Serving our communities to make them safer and stronger

Parish/Town News Release

Wolds Weig

1. Crime and ASB.

You can obtain Crime and ASB data for your own area by visiting www.police.uk , clicking on "whats happening in your area" and entering your postcode.

2. Community Priorities.

The Neighbourhood Policing Team meet regularly with partners to ensure we have a multi-agency approach to local issues, individuals and problem solving. These meetings are regularly attended by partners including Humberside Fire and Rescue Service, Youth and Family Support, Housing Officers, Environmental Health and the East Riding Anti-Social Behaviour Team. We share information and resources to deal with local neighbourhood issues, in particular, those identified as causing the most harm in the community. We also continue to patrol Market Weighton and the surrounding rural areas during our shifts and post on Social Media on a regular basis as a way of keeping everyone updated.

3. Crime Prevention Advice.

Debit and Credit Card Fraud

Card fraud includes the use of stolen and cloned cards to buy things and the use of stolen card details to buy things on the phone and Internet. All fraud should be reported to Action Fraud.

- Treat your cards like cash – never let them out of your sight (one in five stolen credit cards are taken from cars) and never, ever pass on PINs or passwords.
- Don't leave cards behind a bar. Someone could copy the details.
- Criminals also 'shoulder surf' to get your PIN. This is simply standing close and looking over your shoulder as you enter it. If someone is standing too close ask them to move back or just end the transaction and go elsewhere.
- If you find any suspicious activity on your account and you think you are a victim of fraud, call your bank immediately and report it to the police online or by phone via Action Fraud (see links below).
- Rip up or shred receipts, mini statements, loan forms and cashpoint balances so card details can't be stolen.
- If you think a cash machine looks odd and you suspect a skimming device has been added call us on 101 to report it. If it's on a bank tell them too.
- If you go abroad, only take the cards you'll need and inform your bank. Have emergency contact numbers to hand to cancel lost or stolen cards.
- Never keep your PIN with your cash card.
- If any of your cards are stolen, call immediately to cancel them – don't even wait until you get home.
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If you think you're a victim of fraud please report it to your bank and contact Action Fraud. Find out more about making a report to Action Fraud and what will happen afterwards.

Scam Text Messages and Phishing

Fraudsters often send fake text messages to trick people into handing over personal information. The most common text message scams may:

- say they've noticed some suspicious activity on your account
- claim there's a problem with your payment information
- send you a fake invoice and tell you to contact them if you didn't authorise the purchase
- send you a fake parcel delivery notification alleging to be from Royal Mail, DPD or another courier.

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If you get a text message that you weren't e
links. Legitimate companies won't ask for inf
If you think the message might be real, contact the company using a phone number or website you know is real. Not the information in the text message.

What should I do if I get a scam call or text?

It's important to be aware of phone scams and how to handle them. Fortunately, there are things you can do to protect yourself:

- **Don't reveal personal details**. Never give out personal or financial information (such as your bank account details or your PIN) over the phone, even if the caller claims to be from your bank.
- **Hang up**. If you feel harassed or intimidated, or if the caller talks over you without giving you a chance to speak, end the call. It may feel rude to hang up on someone, but you have the right not to be pressurised into anything.
- **Ring the organisation**. If you're unsure whether the caller is genuine, you can always ring the company or bank they claim to be from. Scammers now have the technology to mimic an official telephone number so it comes up on your caller ID display. This can trick you into thinking the caller is really from a legitimate organisation, such as a bank or utility company. If you're in any doubt, hang up and call the organisation directly. **If possible, call them from a different phone** as scammers can keep the phone line open; so that even if you hang up and call the organisation directly, the line may still be connected to the scammer. If it's not possible to use another phone then wait for at least 10 minutes before you call anyone.
- **Don't be rushed**. Scammers will try to rush you into providing your personal details. They may say they have time-limited offer or claim your bank account is at risk if you don't give them the information they need right away.

If you suspect you've been a victims of fraud report it to your bank and call Action Fraud. Don't feel embarrassed, it can happen to anyone.

4. Police Surgery dates.

PCSO Nikki Cliffe will be holding a Drop In surgery at Market Weighton Library on the following dates:
Friday 13th January (10am – 1pm) Friday 20th January (3pm – 4:30pm), Friday 3rd February (10am – 11:30am), Wednesday 15th February (11am – 12:30pm), Wednesday 1st March (10:30am – 12noon) and Wednesday 8th March (2:30pm – 3:30pm).
Stay informed through our social media channels, find us on Twitter, Facebook and Instagram:

Stay informed.

https://www.humberside.police.uk/teams/wolds-weighton
Facebook – Humberside Police – East Riding of Yorkshire West
Twitter - Humberside Police – East Riding of Yorkshire West - @Humberbeat_ERYW

For incidents that don't require an immediate response call our non-emergency 101 line. You can also report non-emergency crimes online via our reporting portal. In an emergency always dial 999.