

Member Library ILL Copy Requests

Last Updated: May 25, 2023

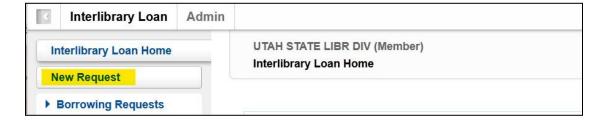
Copy Requests are ILL requests for (1) a copy of an article from a periodical or journal, (2) a copy of a chapter of a book, or (3) a specific set of pages from a book.

Copy Requests are submitted through WorldShare ILL and are managed by USL similarly to Loan Requests that are submitted by your library.

For questions about Copy Requests, please contact the USL Interlibrary Loan Librarian: Sarah Pitkin, ill@utah.gov or 801-715-6738.

Create an ILL Copy Request

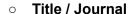
On your library's WorldShare ILL homepage, click on New Request.



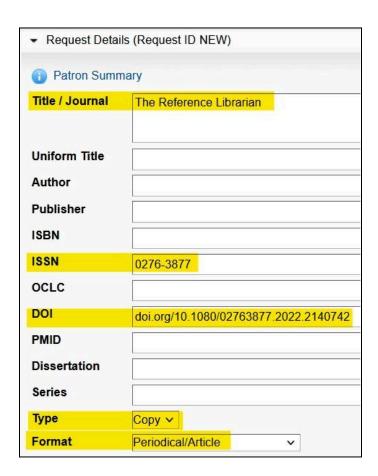
Apply Constant Data to the request by choosing the option with your library name that
ends in COPY from the drop-down menu. This adds your library's name and address to the
request, and automatically fills in the Need Before date.



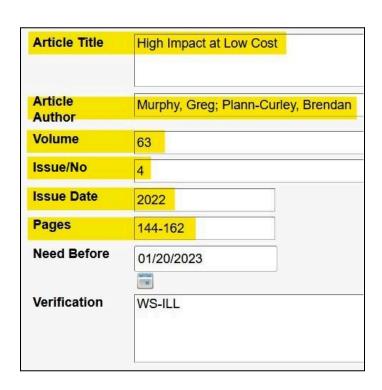
(1) Enter fields for an Article Request from a Periodical or Journal:



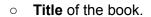
- ISSN if you have it.
 If not, leave the field blank.
- DOI if you have it, but it is not required.
- **Type** will auto-fill as Copy.
- Select the Format as Periodical/Article.

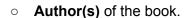


- Article Title.
- Article Author(s).
- o Volume.
- Issue/No.
- Issue Date.
- o Pages to be copied.



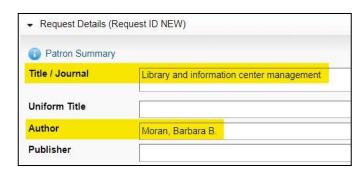
(2) Enter fields for a copy of a Chapter from a Book or (3) a specific set of Pages from a Book.





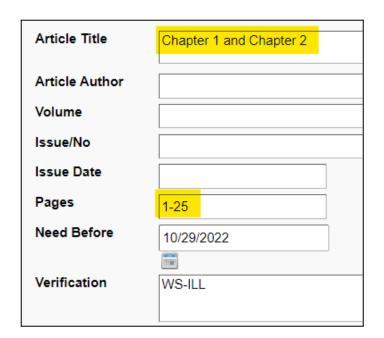








- In the Article Title field, enter the Chapter(s) or Title of Chapter(s), or leave blank if the request is for a specific set of pages to be copied.
- Enter the Page Numbers to be copied.

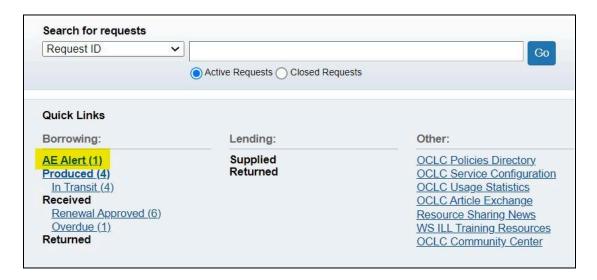


- Enter any **Patron Information** (at the bottom of the request) that would be helpful in identifying your patron (and might include an email address to send the copy).
- Submit the Request by clicking on Save for Review at the top of the request to send it to the USL ILL queue.



Retrieve a Requested Copy

A Copy Request that has been filled will appear as an AE Alert on the ILL homepage.



Click on this link to open the list. Click on the <u>Title</u> or <u>ILL number</u> to open the request.



Click on the Preview button.



- o A File Preview window opens.
- Download the file and save.
- Press Done when you are done downloading and saving the file.



Deliver an ILL Copy Request

- Deliver the file to your patron via email, or print a copy.
- Click Mark as Received to close to request.



 If a Copy Request cannot be filled, USL will send an email (from ill@utah.gov) to let your library know that the request cannot be filled. Then the request will be Closed(Cancelled).

For questions about WorldShare ILL, please contact:



Sarah Pitkin
Interlibrary Loan Librarian
State Library Division | 801.715.6738
spitkin@utah.gov or ill@utah.gov