

[ADA - Hulaween | Oct 30-Nov 2, 2025 | Live Oak, FL](#)

## **OFFICIAL SUWANNEE HULAWEEN**

### **2025 ADA ACCESSIBILITY GUIDE**

Hulaween is an accessible event, and we are dedicated to continually improving our efforts to ensure you have access to all the event amenities. We welcome and encourage all feedback and suggestions from our patrons. The following explains the services and accommodations provided this year. Please read this informational guide thoroughly before sending an inquiry email. For any accessibility-related questions not answered in the guide, please email us at [ADA@hulaween.com](mailto:ADA@hulaween.com). We will do our best to assist you and address your accessibility needs.

**To register for an ADA camping spot, please fill out our ADA Camping Registration Form [HERE](#).**

#### **ACCESSIBILITY SERVICES HUB**

Please Note: You must stop here to get your accessibility wristband. This wristband is free of charge and will grant you access to the accessible services required on account of a disability or injury. There is no accessibility pre-registration before the event – this is all done onsite at the event. There is not an “accessibility ticket” that needs to be purchased in order to utilize accessibility services at Hulaween.

The Accessibility Services Hub is conveniently located next to Lost & Found, near the General Store. The exact location of this hub will be labeled on the event map when it is released. At this location, you can:

- Learn about accessibility services and receive answers to your questions
- Receive an accessibility wristband
- Effective Communication check-in
- Register service animals Wristband Policies
- Accessibility wristbands are valid for the duration of the festival.

- DO NOT remove your wristband for the duration of the festival.
- One (1) accessibility companion wristband will be issued per guest with a disability.
- Additional wristbands may be issued for families with young children.

If a person with a disability wishes to change their companion, they can obtain a new accessibility companion wristband by returning the formerly used companion wristband to the Accessibility Services Hub, where it will be replaced. We are unable to reissue any accessibility wristbands unless the original wristband is brought back to us to be reissued.

### **WHEELCHAIR ACCESSIBILITY**

The venue is navigable for guests with mobility disabilities. The event is held on mostly grassy terrain with some hills and slopes, and some areas are sandy with tree roots. There are accessible routes connected throughout the venue including parking, entrances, stages, accessible viewing areas, vendors, and all other activity areas.

Guests must navigate the festival grounds between stages on their own or with the support of a companion, as the festival does not offer transportation between stages. If you need assistance finding your most accessible route around the event, please visit us at the Accessibility Services Hub.

We encourage all guests with mobility disabilities to utilize personal forms of transportation, including wheelchairs and scooters. Crutches, walkers and canes are also permitted. If you need to recharge your motorized mobility device or other medical equipment, you may do so at the Accessibility Services Hub. Guests should bring all cords and accessories needed to charge their devices. Chargers must use a 110-volt, 20 amp circuit.

**We will not be providing wheelchair or scooter rentals.**

### **ACCESSIBLE VIEWING AREAS**

There will be accessible viewing areas made available to guests with disabilities and their one companion at designated stages. For more information on how to gain access to these areas, please visit us at the Accessibility Services Hub.

#### Accessible Viewing Area Policies:

- Companions may be asked to stand in the back of the viewing area if capacity is reached.
- Viewing Areas are non-smoking.
- Guests are not allowed to save spots.
- If a guest or companion is not-present for longer than 30 minutes, their spot will be given to another guest with a disability
- Do not block the view of the guests behind you.
- All seating is first come, first served.

#### **ADA CAMPING**

To request an accessible camping spot, please fill out our [Accessible Camping Registration Form](#).

Accessible camping locations are available for those with accessibility needs. Campsites include close access to paths, entrances, exits, shuttles, accessible restrooms, and accessible showers.

Accessible camping spots are available on a first come, first serve basis. Registering helps us prepare for your group and plan our accessible camping area. Limited spots may be available to unregistered guests onsite but are not guaranteed.

You will need to bring your valid, state-issued handicap placard, plates, or sticker to enter the accessible camping area. The person to whom the placard or plate is issued must be present in the vehicle, as a driver or passenger. As part of gaining access to accessible camping, identification will be checked to ensure legitimate use.

#### **SERVICE ANIMALS**

Service animals are permitted throughout the venue. However, emotional support animals, therapy animals, companion animals, and pets are not permitted into the event. Any animal whose task is to provide protection, emotional support, well-being, comfort, or companionship is not considered a service animal and will not be allowed into the venue. Only service animals

that have been individually trained and are under the proper care of their owners will be allowed within the premises.

The following guidelines must be followed:

All service animals must be verified by the Accessibility Coordinator or Manager before entering the event venue.

Once verified, service animal handlers are required to fill out a Service Animal Agreement before proceeding into the event grounds. Once signed, service animals will receive a service animal wristband or tag to indicate verification.

Service animals must remain by the handler's side at all times and must be harnessed, leashed, or tethered.

Service animals must be housebroken and should use the service animal relief area.

Anyone bringing an animal will be responsible for and liable for any damage or injury caused by the animal.

All service animals should have legally required vaccinations. The Accessibility Coordinator or Manager may ask for proof of vaccination during the verification process.

All service animals must receive a service animal credential at an Accessibility Services Hub in order to enter the venue.

We ask that you do not leave your animal in your car while you're attending the event, as vehicles without active air conditioning may become too hot and unsafe for any animal. We also ask that you do not leave your animal in your RV UNLESS there is consistent air conditioning for them.

## **EFFECTIVE COMMUNICATION REQUESTS**

We accept requests for any of the following services:

ASL Interpretation

Other forms of Effective Communication (such as: live captioning, large format print/braille literature, guided tours for guests with visual disabilities, assistive listening devices, or any other accommodation not listed)

To ensure adequate time for planning, requests for these services should be made no later than 30 days before the event. While we will strive to accommodate requests submitted less than 30 days prior to the event, we cannot guarantee fulfillment after the cutoff date. The cutoff date

for this event is October 1, 2025. To submit a request, please fill out the [2025 Effective Communication Request Form](#).

Once you arrive, please check-in at the Accessibility Services Hub to be connected with our interpreting team.

### **ADDITIONAL SERVICES**

**First Aid:** We have several First Aid locations throughout the venue, noted on the event map and mobile app, if available. Professional medical staff can provide assistance to your medical needs at these locations.

**Special Dietary Needs:** The event will have food vendors that provide gluten-free, vegan and dairy-free dietary options. For those with special dietary needs beyond what will be offered at the event, please fill out the [Dietary Restriction Form](#).

**Prescription Medications:** All prescription medications must be in the original manufacturer container with your name on it, which matches your government-issued photo ID. Please only bring a sufficient amount of medication for the duration of the event. Your medications must be cleared by the medical team at the event entrance.

**Other Services:** If you require assistance on account of pregnancy, nursing, or breast milk pumping, please reach out to the information team at [Info@hulaween.com](mailto:Info@hulaween.com).

### **COMMENTS, QUESTIONS & SUGGESTIONS**

Hulaween will consider requests by guests with disabilities for reasonable modification of event policies, practices or procedures, or for auxiliary aids and services that will permit the guest equal enjoyment of the goods and services offered at the event. We encourage you to make any such request as far in advance as possible to enhance our ability to evaluate and fulfill the request.

To help us continually make our event more accessible, we encourage you to contact us at [ADA@hulaween.com](mailto:ADA@hulaween.com) for any of your accessibility-related needs. Additionally, if you have any questions about our accessible policies or services, please don't hesitate to reach out to us.