

This Privacy Policy explains how we collect, use, disclose, and protect information when you use our App and related services, including AI-powered features.

1. Information We Collect

We may collect the following categories of information:

Account and Profile Data

Name, username, email (if provided)

Preferences (e.g., language, settings, profile metadata)

User Content

Text inputs, prompts, questions, journal entries, and feedback submitted in the App

Content generated by AI in response to your inputs

Usage and Device Data

App interactions, feature usage, session timestamps

Device model, OS version, app version, identifiers, crash logs, diagnostics

Purchase and Subscription Data

In-app purchase status, transaction IDs, product IDs, entitlement status

We do not store full payment card details; billing is handled by platform providers (Apple/Google)

Support Communications

Information you send when contacting support

2. How We Use Information

We use information to:

Provide, maintain, and improve the App

Deliver AI features and generate responses

Personalize experience and content

Process purchases and manage entitlements

Detect abuse, fraud, and security incidents

Troubleshoot bugs and monitor performance

Comply with legal obligations

3. AI Features and Processing

When you use AI features:

Your prompts and related context may be sent to third-party AI service providers to generate outputs.

We may store prompts and outputs to provide history, continuity, quality improvement, and safety monitoring.

AI outputs may be inaccurate, incomplete, or inappropriate; users should independently verify important information.

Do not submit sensitive personal information unless necessary.

4. Legal Bases (where applicable)

Depending on your region, we process data under one or more legal bases:

Performance of a contract (to provide the service)

Legitimate interests (service improvement, fraud prevention, security)
Consent (where required)
Legal compliance

5. Sharing and Disclosure

We may share information with:

Service providers (hosting, analytics, crash reporting, AI inference, customer support)
Platform providers (Apple, Google) for purchase and distribution functions
Legal authorities when required by law or to protect rights/safety
Business transfers (merger, acquisition, reorganization), subject to applicable safeguards
We do not sell personal data for money.

6. Data Retention

We keep information only as long as needed for purposes described in this Policy, including legal, accounting, and security requirements.
You may request deletion of your data, subject to legal exceptions.

7. Your Rights

Depending on your location, you may have rights to:

Access your personal data
Correct inaccurate data
Delete data
Restrict or object to certain processing
Port data
Withdraw consent (where processing is based on consent)
Appeal a denied rights request.

8. Children's Privacy

Our App is not intended for children under [13/16, depending on jurisdiction].
We do not knowingly collect personal data from children below the applicable age. If you believe a child has provided personal data, contact us for deletion.

9. Security

We use reasonable technical and organizational measures to protect data.
However, no system is completely secure, and we cannot guarantee absolute security.

10. International Data Transfers

Your information may be processed in countries other than your own.
Where required, we use lawful transfer mechanisms and safeguards.

11. Third-Party Services

The App may include links or integrations with third-party services. Their privacy practices are governed by their own policies.

12. Changes to This Policy

We may update this Privacy Policy from time to time.

We will update the “Last Updated” date and, when required, provide additional notice.

13. Contact Us

If you have questions or requests regarding privacy:

Email: lonhem100@gmail.com