

Refund Policy for Commitment Fee:

We appreciate your commitment to the course/workshop. To ensure a high level of engagement and completion, we have implemented the following refund policy for the commitment fee:

1. Refund Eligibility:

- The commitment fee is refundable only upon the successful completion of the course/workshop.
- To qualify for a refund, participants must meet all course requirements, including attending all sessions, submitting all assignments on time, and actively participating in any group activities or discussions.

2. Non-Refundable Circumstances:

- The commitment fee is non-refundable if the participant fails to complete the course as per the outlined requirements.
- If a participant withdraws from the workshop at any time before completion, the commitment fee will not be refunded.
- The commitment fee is also non-refundable if the participant is removed from the course/workshop due to violation of workshop policies or codes of conduct.

3. Refund Request Process:

- Upon successful completion of the workshop, participants may request a refund of the commitment fee.
- Refund requests must be submitted in writing to customerservice@eezeest.com within 7 days of completing the course/workshop.

4. Refund Processing Time:

- Approved refunds will be processed within 15 days of receiving the refund request.
- The refund will be issued to the original payment method used for the commitment fee.

5. Contact Information:

- For any questions or concerns regarding refunds, participants can contact EEZEEST ACADEMY at customerservice@eezeest.com or 09080105882 (whatsapp only).

By enrolling in the course/workshop and paying the commitment fee, participants acknowledge and agree to abide by the terms of this refund policy.