra cost, ranging from 20% up to 80% the base price. Illustrations with more than 50% of the area covered by the background/ambient, with more than 4 different textures, and/or with more than 3 points of perspective will be considered as highly detailed/complex.

The process for a *Custom Character Illustration* consists in 3 stages:

❖ **STAGE 1: Concept Sketch.**

This is the general image I have of your requested idea. It is a very rough sketch, most of the time colored. It will give you a general vision on how the final result will look.

I may make more than one Concept Sketch for a given commission. However, any discarded Concept Sketch is not delivered and its use in any form is strictly prohibited.

Changes in this stage can include the creation of a completely new Concept Sketch.

❖ **STAGE 2: Color Sketch.**

This is mostly a rough version of the final product. Lines and colors are better defined, yet still sketchy.

Only small changes are included in the free revision

❖ **STAGE 3: Deliver.**

Your piece is ready! I'll send it to you through DM or email for confirmation, before sending it compressed in a ZIP file.

*Note: Changes in this stage are charged as extra.*

*Custom Character Illustration* can be Soft NSFW, including the depiction of sexually suggestive themes and nudity.

Deliver details:

- ❖ Basic size: A4, 350dpi (4093 x 2894 px). Up to (6753 x 2894 px)
- ❖ Format: PNG
- ❖ Delivered ZIP file may include variants, timelapses or other extra files.

## **Chibi**

This is high quality illustration of characters in my chibi style, ideal for stickers and/or profile pics!

Basic service includes the drawing of one (1) character in full body, with my chibi proportions (around 3-head size) and transparent background. You can also request a simple background (plain or gradient with simple graphic elements) with no extra cost.

Backgrounds are not available in Chibi Illustrations.

An extra character has an extra cost of 100% the base price each.

Highly detailed or complex designs have an extra cost, ranging from 20% up to 50% the base price each. Armors, Mecha, and Weapons are examples.

It can include pets, complex objects and/or props, with an extra cost ranging from 20% up to 80% the base price each. I'm open to anything, from simple cats and dogs to complex machines.

The process for a *Chibi Illustration* consists in 3 stages:

- ❖ STAGE 1: Sketch.  
This is the general image I have of your requested idea. It is a rough line sketch with no color. It will give you a general vision on how the final result will look. I may make more than one Sketch for a given commission. However, any discarded Sketch is not delivered and its use in any form is strictly prohibited. Changes in this stage can include the creation of a completely new Sketch.
- ❖ STAGE 2: Flat Colors.  
Clean lineart and flat base colors. You can see here the color palette I'll be using.  
Only small changes are included in the free revision
- ❖ STAGE 3: Deliver.  
Your piece is ready! I'll send it to you through DM or email for confirmation, before sending it compressed in a ZIP file.  
*Note: Changes in this stage are charged as extra.*

*Chibi Illustration* can be Soft NSFW, including the depiction of sexually suggestive themes (like sexy outfits and erotic poses). However, nudity and explicit NSFW are not allowed in this specific service.

Deliver details:

- ❖ Basic size: ~A5, 350dpi (2000 x 2740 px).
- ❖ Format: PNG

## **Full-Body**

This is a refined, high quality illustration focusing almost exclusively on characters, drawn in my style. It includes a simple background framed in a shape (the background and the character doesn't merge).

Basic service includes the drawing of one (1) character in mid or full body with a simple background or ambient framed in a simple shape (splash art-like).

An extra character has an extra cost of 100% the base price each.

Highly detailed or complex designs have an extra cost, ranging from 20% up to 50% the base price each. Armors, Mecha, and Weapons are examples.

For more complex and full backgrounds merging with the character(s), please request a *Custom Illustration*.

The process for a *Full-Body Illustration* consists in 3 stages:

❖ **STAGE 1: Sketch.**

This is the general image I have of your requested idea. It is a rough line sketch with no color. It will give you a general vision on how the final result will look. It is focused on the character pose, so background may not be included at this point.

I may make more than one Sketch for a given commission. However, any discarded Sketch is not delivered and its use in any form is strictly prohibited. Changes in this stage can include the creation of a completely new Sketch.

❖ **STAGE 2: Sketchy Colors.**

Still sketchy lines, but now colored with some lights and shadows. You can see here the color palette I'll be using. You can also see a Background sketch at this point.

Only small changes are included in the free revision

❖ **STAGE 3: Deliver.**

Your piece is ready! I'll send it to you through DM or email for confirmation, before sending it compressed in a ZIP file.

*Note: Changes in this stage are charged as extra.*

*Full-Body Illustration* can be Soft NSFW, including the depiction of sexually suggestive themes (like sexy outfits and erotic poses) and nudity.

Deliver details:

❖ Basic size: ~A5, 350dpi (2000 x 2740 px).

❖ Format: PNG

## **Surprise Me! Sketch**

This is a sketchy illustration of a character, drawn in my style. It's mainly aimed to be printed into a sticker.

Basic service includes the drawing of one (1) character in mid or full body. One or two additional simple elements can be included, but it doesn't include a background.

It can be a single color sketch (just lightning and shadows with one color), or a full color drawing. Full color has an extra cost.

It can include up to two (2) characters at the same time, and the extra character has an extra cost of 100%.

Highly detailed or complex designs have an extra cost, ranging from 20% up to 50% the base price each. Armors, Mecha, and Weapons are examples.

There's no stages in this type of commission. After the quote, there will not be any revisions nor updates or WIPs. I'll work on the product as fast as possible, and you will see it only after delivery. Changes aren't accepted unless I made a critical mistake.

*Surprise Me! Sketch* can be Soft NSFW, including the depiction of sexually suggestive themes and nudity.

Deliver Details:

- ❖ Basic size: A5, 350dpi (2894 x 2039 px). It may vary depending on the area covered by the drawing.
- ❖ Format: PNG

## Character Design

This is a product combo that includes the design of a single Character and their respective Character Sheet.

Basic service includes the visual development of one (1) character based on an existent description, and the drawing of them in 3 views: Front (fully rendered), Side and Back (Simple Shadow), along with the display of character design details and props, everything arranged in a custom designed Character Sheet.

Highly detailed or complex designs have an extra cost, ranging from 20% up to 50% the base price each. Armors, Mecha, and Weapons are examples.

*Note: Complex designs will be carefully handled in layers. Additional Reference Sheets will be provided and are included in the extra cost.*

The process for a *Custom Character Illustration* consists in 3 stages:

- ❖ STAGE 1: Visual Development, First Iteration.  
This is the starting point of the design. I'll show you some different, rough ideas I made up for your character, in a front view. It also may include a back view if it is too complex, or it also may display elements on the back.  
You will choose one design among the presented options.  
Any discarded idea belongs to me and its use it's strictly prohibited.  
Changes in this stage can include the creation of a completely new round of Visual Development Sketches.
- ❖ STAGE 2: Visual Development, Second Iteration.  
Working on the selected design, I'll make a slightly more detailed version of it, along with other proposals of the design of those details.  
You will choose one design among the presented options.  
Changes in this stage can include the creation of a completely new round of Visual Development Sketches, starting again with the First Iteration.
- ❖ STAGE 3: Concept Sketch Sheet.  
Once the design is settled, I'll draw a Concept Sketch Sheet. This will show the

character in a standing pose, featuring all their elements, in full color with sketch quality.

Changes in this stage can include small changes to the design.

❖ STAGE 4: Character Sheet Layout.

After the Concept Sketch is ready, I will work on the layout distribution of the Character Sheet. This will show what, where and how elements will be displayed.

Changes in this stage can include small changes to the distribution of the elements.

❖ STAGE 5: Deliver.

Your Character Reference Sheet is ready!

*Note: Changes in this stage are charged as extra.*

*Character Design* can be Soft NSFW, including the depiction of sexually suggestive themes and nudity.

Deliver details:

- ❖ (1) Concept Design Sheet. Basic size: 2500 x 1500 px.
- ❖ (1) Character Reference Sheet. Basic size: 4800 x 3000 px.
- ❖ Format: PNG
- ❖ Delivered ZIP file may include variants, timelapses or other extra files.

## - DELIVER -

Every commission will be delivered through a MEGA link to a ZIP file. Let me know if you have trouble downloading it so we can check alternatives.

Links to commissions will be held indefinitely. However, I reserve the right to move or delete the commission files from the cloud and from my computer without notification nor explanation. If you need your commission files again and the link is down, please contact me (although, I do not guarantee their recovery).

**There's no estimated delivery time.** Every piece is unique and it's being drawn in specific circumstances. I have other activities that requires my time such as:

- ❖ Other commissions in progress.
- ❖ Personal artistic projects.
- ❖ Social media management.
- ❖ Side job and other responsibilities.
- ❖ Family, friends and social activities.

You can rush your commission and give it higher priority or request a deadline by paying an extra fee. These details must be discussed in the quotation. After payment, only rushes will be accepted, but not deadlines.



I try to work as fast as possible, but I make special emphasis on quality. Please, be patient.

## **- COMMERCIAL USE -**

**I preserve the rights to any product authorized for Commercial Use, and its use must always include respective credits.**

Commercial Use is allowed by paying a Commercial Use fee that can go from an additional 100% up to 500% the quote price. This fee is calculated considering business reach, displaying time, distribution media and special requirements. Commercial fee is negotiable for royalties. Paying this fee will grant you Commercial Use Rights for the specific piece commissioned.

Commercial Use Contracts will be discussed **exclusively by email**.

Each Commercial Use contract is unique, and the specific rights will be discussed before signing it, but some examples of Commercial Use rights are:

- ❖ Request custom requirements, such as (but not limited to): Deadlines; Custom File Size; Layered Output; Delivery along with Editable File (.psd); Custom Variants; Confidentiality.
- ❖ Display it physically or digitally.
- ❖ Edit, manipulate, post-process the product or create by-products.
- ❖ Produce, distribute and sell custom merchandising.
- ❖ Profit with the product and by-products in any form.
- ❖ Use it as an asset for apps or games.

The following are activities **strictly prohibited** in any contract:

- ❖ **Feeding or Uploading to, Manipulating or any kind of processing with AI tools.**
- ❖ **Create, Distribute and Sell NFTs of partial or complete products.**

For Commercial Use commissions, full payment upfront is desirable, but 50% upfront and 50% after delivery is also negotiable. However, keep in mind **Refund Policy** still applies for any contract.

## **Indie Commercial Use**

(Lorem ipsum)