

Timeline of Events

Full discovery w/ links sharingsilence.net/legal

Google Docs version available, links on site.

2012–2015

Homeless, St Barts, and Alma St years; Pre-Ruah. . .

Context: During this period, I fell under the eligibility criteria for the **Community Disability Housing Program (CDHP)**, which includes the **Independent Supported Accommodation (ISA)** stream. This was designed for people with mental health support needs requiring long-term housing and coordinated care through formal partnerships between government, housing, and support services.

The official policy — [LINKS REDACTED](#) Community Disability Housing Program Policy (Interim 2012) — outlines that:

- CDHP was built on coordinated support and housing continuity.
- Support Providers (**like Ruah**) and Housing Providers (**like Access Housing**) had joint responsibility under **ISA**.
- Sudden service withdrawal, failure to escalate, or lack of transition planning constituted program breach.

This forms the baseline for all later claims of abandonment. The promise was structured, integrated support — not disappearance. **ISA** was the legal and operational mechanism that made that support binding. What followed was the collapse of that promise.

GOVERNANCE FRAMEWORK – PUBLIC DATA ACCESS

This national framework outlines how publicly funded health and disability services are required to manage data access, ethical transparency, and record handling. It applies to all government-funded programs and service-linked data — including housing and support arrangements through **Access Housing, Ruah, Alma Street, and ILP/ISA** systems.

As of 2015, both **Access Housing (Housing Choices WA)** and **Alma Street** (South Metropolitan Health Service) were legally and ethically bound to follow these guidelines as data custodians. Delays, disappearance of records, or failure to respond to FOI

requests represent breaches not only of legal process — but of national ethical data standards endorsed by the Department of Health and the NHMRC.

-  NHMRC [\[LINKS REDACTED\]](#) Principles for Accessing Publicly Funded Data (2016)

FOI REQUESTS PENDING - ONE DEEMED "REFUSAL"

2015

15/05/2015 - Lease with access housing is signed.

[\[LINKS REDACTED\]](#)

- **LEASE DOCUMENTS**
- **BOND PAPERS**
- **TENANT INFO FOLDER**

* Patricia(Trish) Owen - Willagee & Carawatha Primary School connection. I was in primary school and grew up in the same suburb.

Mary from Ruah is assigned to what I am believed to be; my support worker.

[\[LINKS REDACTED\]](#)

- **SERVICE CHARTER**
- **RIGHT & RESPONSIBILITIES**
- **WAAMH & ACCESS HOUSING WEBSITE**

SIGNIFICANT PARTNERS

WayBack machine internet archive in 2018 showing Access Housing & Ruah links.

[\[LINKS REDACTED\]](#)

* Ruah.

FOI REQUEST PENDING FROM HOUSING CHOICES* - FILED 17 JULY 2025 - AWAITING RESPONSE.

* Previously Access Housing.

2017

Mary leaves (whether reassigned, promoted, or changed jobs I do not know).
No replacement support worker is issued.

REQUEST FOR INFORMATION ON THIS FIRST ASKED FOR IN MAY 2025

FOI REQUEST FOR THIS INFORMATION ISSUED 29 MAY 2025 - NOW IN BREACH AND DEEMED "REFUSAL".

~~LINKS REDACTED~~

2018

ILP-to-NDIS Transition Failure: Ruah Non-Compliance Begins

- The WA–NDIA Operational Plan (signed December 2017) required full transition of ILP clients to the NDIS starting 1 July 2018.
 - Under the Plan:
 - All existing WA disability clients (including ILP participants) were to be accounted for.
 - Providers were responsible for continuity of support and data transfer.
 - Ruah, as an ILP support provider, was obligated to transition client information and ensure no disruption to supports.
- No transition occurred in my case:
 - No support continuity.
 - No contact or explanation.
 - No plan handover or NDIS facilitation.
- Ruah breached their operational obligations during this federally supervised transfer.
- This failure directly correlates with loss of support, income, housing security, and eventual loss of family contact.

FOI REQUEST PENDING FROM ALMA ST - FILED 17 JULY 2025 - AWAITING RESPONSE.

- Welfare officers engaged and trail traced. Sabrina > Dan > Brendan.

Key Documents:

[LINKS REDACTED]

Relevant Agencies:


- Ruah Community Services (non-compliant provider)
- WA Department of Communities (transfer oversight)
- NDIA (receiving authority)



Early May 2025

I sent in a 'contact us' form from THEIR website, identifying myself and asking about my lost support worker.

S.J; first contact after 8 years. Trauma-informed care was not present, a request for a different staff member was made and ignored. During which I requested multiple times to escalate my complaint internally — she refused or ignored all.

I was made to feel unsafe and trauma responses occurred. Red flag should have been raised.


 Administrative issues recorded on the police file and workers spoken to. — [\[LINKS REDACTED\]](#)

* Where home visit on first meet with multiple staff was mentioned; to sign forms. (see  R-003* — [\[LINKS REDACTED\]](#)  R-004* — [\[LINKS REDACTED\]](#) later in may for more on this).

** Offered a heads up on getting legal representaion.

Early - Mid May 2025

Sent off to scheduling. Meeting scheduled with N.A and J.H. Staff residing under S.J's position, so not escalated.

 Administrative issues recorded on the police file and workers spoken to. — [\[LINKS REDACTED\]](#)

Mid May 2025

In person sit-down with N.A and J.H in a public setting. J.H identified N.A as her boss, N.A identified herself as a worker for the S.G program (confirming my request for internal escalation was ignored). I presented a full written statement of everything and a request for answers.


[\[LINKS REDACTED\]](#)

I received very little answers beyond; J.H admitted the failing where my case was “open but not active, sorry it was never closed off” and citing something about a “phone call” being how it ended allegedly.

N.A expressed her sorrow for what had happened and that my document was well written. I was requested to do a S.G referral. I was instructed I could find this on their website.

Some general conversation continued around the whole subject where J.H was leading a conversation that led me to feel coerced into saying something untruth, that at the time due to my social abilities I did not realise at the time.

 Referral Wait Period — [\[LINKS REDACTED\]](#)

 Administrative issues recorded on the police file and workers spoken to. — [\[LINKS REDACTED\]](#)

20 May 2025

Contacted my GP to get the referral filled out. Explained depression, anxiety, trauma, spinal pain, fibromyalgia, and autism-related needs.

I then emailed it off to THEM.

STRONGER GROUNDS REFERRAL

[\[LINKS REDACTED\]](#)

Late May 2025

Scheduling made contact, admin mistakes with dates immediately. A second meeting eventually scheduled in a public setting again as expressed by scheduling staff was procedure and later alternative meeting places can be discussed.

I then express some issues and concerns about the last meeting that should have raised red flags.

N.A replied, what I perceived as; hostile.

Trauma-informed care was not present, lack of welfare checks or slow reaction to finally respond.

ⓧ Administrative issues recorded on the police file and workers spoken to. — [LINKS REDACTED](#)

* Where it is mentioned a home visit is not on initial meets that contradicts discussion had ⓧ S.J-012* — [LINKS REDACTED](#) & ⓧ S.J-013* — [LINKS REDACTED](#).

** Calm request to escalate internally.

*** Start of a autistic & trauma meltdown.

28 May 2025

Internal escalation was once again resumed.

ESCALATION ATTEMPTS

[LINKS REDACTED](#)

* Start of a autistic & trauma meltdown.

ADMIN, AUTISM/TRAUMA MELTDOWNS, ESCALATIONS

[LINKS REDACTED](#)

I had eventually cried myself to sleep, to be woken at around 8-9am by the police to conduct a welfare check over 12 hours after suicidal ideology was expressed. I was so distraught and untrusting that I refused police entry into my home, they had to call the crisis care team from Alma st out.

This is where my reconnection to Alma st began.

ⓧ Administrative issues recorded on the police file and workers spoken to. — [LINKS REDACTED](#)

FORMAL LEGAL ESCALATION

Formal legal + FOI letter issued to THEM. Request included safeguarding, staff bans, compliance documentation, and suicide risk failures.

[\[LINKS REDACTED\]](#)

30 May 2025

E.B replies, asks for more time. Acknowledges complaint forwarded to Governance team.

[\[LINKS REDACTED\]](#)

[\[E\]](#) Administrative issues recorded on the police file and workers spoken to. — [\[LINKS REDACTED\]](#)

* General Manager doesn't spell check?

** No name sign off like usual from scheduling J or R?

6 June 2025

D. Z (CEO) replies, also requesting more time. No action on FOI or safeguarding confirmed yet.

[\[E\]](#) Administrative issues recorded on the police file and workers spoken to. — [\[LINKS REDACTED\]](#)

7 June 2025

Youtube channel created.

- [\[LINKS REDACTED\]](#)
- Parody of daily events
- Used to amuse

Carrd site created.

- [\[LINKS REDACTED\]](#)
- Shared ONLY in internal Ruah emails
- Later used to prove site traffic

Old unused X profile utilized.

- Updated with Sharing Silence details
- Started posting

Old unused LinkedIn profile utilized

- Updated with Sharing Silence details
- Started posting

8 June 2025

Cloudflare free one page site reutilized.
sharingsilence.xyz domain purchased.

9 June 2025

Deactivated Socials with my real name.

- Facebook deactivated (to be deleted)
- Instagram deactivated (to be deleted)

Sharing Silence website built.


10 June 2025

Carrd link severed - removed sharingsilence.xyz from carrd site.

- Only housed social media (youtube and X) links
- Used to prove internal Ruah traffic viewing site

sharingsilence.xyz website went live.

Documentation of traffic and internal traffic using carrd link as mentioned was all done on other page.

Link to other page —  [\[LINKS REDACTED\]](#)

11 June 2025

S. M (external legal) sends soft cease and desist re: videos/social content. Possibly internal panic triggered.

C&D requested to stop “direct” contact with “staff/execs”.

[\[LINKS REDACTED\]](#)

(from here all correspondence was sent to S.M directly, with others INDIRECTLY CC'd, Bcc'd, or escalated to ceo, board and ambassadors. Other indirect means such as social media platforms, public facing emails and phone numbers were used, no illegal contact was made, everything was legally obtained and all traces were not hidden. No criminal activities were committed on my behalf.)

13 June 2025

I received a final reply from S.M. “won’t reply further”

[\[LINKS REDACTED\]](#)

* I recall S.M from her HBF Alma St work.

Link to When Mental Health Services Are Broken (HBA Legal) — [\[LINKS REDACTED\]](#)

Link to HBA Legal Health Law Newsletter – May 2016 — [\[LINKS REDACTED\]](#) (conflict of interest)

Mid June 2025

I begin direct and indirect contact to senior execs, board members and ambassadors via public and social channels.

[\[LINKS REDACTED\]](#)

Calmly tried to resolve and find a resolution suitable for all.

Made no threats, did nothing illegal and was not irrational.

Multiple attempts to resolve on my part have been made through the whole process.

24 June 2025

Multiple domains purchased and redirected to .net.

-
- shariningsilence.net

- shariningsilence.org
- shariningsilence.co
- shariningsilence.me
 - original sharingsilence.xyz

2 July 2025

I am arrested and charged with 6 counts of using a carrier service to menace and harass.

[LINKS REDACTED]

- **BAIL DOCS**
- **STATEMENT DOCS**
- **PROSECUTION DOCS**

All electronics seized until court on 31st, negotiated my phone return for mental health.

— [LINKS REDACTED]

The phone got broken in the process (7 days to recover bank and essentials).

Yet I had to block the CEO, most never blocked my number, or email?

[LINKS REDACTED]

Date spans 30th June to 2nd July, First report filed 2nd June (days after I sent legal and FOI)?

Spoke with R.S on multiple occasions, calmly. No mention to stop or attempt to block me?

[LINKS REDACTED]

Felt menaced and harassed yet emailed back to request more time on the 6th?

[LINKS REDACTED]

Lawyer emailed 11th but did not mention staff feeling menaced and harassed?

[LINKS REDACTED]

And again on 13th and still no mention?

[LINKS REDACTED]

No request to stop between 13th and 2nd from anyone, not even the board I was calling?

REPORTS FILED

[LINKS REDACTED]

* This resulted in an official police report; admin discrepancies. Leading back to prior any reports THEY filed, all reports were filed after I started legal action due to lack of internal escalation and safe-guarding.

** Still under investigation.

Early July 2025

Date and times lost at this stage due to loss of electronics.

Earlier Pristiq dose was raised to 150mg → triggered manic episodes. Had been days without sleep.

Attend FSH around 3-5am due to crisis. Waited hours and then redirected to Alma at 5am being advised they open at 7am.

Arrived at Alma st, early and rested and paced around out the front until staff moved me 'out of the cold'. Delirious.

Collapsed at Alma Street reception. After pacing a while.

A female doctor denies manic state. Says 'the pills didn't make you manic'.

Explained you were suicidal. I was warned I'd be hospitalized if I said that. So, I lied and said I was fine. I was allowed to leave.

I had finally let the Pristiq wear out my system a bit and fell asleep. I had in delirium updated the website with suicidal ideology prior to sleeping.

The police entered my home while asleep. Welfare check and taken to Hospital.



Discharged with "insomnia" as the diagnosis and released to return home to sleep. — [LINKS REDACTED]




International Police Clearance from 2022 - Not a Criminal. — [LINKS REDACTED]



Completed DBT when it was first introduced to WA; case study sent back to Marsha M. Linehan - Not Erratic or Irrational. — [LINKS REDACTED]

Unknown Day - July 2025

D. - NDIS welfare liaison from Alma st made contact providing vital information.

 NDIS-001 — [\[LINKS REDACTED\]](#)


8 July 2025

Return to normality. Medication dose returned to normal, sleep normalized, new electronics obtained. Life is still unstable, not good and the fight goes on but the stability I knew has returned.

Lots of evidence has come through and needs to be documented and sorted.

9-11th July 2025

Recovery of accounts and rebuilding of legal documentation.
Work has begun on rebuilding discovery files.

 DESK — [\[LINKS REDACTED\]](#)

New Facebook and Instagram created.

Began posting

Reconnected with C.D.

I discovered the police had been contacting family I have not seen or heard from since I was like 8.

[\[LINKS REDACTED\]](#)

12 July 2025

Official HTT discharge.

DISCHARGE PAPERS

[\[LINKS REDACTED\]](#)

14 July 2025

🔒 FOI deadline passed with no decision:

- It's deemed a "refusal"
- Legally, a failure to decide within 45 days is taken as if the agency has refused access to the requested documents.
- This is called a "deemed decision" under Section 13(2) and Section 66(1) of the Act.

17 July 2025

4 complaints filed with official governing bodies:

- Information Commissioner
- WA Ombudsman
- NDIS Quality and Safeguards Commission*
- Australian Human Rights Commission
- Charities and Not-for-profits Commission
- Office of the Auditor General WA
- Legal practice board of WA (S.M & R.S)
- Australian Health Practitioner Regulation Agency (S.C)

FOI Requests Sent:

- **Alma street 2015 - 2025**
- **Access Housing/Housing Choices 2015 - 2025**

* Documented here 📷 NDIS-001 — [\[LINKS REDACTED\]](#) how they connect to NDIS.

18 July 2025

Second report escalation.

WA Police FOI request filed.

19 July 2025

Ruah Legal and Company are still searching.

[\[LINKS REDACTED\]](#)

* I blocked them.

25 July 2025

- FOI requests submitted to the Department of Communities (DoC), NDIA/NDIS, and Department of Social Services (DSS).

28 July 2025

- WA Police complaint lodged to escalate FOI mishandling and related conduct.
- Legal support initiated via Alma Street social workers.

29 July 2025

- DoC confirmed payment processed for release of historical records.

30 July 2025

- Arresting officer responded directly to complaint filed against him — one day prior to scheduled court.
- Alma Street welfare documentation received, confirming Ruah is listed under ILP/ISA tenancy support.

31 July 2025

- Court hearing adjourned.
- Bail conditions ruled excessive and amended in my favour.
- Legal Aid (LAC) grant application submitted.

1 August 2025

The archive is not stalled — document sorting is underway. The first wave of FOI and privacy paperwork has been triggered. Multiple oversight bodies are now actively assisting in tracing records and links between Housing Choices, Ruah Community Services, the Independent Living Program (ILP), and — most critically — the ISA(50) program.

Snippets have already been quietly leaked across social platforms.

3 August 2025

- Domain names acquired: ruahcommunityservices.com and .net.

4 August 2025

- Ruah secured ruah.au in apparent reaction.
- **WA Police FOI refiled with formal escalation.**
- Local MP engaged via Instagram and email.

5 August 2025

- DSS responded; attempted to redirect inquiry to NDIA. I reasserted focus on ILP/ISA stream.