



Effective Change Management

Certificate: None

Duration: 8 Hours

Course Delivery: Classroom/ Virtual

Language: English

Credits: 8

Course Overview:

Effective Change Management An Interactive One Day Program

“Change is the only constant” – Heraclitus, a Greek philosopher

Why Change Management?

According to Harvard Business Review, 70% of all change initiatives fail. Another study by Towers Watson found that only 25% of change management actions are successful over the long term. All around us, technologies, processes, people, ideas and methods are continuously evolving, affecting the way organizations run their operations.

Developing effective change management skills then becomes not only inevitable, but also critical in today's dynamic professional world as organizational change becomes more of a norm than an exception.

The Leading Change Management program will give aspiring change agents and managers the tools required to implement changes successfully with positive acceptance throughout the organization.

Program Overview:

The Leading Change Management program is designed to promote excellence in the management of change by introducing participants to the skills required at each step of the change process.

Built on the latest research and practice in North America, this program develops, challenges and inspires leaders to lead successful and rewarding organizational change initiatives.

The concepts and methods learned are immediately usable in the workplace, leading to faster implementation of change projects that achieve and sustain concrete results.

Learning Objectives:

- To introduce the step by step change management process and the range of tools and methods available to address change challenges and problems
- To provide insight on relevant, practical and applicable change management skills and equip participants to effectively engage with change processes in the workplace
- To improve awareness and confidence for using change management tools and models required to design appropriate change plans for the workplace

Agenda:

- The Nature of Change
- Drivers of Change
- Vision and Mission of Change
- Eight Steps to Effective Change Management
- Change Strategies
- Change Resistance
- Effective Communication Skills to Lead Change

- Effective Leadership in the Change Process

Prerequisites:

There are no prerequisites for this course.

Course Materials:

Students will receive a course manual with presentation slides and reference materials.

Examination:

There is no exam.

Target Audience:

There is no Eligibility Criteria for this training, anyone can attend this training

Technical Requirements:

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Internet for downloading the eBook

Laptop, tablet, Smartphone, eReader (No Kindle)

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