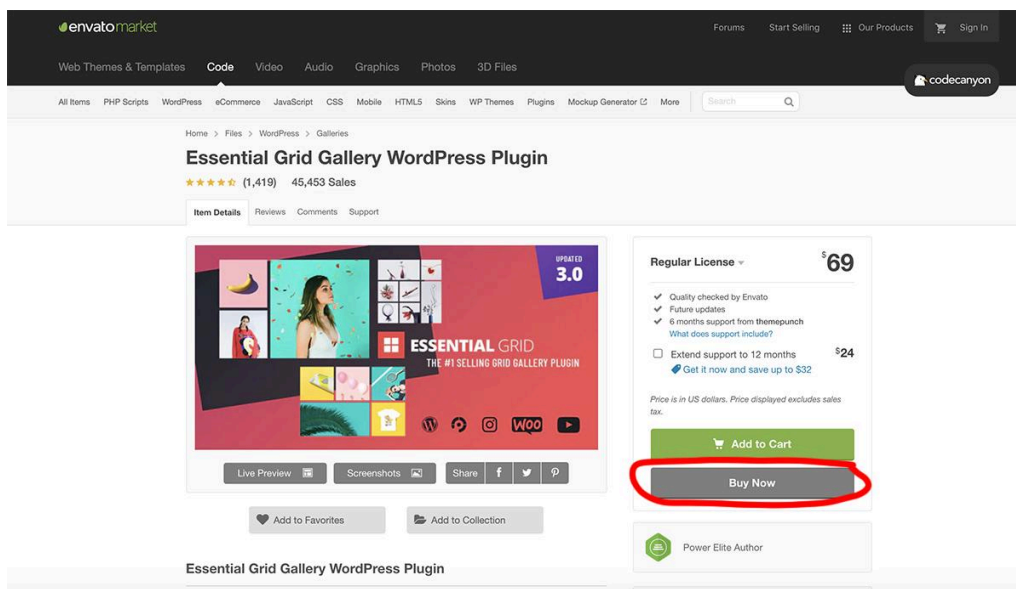
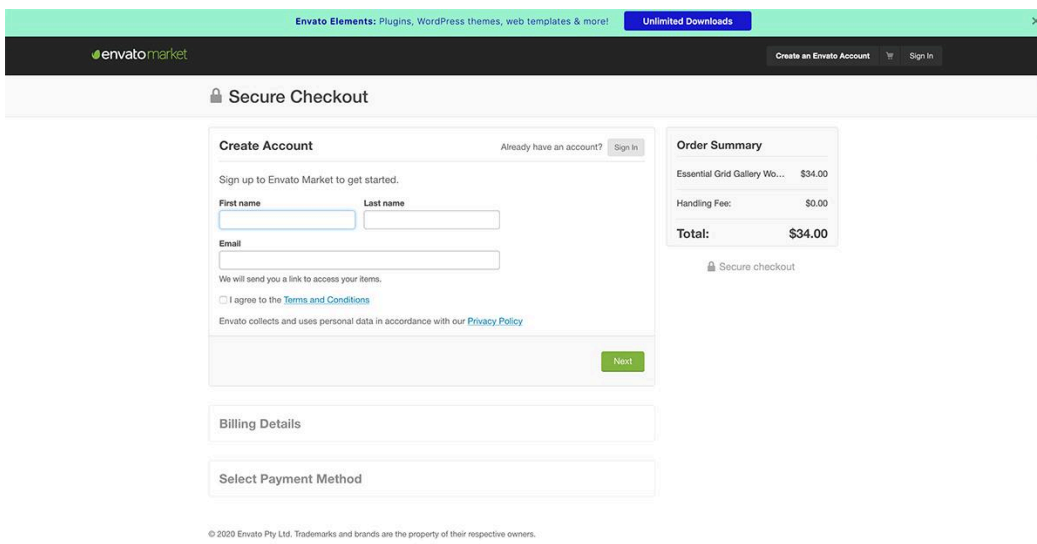


If your website is using WordPress and the BuildPress template, the Essential Grid plugin will need to be updated and connected to a new Purchase Code. The BuildPress template that was originally purchased with the creation of your site was bundled with an old version of the Essential Grid plugin. The combination of the new WordPress 5.5 version and the outdated version of the plugin has caused an error in which the pages within the site can no longer be updated. To fix this, a new plugin license must be purchased and the plugin itself must be updated. To do so, please follow these instructions:

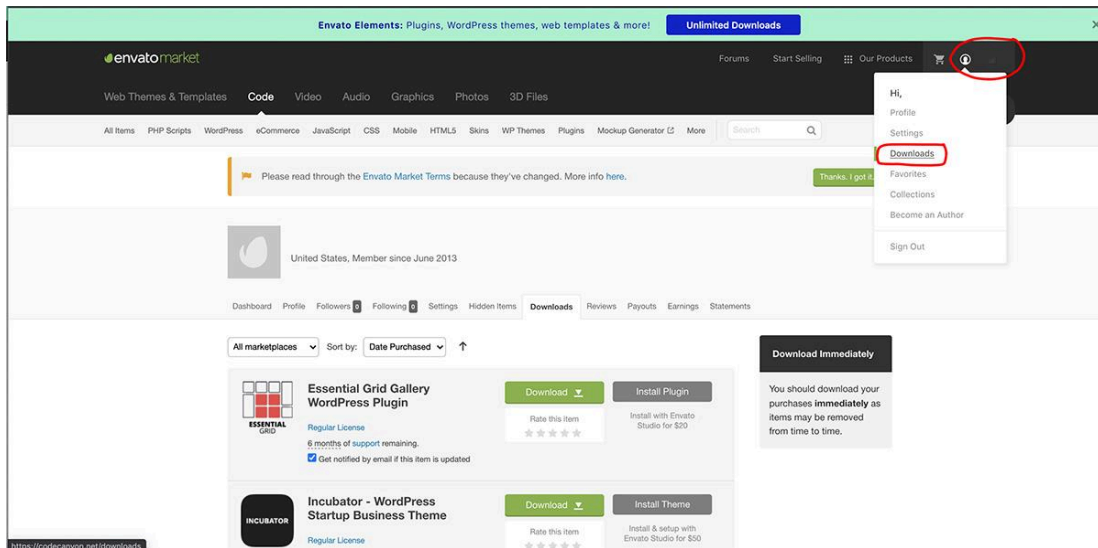
1. Go to the following url to purchase a new license of the Essential Grid plugin. The license is a one-time purchase of \$69.00 (US) - <https://codecanyon.net/item/essential-grid-wordpress-plugin/7563340?ref=themepunch>



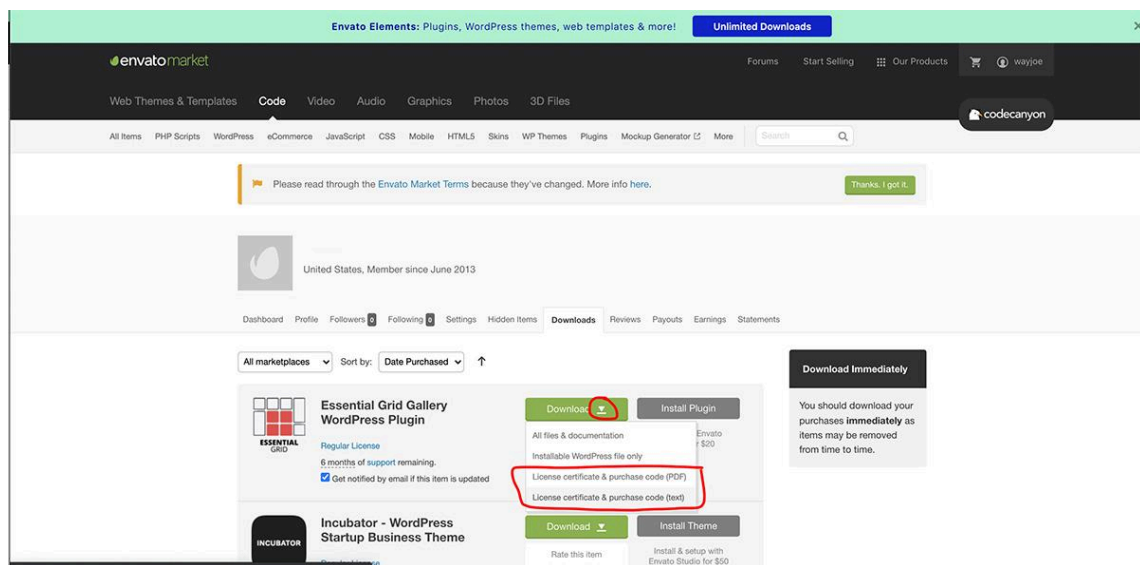
2. If you don't have an Envato Market account, you will need to create one in order to purchase the license of the Essential Grid plugin.



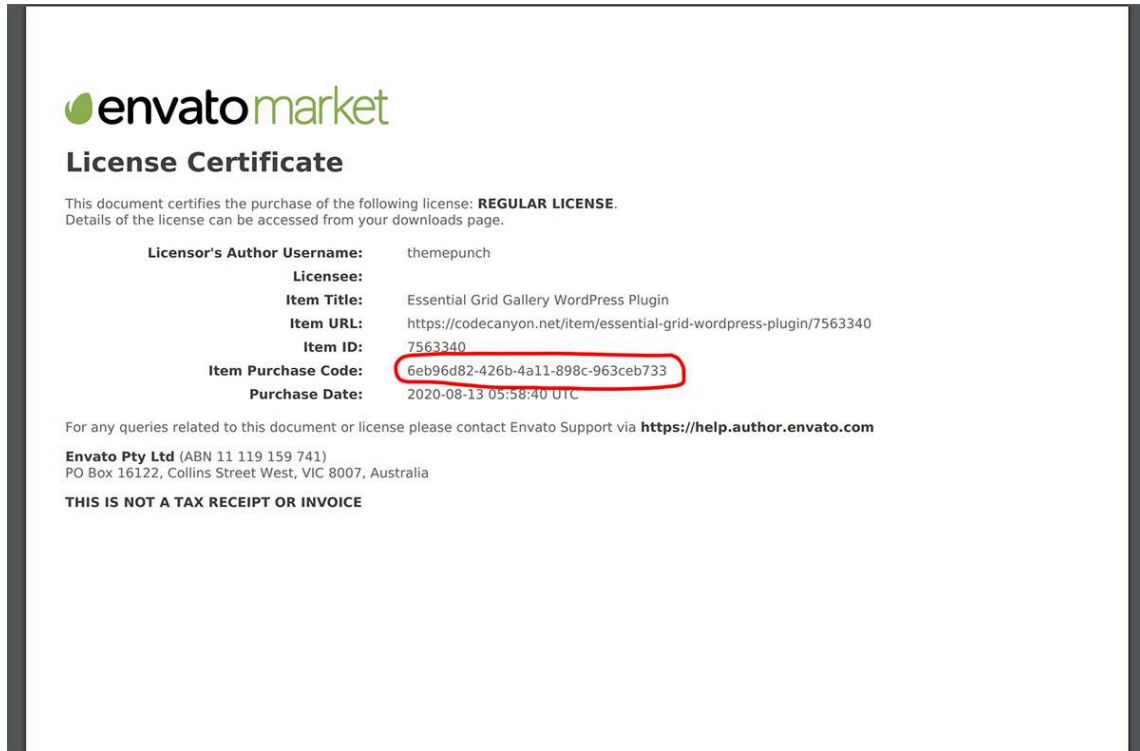
3. After an account has been created and the plugin has been purchased, navigate to the top right corner of your account page to access your profile area. Hover over the profile icon until you see a list of options and select 'Downloads'.



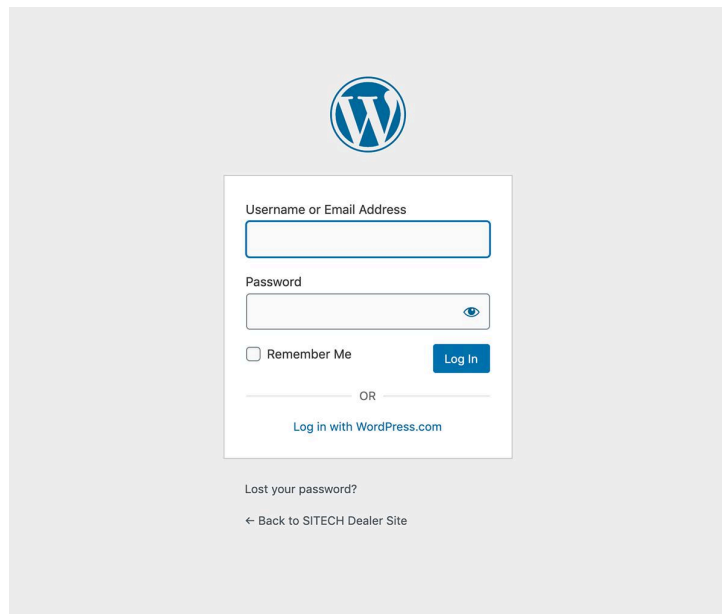
4. On the Downloads page you'll see the item 'Essential Grid Gallery WordPress Plugin' in which you just purchased. Select the drop-down arrow on the green Download button to access the License information. Select the 'License certificate & purchase code (PDF)' option to download the License documentation.



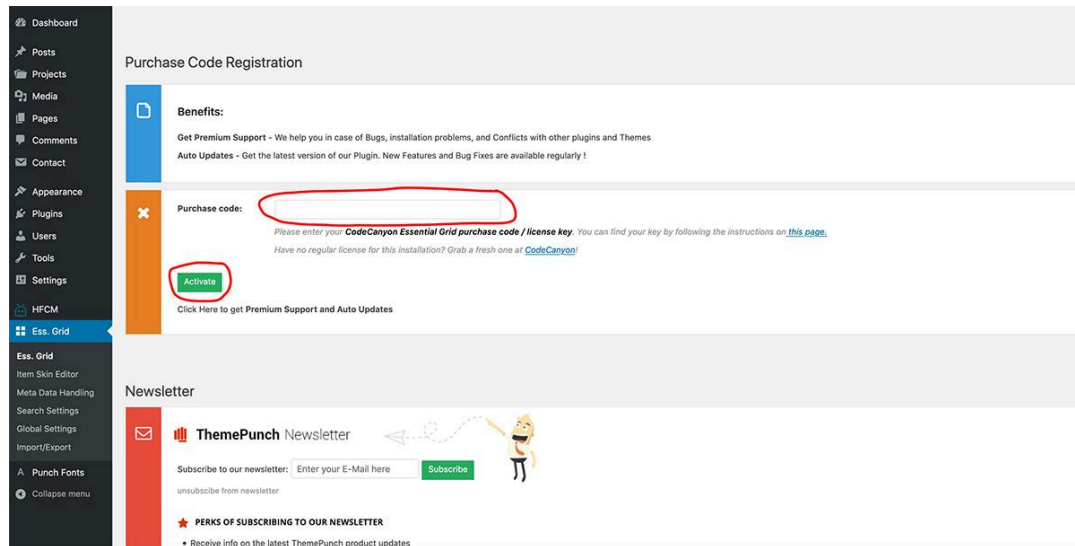
- The PDF of the License documentation will automatically download. Open the PDF to view the License details and copy the 'Item Purchase Code' number.



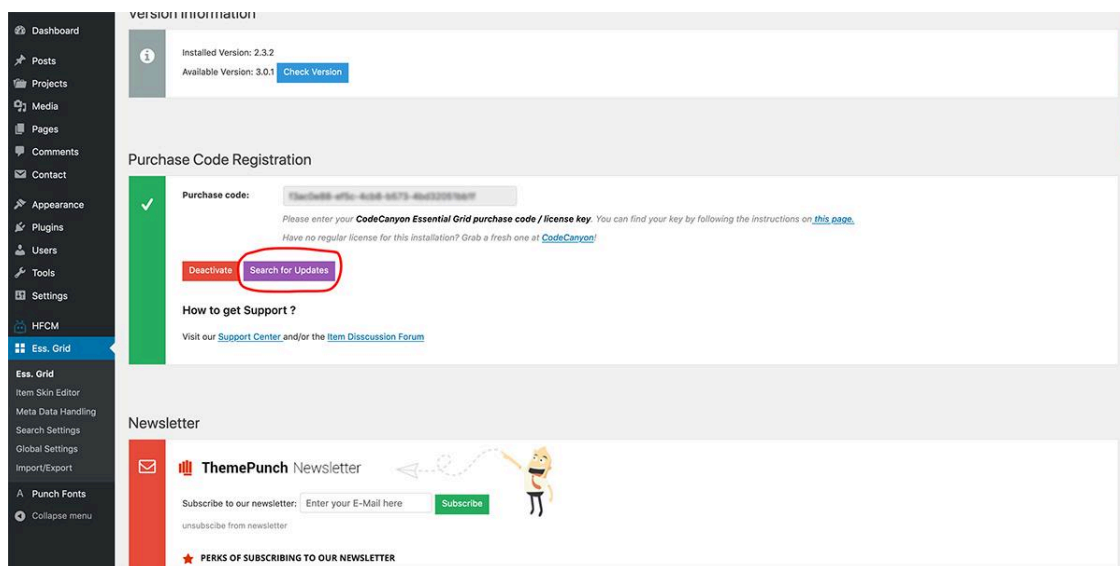
- Next, go to your WordPress admin url to access your site's admin area. Note, your WordPress admin url is specific to your website. It is the url you use to access and edit the content of your site. Your WordPress admin url is your site name, followed by 'wp-admin'. For example, **yourwebsite.com/wp-admin**



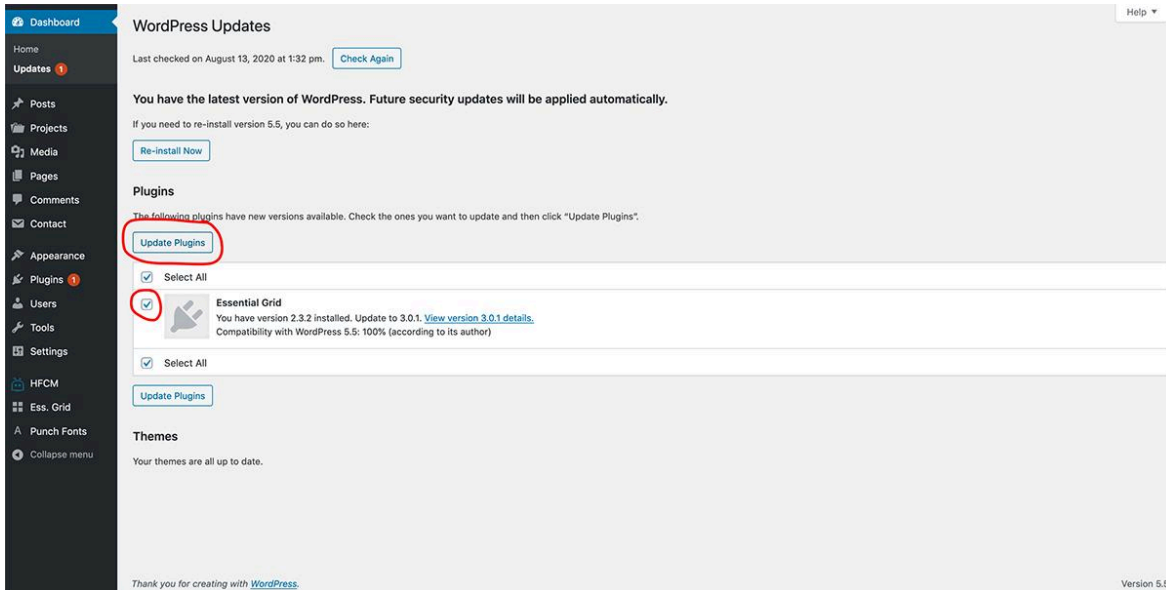
- Upon log in of the WordPress admin area, navigate to the 'Ess. Grid' link along the left hand side of the dashboard. Scroll down to the Purchase Code section. Paste the 'Item Purchase Code' number that was provided in the License PDF documentation. Then select 'Activate'. This will connect the new License with the Essential Grid plugin that is already installed on your site.



- After the new Purchase Code is activated. Select the 'Search for Updates' button in the same section.



9. You will be brought to the Updates page of your WordPress site. Select the checkbox next to the Essential Grid plugin, then select 'Update Plugins'.



10. The Essential Grid plugin is now updated to the latest version and connected to the new Purchase Code number. The update is complete and the site pages can now be edited and updated as usual.

If you have any questions about this process or need help following these instructions, please contact Joseph Wayo at joseph_wayo@trimble.com