

REFUND POLICY:

 **Short & Simple List of All Important Links & Info for All Students to Know:**

<https://jimexam.com/basicinfo>

NEW 2023 REFUND POLICY EXPLAINED:

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Suppose my tutor or I get you a D+, D, D-, or, God forbid, an F on your exam, homework assignment, online class, essay, project, or any other academic task.

In that case, I can offer to refund you **50% (HALF-ONLY)** of whatever you paid so far for the exam, online class, essay, or other academic task.

Example: You paid a \$150 upfront deposit for an exam, got a D-, and showed proof of the low grade. I can agree to refund you half of your deposit: \$75 USD refund. But you are free to hire my team for academic help with future exams, classes, essays, projects, and other tasks. Still, I will assign a **DIFFERENT & BETTER** tutor for your future coursework or I will simply do your exam myself.

EXCEPTIONS TO REFUND POLICY:

You must provide a **legitimate screenshot of your score** on your exam, essay, project, hw, or academic task, clearly showing the score obtained, and **provide proof** that the grade shown is **specifically** for the exam / academic task **MY** team helped you with.

You can't just take a screenshot of a low grade on an exam that my team never helped you with and try to con a refund out of me. (I'm not a f**king idiot!)

For college, university, and high school exams, you must provide a **screenshot of the mean average or median exam score** in the class and a screenshot of the **highest score** a student got on the exam.

Also, please provide a screenshot displaying the **total number of students** that took the same exam, if available.

If you got a D or F grade, but it turns out that your score falls in at least one of the two following situations:

- 1) Your score is actually higher than the average or median score of ALL the students who took the same exam.

OR

- 2) Your score ranks in a higher percentile compared to the highest score a student in your class got on the same exam.

Then **NO** Refund whatsoever will be given.

EXAMPLE CASE:

For example, if your score was a **62** out of 100 (D-), but the mean average or median score of all the students that took the exam was a **55**, and the highest grade was an **86**.

Then your 62 score, while technically being a “D -” **actually ranks higher than more than half** the total scores of all the students who took the same exam. 62 is higher than 55, in this case, more than 10%.

Also, since the highest grade was an 86, then this means that your score ranks in the **72nd percentile** compared to your entire class: $62 / 86 = 0.72$.

This basically turns your 62 score into a 72nd percentile score, which is a **C- score**, and thus still a satisfactorily average grade.

However, C-, C, and C+ grades do **NOT** qualify for any refund whatsoever. Only D+, D, D-, and F grades, relative to the performance of all the other students in the same class, qualify for any type of refund. Thus, a refund is **NOT** warranted in this case.