

POLICY AND PROCEDURE

REACH for Tomorrow

Community Integration Program

Housing Stability Metrics

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Responsible Party: Director of Medical & Clinical Services

Purpose

The purpose of this document is to define measurable housing stability indicators used by the Community Integration Program at REACH for Tomorrow to monitor client progress and evaluate program effectiveness in supporting safe and stable housing.

Overview

Housing stability is a critical component of successful community integration. The following metrics are used to evaluate whether individuals receiving services are able to obtain, maintain, and sustain safe housing within the community.

Housing Stability Outcome Metrics

- Percentage of individuals who obtain stable housing during program participation
- Percentage of individuals maintaining the same housing for 3 months or longer
- Percentage of individuals maintaining the same housing for 6 months or longer
- Reduction in episodes of homelessness during service participation
- Number of individuals successfully transitioning from temporary housing to permanent housing
- Percentage of individuals maintaining lease compliance and tenant responsibilities
- Percentage of individuals reporting increased confidence managing housing responsibilities

Housing Skill Development Indicators

- Ability to maintain a clean and safe living environment
- Ability to pay rent and utilities on time
- Ability to communicate effectively with landlords or housing providers
- Understanding tenant rights and responsibilities
- Ability to maintain household routines and organization

Data Collection Methods

Housing stability data may be collected through service plan reviews, staff observations, individual self-report, case management documentation, housing provider verification when applicable, and reassessment processes.

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Performance Monitoring

Housing stability metrics are reviewed as part of the organization's performance measurement and quality improvement activities. Data trends are used to guide program improvements and strengthen housing support services.

References

CARF International. (2025). Behavioral Health Standards Manual – Community Integration Services.