Design Document

Title: Calm Starts Here: Preparing Shelter Dogs for a Great Walk

Business Purpose	Prepare new shelter volunteers to safely approach, leash, and walk shelter dogs while reinforcing calm behavior to improve the walking experience and support adoption readiness.
Target Audience	● New shelter volunteers (16+) ● Little or no experience handling shelter dogs
Training Time	15 minutes
Training Recommendation	A self-paced Articulate Rise 360 eLearning module that uses short lessons, scenario-based interactions, and visual reinforcement strategies to teach safe dog-handling techniques. Completion of the course is mandatory before volunteers may schedule their first dog-walking shift. Also, the course can be revisited as needed.
Deliverables	● Articulate Rise 360 eLearning module ● Downloadable Quick Reference Guide (PDF) ○ Printable/mobile-friendly guide summarizing safe dog-walking procedures and key reminders
Learning Objectives	By the end of the course, learners will be able to: ● Identify signs of calm and stressed behavior in shelter dogs. ● Describe the steps to safely approach and leash a shelter dog. ● Apply safe dog-handling techniques during a walk.
Training Outline	● **Introduction** ○ Welcome and introduction to the course ○ Learning Objectives ● **Lesson 1: Read the Dog** ○ Why Dog Body Language Matters ○ Labeled graphic (calm vs. stressed cues) ○ Knowledge Check ● **Lesson 2: Approach & Leash** ○ Prepare for the Walk ○ Safely Approach the Dog ○ Attach the Leash Correctly ○ Exit the Kennel Safely ○ Process Interaction

	● **Lesson 3: Walk with Confidence** ○ Maintain Leash Control ○ Use Positive Reinforcement ○ Respond to Common Situations ○ End the Walk Safely ○ Accordion Interaction ○ Safe Dog Walking Checklist ● **Conclusion** ● **Introduction to Graded Quiz** ● **Final Assessment** ● **Summary** ● **Congratulations**
Assessment Plan	● 1 knowledge check throughout the course that does not contribute to the final graded quiz. ● Final Graded Quiz ● 5 multiple-choice questions ○ Must earn 80% (4 out of 5) to pass