

Telguard access control system via your phone for vehicle/pedestrian gates

To open vehicle gates (*hang-up when you hear ring-tone or Voicemail*):

07538 737264

When called from Telguard door entry system:

Code for opening pedestrian gate: **1#**

Code for opening vehicle gate: **2#**

Please contact GMM for the current entry codes to open the vehicle/pedestrian gates and remember to prefix the entry code with an asterisk (*) when using the telguard panel shown below:

[Telguard Panel](#)

In addition to the information provided in the link above a few points to note are:

Houses and flats

1. Only phone numbers registered with the Telguard system will open the vehicle gates
2. **To open the vehicle gates, call the above number and hang-up as soon as the call connects and you hear the ring-tone.** Alternatively, if the call is answered, then, you will be able to speak to the caller and to open the gates press either **1#** for the *pedestrian gate* and/or **2#** for the *vehicle gates*
3. You need to provide GMM with a maximum of two phone numbers that will be registered with the [telguard](#) gate entry/intercom system by the mews vehicle gates. See **FAQ** link below.
4. **GMM recommendation:** Use a dedicated PAYG sim with voicemail disabled and call-waiting enabled as a primary number for receiving incoming calls as any number changes will become chargeable after the initial warranty period. This is also more convenient for all if you have rented out your flat and have a high turnover of tenants
5. The system uses caller ID to identify your phone so please ensure that the “*Send my caller ID*” option is enabled on your network
6. If the system is busy or in use you will get an engaged tone and you will need to dial back to open the gates
7. For ease of number maintenance we are limiting each address to just two numbers
8. Vehicle gate key fobs will carry on working as before
9. Please be aware of the **parking restrictions** as detailed under option 2 from the GMM main menu as they will be strictly enforced

Flats Only

[If you live in a flat please click here for information on the Comelit communal door intercom](#)

FAQ for telguard issues

[Telguard FAQ and Phone number submission form](#)

Please ensure that the two sets of internal and external sensors, on either side of the gates, are clear or the vehicle gates will not open. Quite often residents placing rubbish outside of the bins or dumping bulk waste cause gate issues. I've attached photos of the four sensors as well as the sign on the gates that states this in the link below:

[Vehicle gate internal and external sensors](#)

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