

PRIVACY POLICY & TERMS OF SERVICE

Last Updated / Effective Date: August 19, 2026

Application Name: Utivox

Developer / Publisher: Utivox

Contact & Compliance Email: moneybillionsoffl@gmail.com

Applicable Legal Frameworks: India (Digital Personal Data Protection Act, 2023 & Rules), European Union / UK (General Data Protection Regulation - GDPR), United States (CCPA/CPRA/CalOPPA), Google Play Developer Policy Framework.

PART 1: PRIVACY POLICY

This Privacy Policy establishes the contractual and legal data processing principles governing your use of the **Utivox** mobile software application (the "Application"). Utivox operates under an uncompromising **local-first, privacy-by-design, zero-server architecture**.

1. Fundamental Architecture: 100% On-Device Local Execution

- **Zero Remote File Uploads:** All core computational utilities—including image compression, conversion, dimension manipulation, PDF document operations (merging, page extraction, splitting, locking/unlocking, rotating), scientific mathematical evaluation, and text string transformations—execute **100% locally on your client device hardware**.
- **Zero Remote Server Storage:** Utivox does not operate or maintain remote file storage servers, databases, or cloud ingestion pipelines. Your personal files, photos, PDF documents, numbers, and text entries are never uploaded, intercepted, or accessible by Utivox or any third-party infrastructure.
- **Ephemeral Memory Allocation:** Any temporary byte buffers, WebAssembly runtimes, or HTML5 canvas contexts instantiated during file processing exist strictly within the device's volatile random-access memory (RAM) and are permanently purged upon task completion or application termination.

2. Information We Do NOT Collect

- **Personal Identifiers:** We do not collect, harvest, or store real names, residential addresses, telephone numbers, contact lists, financial account credentials, or government identity documentation.
- **User Content Inspection:** We do not inspect, extract metadata from, train machine learning or artificial intelligence models on, or monetize any file or document processed within the Application.

- **Sensitive Device Permissions:** Utivox does not request or access fine GPS location, microphone audio, camera hardware, SMS logs, or device biometric data.

3. Automated Telemetry, Analytics & Third-Party SDK Disclosures

To maintain runtime stability, diagnose software exceptions, deliver push communications, and support ad monetization, Utivox embeds standard Google Play Services SDKs:

- **A. Google AdMob (Advertising & Monetization):**
 - **Data Processed:** Anonymous Google Advertising Identifier (GAID), coarse geographic region inferred from internet protocol (IP) address, ad impression/interaction metrics, and device hardware specifications.
 - **Purpose:** To serve non-personalized and consent-based banner and interstitial advertisements.
 - **User Control:** Users can reset, restrict, or delete their advertising identifier at any time via Android OS settings (*Settings > Google > Ads > Delete Advertising ID*).
- **B. Google Firebase Crashlytics (Diagnostic & Crash Reporting):**
 - **Data Processed:** Crash stack traces, operating system versions, device architecture, memory utilization at time of failure, and exception timestamps.
 - **Purpose:** To isolate software bugs, prevent fatal runtime exceptions, and publish stability patches.
- **C. Google Analytics 4 (GA4 for Firebase - Telemetry):**
 - **Data Processed:** Aggregated session counts, screen view events, engagement durations, and retention parameters.
 - **Purpose:** To evaluate operational tool performance and optimize user flows.
- **D. Firebase Cloud Messaging (FCM Push Notifications):**
 - **Data Processed:** Ephemeral Firebase Cloud Messaging device registration tokens.
 - **Purpose:** To deliver operational utility announcements, feature notifications, and maintenance alerts.
 - **User Control:** Push notifications can be enabled or disabled at any time through device notification settings.

4. Statutory & Regulatory Data Protection Declarations

- **A. India Digital Personal Data Protection Act, 2023 (DPDP Act) & DPDP Rules:**
 - **Data Principal Rights:** In accordance with the DPDP framework, you maintain the right to access summaries of digital telemetry processed, seek correction or erasure of identifier logs, withdraw consent with immediate effect, and access statutory grievance redressal.
 - **Statutory Grievance Redressal Officer:** Pursuant to statutory requirements, the designated Grievance Officer for Utivox is:
 - **Designation:** Grievance & Compliance Officer (Utivox)
 - **Direct Redressal Email:** moneybillionsoffl@gmail.com

- **Service-Level Agreement (SLA):** All formal grievances will be acknowledged within 48 hours and resolved within statutory timelines (not exceeding 30 calendar days).
- **B. European Union & UK General Data Protection Regulation (GDPR):**
 - **Legal Basis:** Telemetry and crash analytics are processed under legitimate interest (Article 6(1)(f)) to maintain software security; advertising identifiers are processed solely upon explicit, revocable consent obtained via Google's User Messaging Platform (UMP).
 - **User Rights:** Right of access, rectification, erasure ("Right to be Forgotten"), data portability, and right to lodge a complaint with a supervisory authority.
- **C. California Consumer Privacy Act (CCPA / CPRA) & US State Privacy Laws:**
 - **Non-Sale of Data:** Utivox does not sell, rent, or trade personal data or device identifiers for monetary consideration.
 - **Opt-Out:** Users may exercise device-level global privacy controls or delete their GAID via OS settings.
- **D. Children's Online Privacy Protection Act (COPPA):**
 - The Application is designed for general utility audiences (ages 13 and older). We do not knowingly solicit or collect personal information from children under 13.

5. Google Play Store Data Safety Declaration

- **Data Shared:** None with first-party private servers. Device identifiers and ad telemetry are processed directly by Google Mobile Ads / Firebase endpoints.
- **Data Encrypted in Transit:** All telemetry transmitted across networks uses standard TLS 1.3 / HTTPS encryption.

PART 2: TERMS AND CONDITIONS

By installing, downloading, copying, or using **Utivox** (the "Application"), you unconditionally agree to be bound by these Terms and Conditions. If you do not agree, do not install or use the Application.

1. Grant of Limited License

- Utivox grants you a revocable, non-exclusive, non-transferable, limited license to install and execute the Application strictly for personal, professional, or commercial utility purposes in compliance with these Terms.

2. Intellectual Property & Absolute File Ownership

- **Application Property:** All source code, compiled binaries, graphic layouts, vector glyphs, UI elements, branding, and algorithm designs are the proprietary intellectual property of Utivox.
- **User Content Ownership:** You retain 100% unconditional ownership and intellectual property rights over all files, images, PDFs, numbers, text inputs, and outputs processed using Utivox. Utivox claims zero rights, title, or interest in your data.

3. Acceptable Use & Operational Restrictions

You agree **NOT** to:

- Reverse engineer, decompile, disassemble, or attempt to extract source code from the Application's compiled package.
- Use the Application to process, generate, or distribute unlawful, infringing, fraudulent, defamatory, or malicious content.
- Circumvent, disable, or modify any embedded security features, rate-limiters, or ad monetization mechanics.

4. Strict "AS IS" Warranty Disclaimer

- TO THE MAXIMUM EXTENT PERMITTED BY LAW, UTIVOX IS PROVIDED **"AS IS" AND "AS AVAILABLE"** WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, AND NON-INFRINGEMENT.
- THE ENTIRE RISK AS TO THE RESULTS, ACCURACY, AND PERFORMANCE OF THE APPLICATION IS ASSUMED BY YOU. YOU ARE SOLELY RESPONSIBLE FOR MAINTAINING INDEPENDENT BACKUPS OF ORIGINAL SOURCE FILES BEFORE EXECUTING COMPRESSION, CONVERSION, OR MODIFICATION OPERATIONS.

5. Liquidated Dollar-Capped Limitation of Liability

- **TOTAL AGGREGATE LIABILITY CAP:** TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL UTIVOX, ITS DEVELOPERS, AFFILIATES, AGENTS, OR LICENSORS BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES (INCLUDING LOSS OF PROFITS, DATA LOSS, FILE CORRUPTION, WORK STOPPAGE, COMPUTER FAILURE, OR DEVICE MALFUNCTION) ARISING OUT OF OR IN CONNECTION WITH THE APPLICATION.
- **LIQUIDATED DAMAGES LIMIT:** UNDER NO CIRCUMSTANCES SHALL OUR TOTAL AGGREGATE LIABILITY FOR ALL CLAIMS, DISPUTES, OR LIABILITIES ARISING FROM OR RELATED TO THIS APPLICATION EXCEED THE GREATER OF: **(A) THE TOTAL AMOUNT PAID BY YOU TO UTIVOX IN THE PRECEDING TWELVE (12) MONTHS, OR (B) TEN UNITED STATES DOLLARS (\$10.00 USD / ₹850 INR).**

6. Mandatory Individual Binding Arbitration & Class Action Waiver

- **MANDATORY ARBITRATION:** ALL DISPUTES, CONTROVERSIES, OR CLAIMS ARISING OUT OF OR RELATING TO THIS AGREEMENT OR THE APPLICATION SHALL BE RESOLVED EXCLUSIVELY THROUGH INDIVIDUAL BINDING ARBITRATION ADMINISTERED UNDER THE ARBITRATION AND CONCILIATION ACT, 1996. THE SEAT AND VENUE OF ARBITRATION SHALL BE **CHENNAI, TAMIL NADU, INDIA.**
- **CLASS ACTION WAIVER:** YOU AND UTIVOX AGREE THAT EACH PARTY MAY BRING CLAIMS AGAINST THE OTHER ONLY IN AN INDIVIDUAL CAPACITY AND

NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS,
COLLECTIVE, CONSOLIDATED, OR REPRESENTATIVE PROCEEDING.

7. Indemnification & Hold Harmless

- You agree to defend, indemnify, and hold harmless Utivox, its developers, and affiliates against any third-party claims, liabilities, damages, losses, costs, or expenses (including reasonable attorney fees) arising from:
 - Your breach of these Terms;
 - Your violation of any applicable law or third-party intellectual property rights;
 - Any content or file processed through your device using the Application.

8. One-Year Statute of Repose

- ANY CAUSE OF ACTION OR CLAIM ARISING OUT OF OR RELATING TO THE APPLICATION OR THESE TERMS MUST COMMENCE WITHIN **ONE (1) YEAR** AFTER THE CAUSE OF ACTION ACCRUES. OTHERWISE, SUCH CAUSE OF ACTION IS PERMANENTLY BARRED.

9. Governing Law & Exclusive Jurisdiction

- These Terms shall be governed by and construed in accordance with the substantive laws of **India**. Subject to the mandatory arbitration clause, any legal proceedings arising hereunder shall be subject to the exclusive jurisdiction of the competent courts located in **Chennai, Tamil Nadu, India**.

10. Contact & Official Notices

- **Application:** Utivox
- **General Support:** moneybillionsoffl@gmail.com
- **Grievance & Legal Redressal:** moneybillionsoffl@gmail.com