
Castele Consultancy Ltd Privacy Policy

Last updated: 25.02.2026

1. Introduction

Castele Consultancy Ltd (“we”, “us”, “our”) is a sports consultancy business providing advisory, performance, strategy, and related professional services. We are committed to protecting and respecting your privacy.

This Privacy Policy explains how we collect, use, store, and protect your personal data when you interact with us, including through our website, email, phone, or in the course of providing our services.

2. Who We Are

- **Business name:** Castele Consultancy Ltd
- **Business address:** 17 Yarrow Close, Burton on Trent, Staffs, DE15 9JT
- **Email:** admin@castele.co.uk
- **Telephone:** 07502 039072

For the purposes of UK data protection law, we are the **Data Controller** of your personal data.

3. Information We Collect

We may collect and process the following types of personal data:

a) Information you provide to us

- Name
- Email address
- Telephone number
- Organisation or club name
- Job role or position
- Enquiry details or messages
- Contractual and billing information

b) Information collected automatically

- IP address



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- Browser type and version
 - Device information
 - Pages visited on our website
 - Date and time of visits

c) Professional and sporting data (where relevant)

- Club or staff profiles
 - Performance-related information provided voluntarily
 - Consultancy notes and reports
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4. How We Use Your Information

We use your personal data for the following purposes:

- To respond to enquiries and provide consultancy services
- To manage client relationships and contracts
- To communicate regarding services, projects, or updates
- To support applications and funding submissions
- To improve our website and services
- To meet legal, regulatory, and accounting obligations

We will only use your data where we have a **lawful basis** to do so.

5. Lawful Bases for Processing

Under UK GDPR, we rely on the following lawful bases:

- **Contract** – where processing is necessary to provide our services
 - **Legitimate interests** – to operate and improve our business
 - **Consent** – where you have given clear permission
 - **Legal obligation** – where required by law
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6. Data Sharing

We do **not** sell your personal data.

We may share your data with:

- Professional advisers (e.g. accountants, legal advisers)
- Trusted service providers (IT, hosting, email services)
- Regulatory or legal authorities where required

All third parties are required to respect the security of your data and treat it in accordance with the law.

7. International Transfers

If any personal data is transferred outside the UK, we ensure appropriate safeguards are in place, such as standard contractual clauses or equivalent protections.

8. Data Security

We take appropriate technical and organisational measures to protect your personal data, including:

- Secure systems and access controls
- Encryption where appropriate
- Limited access to personal information

Despite our efforts, no method of transmission over the internet is completely secure.

9. Data Retention

We retain personal data only for as long as necessary:

- To fulfil the purposes outlined in this policy
- To comply with legal, accounting, or regulatory requirements

When no longer required, data is securely deleted or anonymised.

10. Your Data Protection Rights

You have the right to:

- Access your personal data
- Request correction of inaccurate data



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- Request deletion of your data
 - Object to or restrict processing
 - Withdraw consent at any time
 - Lodge a complaint with the Information Commissioner's Office (ICO)

ICO website: <https://www.ico.org.uk>

11. Cookies

Our website may use cookies to improve functionality and user experience. You can control or disable cookies through your browser settings.

A separate Cookie Policy may apply.

12. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those sites.

13. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

14. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact:

Email: admin@castele.co.uk

Telephone: 07502 039072
