

ABOUT

About Us

Healthyimpact.com offers a unique retail experience, building connections between consumers on a journey of health and wellness. Our American marketplace holds innovative products curated to suit your family's lifestyle and values. Through a robust community, you can contribute, learn and influence lives through healthy eating and living. Find recipes, investigate different diets, and share your own experiences.

Our Brands

Healthyimpact.com curates innovative, quality brands to suit your food and lifestyle needs. From tried-and-true products to emerging stars, our virtual shelves are filled with trusted finds. Learn more about different dietary preferences from our community. You can find non-gmo, organic, vegan, vegetarian and more options here. We're proud to serve your family.

FREQUENTLY ASKED QUESTIONS

SHIPPING

- How long will it take to receive my order?

Once your order is fulfilled by our warehouse, you should receive your order within 3-5 business days.

For more information on shipping, click here <link to Shipping page>.

To track your order, click here <link to Track Your Order page>.

- How do I handle a problem with my order?

We want you to be satisfied with your order. If something is damaged, defective, or makes you unhappy, please contact us within 7 days of receiving your order. We'll make it right when possible.

For more information on returns, click here <link to Returns page>.

- Where is my order?

Our first recommendation is to check your tracking number. Click here <link to Track Your Order page> for shipping updates.

Please note that items shipped directly from our supplier may arrive later and in a different package from the rest of your order.

If your order shows as delivered and is nowhere to be found, please contact our customer service team <link to Contact Us page>.

PRODUCTS

- Can I rate and review products?

Yes! This is a great way to recommend products you love to the Healthy Impact Community. <NEED DETAILS ON HOW THIS IS DONE, AS WELL AS ANY ABILITY TO SHARE PRODUCTS TO SOCIAL MEDIA VIA BUTTONS>

- How do you ship perishables?

<NEED DETAILS ON HOW THIS IS DONE.>

- What if I want to sell my product through your site?

We are honored that you'd like to share your product with Healthy Impact. Click here <link to Product Submission Page> to submit your product for consideration.

- Can I return something if I don't like it?

We want you to be satisfied with your order. If something is damaged, defective, or makes you unhappy, please contact us within 7 days of receiving your order. We'll make it right when possible.

For more information on returns, click here <link to Returns page>.

COMMUNITY

- Can I share my own recipes?

We would love for you to share your own recipes with the Community. <NEED INFORMATION ON WHERE RECIPES WILL LIVE AND HOW TO SUBMIT>

- How do I reset my password?

Click here <link to Password Reset page> to reset your password.

GLOBAL FOOTER

SUPPORT

From tracking your order to processing a return, we're here to help you. Contact us by phone or email or use the options below to find the answers you seek. We're here for you.

Contact Us

Need our help? We're here for you. Trouble finding what you needed? Something you'd like to see on our virtual shelves? Questions about our Community? You can reach out to us via telephone, mail, or through our Contact Form. Our team will respond as soon as possible.

<contact numbers>

<mailing address for customer concerns>

Contact Form

Thank you in advance for reaching out. We'll try to get back to you in one business day.

*Required

Name* <field>

Email* <field>

Confirm Email* <field>

Zip Code* <field>

Phone <field>

Concern <drop down menu: Orders & Shipping, Online Shopping Assistance, Website Feedback, Community Feedback, General Feedback, Unsubscribe from Email List>

Message (up to 2000 characters) <field>

<send button>