

Energy Support

Advice and support

[Domestic energy advice | Croydon Council](#) information about local and regional schemes to help you reduce your fuel bills, and improve the energy efficiency of your home.

[British Gas Energy Trust](#) is an independent charitable trust, set up to support families and individuals facing financial hardship and energy debt across England, Wales and Scotland. If you're facing bills you can't afford, worried about money and energy debt and don't know where to turn, then take the first step to understand what support is available. You don't have to be a British Gas customer to access this support and information.

[Citizens Advice have a support page on their website](#) providing advice and directing you to available grants.

[CCWater have an advice hub](#) with information and tools to help households reduce costs or access financial support.

[Fuelbank foundation provide people](#) with financial support and practical advice for people worried about paying their energy bills. **[Donate money](#)**.

[Green Doctors](#) have **[advice and information](#)** on how you can save money on your energy and water bills.

[The End Fuel Poverty coalition](#) has a useful **[news page](#)** highlighting the latest updates on fuel poverty in the UK and a **[resources page](#)** for people who are struggling to pay their energy bills as well as links to reports about fuel poverty.

[Energy Advice London](#) is a service from **[Energy Saving Trust](#)**, funded by the Mayor of London, which gives energy advice to Londoners. Energy Saving Trust also has advice on how to create a more **[energy efficient home](#)** and what **[financial support](#)** there is to enable you to do this.

The government website has a section about **[household energy](#)** including links to **[energy grants and how to save money](#)** on your energy around the home.

[National Energy Action \(NEA\)](#) is the national fuel poverty charity. They have an helpline 0800 304 7159 (Mon-Fri 10am-12pm) and also provide advice by **[webchat](#)** and on referral. They can advise householders and caseworkers on fuel poverty, energy efficiency, switching suppliers and income maximisation. **[Download their home energy checklist](#)** to help you with practical and financial ways to keep your home warm this winter. They deliver **[training for frontline teams](#)** and can also support community engagement through workshops and community events. T: 0800 304 7159 E: **wash@nea.org.uk**

Money saving expert has a **[useful tool to estimate how much your energy bill](#)** will go up by in October.

[Warm Home Hacks](#) from Energy Saving Trust contains money saving tips that could knock up to £564 off your energy bills.

Funding and grants

[The Energy Company Obligation](#) (ECO) is a government energy efficiency scheme to introduce efficiency measures into people's homes, such as loft or wall insulation. Applicants must meet certain eligibility requirements to apply.

The Mayor of London's [Warmer Home grants](#) are available for low income homeowners and private tenants, as well as those receiving benefits, or those who have high rent or mortgage payments.

The government have a [warm home discount scheme](#); they also have a [winter fuel payment](#) if you were born before 25 September 1956 and meet other criteria and a [Cold Weather Payment](#) if you're getting certain benefits and the weather is zero degrees celsius or below over 7 consecutive days.

[Thames Water](#) have [WaterHelp and WaterSure](#) schemes to support low-income families.

Energy saving trust and warm works have a [Sustainable Warmth Grant](#) for energy saving home improvements.