SaintCon: UWAG and eduroam User Group Tuesday, October 19th, 3:30- 5:00

Operations and Support of wifi and eduroam services (~30 min)

1. https://uwag.slack.com
2. Logs and reports, maintenance of services (Amanda 10 minutes and Ian 10 minutes
3. Reports and Logs: Creating the Best eduroam User Experience
4. eduroam-US Best Practices Guide
5. Review the current process for sites that are not working correctly:
   - End user reports the issue to their district/school site technical contact
   - Technical contact will report to the UETN NOC (through a ticket?)
   - NOC will track issue(s)
   - NOC will contact the eduroam site with the issue(s) to help resolve
   - If the site is not able or willing to fix the issue in a timely manner, NOC/PM needs to remove the site from the eduroam portal map and the site standup spreadsheet
6. District support structure/hierarchy and resources (discussion topic) Do they have allocated resources, do they have troubleshooting and support docs? A dedicated team member or process? How often do they look these over? Pre-emptive or reactionary to issues?

Vlan Security (~30 min) 4:00

1. Recommendations for Securing Eduroam Radius Implementation
2. Misha with UEN will cover the initial problem and solution
3. Possible example of implementation: Ian Stout
4. Discussion - District to talk about solutions and implementation

Eduroam Updates (~15 min)

1. eduroam User Group Meeting Agenda
2. SP site updates and stats
3. What districts are offering services to K12 students
4. Any agenda items

Discussion items (~15 min)

1. WPA3 and Internet2/Anyroam https://www.wi-fi.org/discover-wi-fi/security

SaintCon: K12 Panel Discussion (Tuesday October 19th 2:00-3:00)

Folks can participate without a complete attendance
Topics to be covered:
1. Filtering case study,
   https://docs.google.com/document/d/1HLTNO9A4cFomtGiWn_klhE21pHDl5I1kq7yr4GA
   ABLY/edit
2. One day special passes available

Final Minibadge design:
LED colors will be green

Front:

Back: