

Enclave Volunteer Role Description  
LANCraft Events Ltd

<b>Role title</b>	Enclave Volunteer - Overview
<b>Purpose of the role</b>	Assist with the running of the LAN and help create an amazing experience for all everyone attending by taking part in build up & breakdown of the event and engaging with activities and customers during the live event.
<b>What you will be doing</b>	<p>All roles:</p> <ul style="list-style-type: none"> <li>• Assisting with building and setting up of the show and packing down of the show. Including but not limited to moving furniture, setting up equipment and more.</li> <li>• LAN helpdesk, assisting customers with enquiries and signposting to relevant people</li> <li>• Promoting LAN activities and engaging with the community in the Enclave Discord</li> <li>• Be involved in LAN social gaming and activities during the live event.</li> <li>• All roles may be required to assist other roles if needed but training will be provided where needed.</li> </ul> <p>Role Focus area - Technical: (Training will be provided)</p> <ul style="list-style-type: none"> <li>• Provide assistance to event team with cable management</li> <li>• Assist customers with technical queries e.g. network cable not working or escalate as needed</li> <li>• Assist in power distribution across the LAN</li> <li>• Set up, monitoring and maintaining of the LAN network</li> <li>• Assist customers in network related issues</li> </ul> <p>Role Focus area - Community/Customer:</p> <ul style="list-style-type: none"> <li>• Check-in all attendees coming to the event and provide them with the event information</li> <li>• Assisting customers with general event related and community engagement enquiries</li> </ul>

	<ul style="list-style-type: none"> <li>• Engage with attendees on Discord</li> <li>• Organise gaming tournaments across the LAN</li> <li>• Moderate and manage the tournaments as they run</li> <li>• Assist attendees in tournament related enquiries</li> </ul>
<b>Skills, experience, and qualities needed</b>	<ul style="list-style-type: none"> <li>• Good people skills</li> <li>• Ability to work as part of a team or on your own</li> <li>• Friendly and helpful</li> <li>• Interest in gaming, specifically PC gaming</li> <li>• <b><i>Minimum age: 18 years old</i></b></li> </ul>
<b>When and where</b>	<ul style="list-style-type: none"> <li>• Arriving from Wednesday</li> <li>• Your first shift could be on Wednesday 1st April at 10am.</li> <li>• Your last shift could finish as late as 10pm on Monday 6th April</li> <li>• Usual shift length is about 6 hours during live days and up to 10 hours during build up and breakdown. You will be provided breaks during this time as well.</li> <li>• Venue: Marshall Arena, Stadium Way W, Bletchley, Milton Keynes MK1 1ST</li> </ul>
<b>What you'll get from us:</b>	<ul style="list-style-type: none"> <li>• Uniform is provided for live event days</li> <li>• Allocation for food - this could be in the form of vouchers or other payment methods</li> <li>• Parking is included on site for setup and breakdown.</li> <li>• A LAN seat in the LAN for your gaming setup.</li> <li>• Training provided on-site</li> <li>• Accommodation will be provided - hotel</li> </ul>

<b>What you could get out of it</b>	<p>On top of having a great time and meeting new friends that could last a lifetime - volunteering will provide various experiences and new skills that you can take on to any role in your chosen industry.</p> <p>You will also be able to enjoy the event with your own LAN space.</p>
<b>Other relevant information</b>	<p>While on-site if you will have any issues, you can speak to any one of the Event staff. A full list of the staff will be provided prior to the event.</p> <p>If you have any special requirements we would need to take into account, please ensure this is on your application so we can make sure we best accommodate you if you are accepted.</p>
<b>Questions?</b>	<p>Join our Discord to ask any questions: <a href="https://discord.gg/ekWqVjjKWD">https://discord.gg/ekWqVjjKWD</a></p> <p>Email: <a href="mailto:volunteering@lancraftevents.com">volunteering@lancraftevents.com</a></p>