

# Design Document

## **Title:** Calm Starts Here: Preparing Shelter Dogs for a Great Walk

<i>Business Purpose</i>	Prepare new shelter volunteers to safely approach, leash, and walk shelter dogs while reinforcing calm behavior to improve the walking experience and support adoption readiness.
<i>Target Audience</i>	<ul style="list-style-type: none"><li>● New shelter volunteers (16+)</li><li>● Little or no experience handling shelter dogs</li></ul>
<i>Training Time</i>	15 minutes
<i>Training Recommendation</i>	<p>A self-paced Articulate Rise 360 eLearning module that uses short lessons, scenario-based interactions, and visual reinforcement strategies to teach safe dog-handling techniques.</p> <p>Completion of the course is mandatory before volunteers may schedule their first dog-walking shift. Also, the course can be revisited as needed.</p>
<i>Deliverables</i>	<ul style="list-style-type: none"><li>● Articulate Rise 360 eLearning module</li><li>● Downloadable Quick Reference Guide (PDF)<ul style="list-style-type: none"><li>○ Printable/mobile-friendly guide summarizing safe dog-walking procedures and key reminders</li></ul></li></ul>
<i>Learning Objectives</i>	<p>By the end of the course, learners will be able to:</p> <ul style="list-style-type: none"><li>● Identify signs of calm and stressed behavior in shelter dogs.</li><li>● Describe the steps to safely approach and leash a shelter dog.</li><li>● Apply safe dog-handling techniques during a walk.</li></ul>
<i>Training Outline</i>	<ul style="list-style-type: none"><li>● <b>Introduction</b><ul style="list-style-type: none"><li>○ Welcome and introduction to the course</li><li>○ Learning Objectives</li></ul></li><li>● <b>Lesson 1: Read the Dog</b><ul style="list-style-type: none"><li>○ Why Dog Body Language Matters</li><li>○ Labeled graphic (calm vs. stressed cues)</li><li>○ Knowledge Check</li></ul></li><li>● <b>Lesson 2: Approach &amp; Leash</b><ul style="list-style-type: none"><li>○ Prepare for the Walk</li><li>○ Safely Approach the Dog</li><li>○ Attach the Leash Correctly</li><li>○ Exit the Kennel Safely</li><li>○ Process Interaction</li></ul></li></ul>

# Design Document

---

	<ul style="list-style-type: none"><li>● <b>Lesson 3: Walk with Confidence</b><ul style="list-style-type: none"><li>○ Maintain Leash Control</li><li>○ Use Positive Reinforcement</li><li>○ Respond to Common Situations</li><li>○ End the Walk Safely</li><li>○ Accordion Interaction</li><li>○ Safe Dog Walking Checklist</li></ul></li><li>● <b>Conclusion</b></li><li>● <b>Introduction to Graded Quiz</b></li><li>● <b>Final Assessment</b></li><li>● <b>Summary</b></li><li>● <b>Congratulations</b></li></ul>
<i>Assessment Plan</i>	<ul style="list-style-type: none"><li>● 1 knowledge check throughout the course that does not contribute to the final graded quiz.</li><li>● Final Graded Quiz<ul style="list-style-type: none"><li>● 5 multiple-choice questions<ul style="list-style-type: none"><li>○ Must earn 80% (4 out of 5) to pass</li></ul></li></ul></li></ul>