

Event Ticket Procedures

Ticket booth hours 5:30-6:25pm. Make sure we always have 2 lines at the Ticket Booth

Event Tickets are already grouped with Observatory Tickets.

Start each conversation with **“Welcome to AVCI STEM Night. What EVENT would you like to visit tonight?”**

WAIT FOR ANSWER

Ask **“How many are in your group tonight?”**

Count out the correct number of Event Tickets **AND** count out the correct number of Observatory Tickets (rubber banded together).

GUEST DO NOT GET TO PICK THE TIME. Don't fight any families on this, if they really want a specific time - give it to them.

Give them the next time slot for that Event.

“Here are your tickets, the start times and locations are printed on your tickets. Please arrive 5 minutes early.”

Planetarium, SOS, and Observatory - each person needs a ticket

Streaming Studio and Make & Take - kids only need a ticket