

Privacy Policy for Moveet

Effective Date:01/01/2025

At Moveet, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you use our application ("Moveet") for mobility solutions, whether as a driver or a user. By using the Moveet app, you agree to the practices described in this policy.

1. Information We Collect

1.1. Personal Information**

- ****Account Information****: When you sign up as a user or driver, we collect personal details such as your name, email address, phone number, and profile picture.
- ****Phone Verification****: To ensure the authenticity of our users, we verify your phone number during registration.

1.2. Location Information**

- ****Real-Time Location****: We collect your real-time location during the use of our app to calculate trip fares and ensure accurate service delivery.
- ****Device Location****: Your device's location is accessed only when the app is in use and is never shared with third parties.

1.3. Other Information**

- ****Payment Details****: If applicable, payment-related information such as transaction details may be collected for processing payments.
- ****Device Information****: We may collect device-specific information such as your device model, operating system, and app usage statistics to improve our service.

2. How We Use Your Information**

- To provide and improve the Moveet app's functionality.
- To calculate trip fares accurately based on location data.
- To facilitate communication between users and drivers.
- To verify user accounts and ensure secure access.
- To send important updates and notifications related to your trips or our policies.
- To comply with legal obligations and prevent fraud or abuse.

3. Sharing Your Information

We do not sell, rent, or share your personal information with third parties, except in the following cases:

- **Legal Compliance**: When required by law or to comply with legal processes.
- **Service Providers**: With trusted third-party service providers who assist us in delivering our services (e.g., payment processors), and only to the extent necessary for them to perform their services.

4. Data Storage and Security

- **Data Storage**: Your personal information is stored securely on our servers and is accessible only by authorized personnel.
- **Data Security**: We implement advanced security measures to protect your data from unauthorized access, alteration, disclosure, or destruction.

5. Your Rights

- **Access and Update**: You can access and update your personal information through the app.
- **Data Deletion**: You can request the deletion of your account and associated data by contacting our support team.
- **Opt-Out**: You can opt out of receiving non-essential communications by adjusting your notification settings.

6. Third-Party Links and Services

The Moveet app may contain links to third-party websites or services. We are not responsible for the privacy practices of these external platforms and encourage you to review their policies.

7. Children's Privacy

Moveet is not intended for use by individuals under the age of 18. We do not knowingly collect personal information from minors. If you believe a minor has provided us with personal information, please contact us immediately.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. You will be notified of any significant changes via the app or email. Continued use of the Moveet app after such changes constitutes your acceptance of the updated policy.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or how your information is handled, please contact us at:

- **Email**:Bipund.pandey.1@gmail.com

- **Address**: Hno

****By using Moveet, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.****