

Find or create group

under construction ...

Find or create contact group **with given name**

fs-contacts icon-group,icon-search fs-create

2

BUTTONS

icon-access,<https://help.ultradox.com/en/reference/overview.html#buttons>

IN

icon-keyboard,<https://help.ultradox.com/en/reference/overview.html#enterValues>

icon-forms,<https://help.ultradox.com/en/reference/overview.html#createForm>

icon-prefix,<https://help.ultradox.com/en/reference/overview.html#inputPrefix>

OUT

icon-log,<https://help.ultradox.com/en/reference/overview.html#outputParameters>

icon-prefix,<https://help.ultradox.com/en/reference/overview.html#outputPrefix>

PARAMETERS

group;groupId

Use cases

- Add contacts to a dedicated group depending on the performed activities

Configuration

Use the **bold** part in the title of the building block to select the contact group to which the contact(s) should be added.

Useful combinations

Capture customers who responded to an offer

Load a contact

fs-contacts icon-people,icon-batchenabled

<https://help.ultradox.com/en/reference/googlecontacts/loadcontact.html>,Jump to load

contact building block

PARAMETERS

Google Contact;userName,fs-green

;userEmail,fs-yellow

;contactId,fs-blue

Create SmartLink

fs-mail icon-link2

<https://help.ultradox.com/en/reference/email/createsmartlink.html>,Jump to create smartlink building block
PARAMETERS
;resumeURL

Generate Sign up offer HTML
fs-docs icon-html
<https://help.ultradox.com/en/reference/googledocs/tohtml.html>,Jump to Google Docs to HTML building block
PARAMETERS
Google Contact;userName,fs-green
userName,fs-green;htmlFile,fs-red;
smartLink,fs-orange;

Email to new users
fs-mail icon-mail,icon-htmlmail
<https://help.ultradox.com/en/reference/email/htmlmail.html>,Jump to HTML email building block
PARAMETERS
userEmail,fs-yellow;HTML EMAIL
htmlFile,fs-red;SMART EMAIL

Add to "New Customer" group
fs-contacts icon-group,icon-create fs-create
<https://help.ultradox.com/en/reference/googlecontacts/addtogroup.html>,Jump to add to group building block
PARAMETERS
contactId,fs-blue;CONTACT GROUP

Stop after email is sent
fs-core icon-stop,icon-return
<https://help.ultradox.com/en/reference/core/stop.html>,Jump to stop building block
PARAMETERS

Just as in the [Load contact](#) building block an initial offer is sent to new customers. In addition to this example includes a SmartLink to the email.

On response add to "Recurring customer" group
fs-contacts icon-group,icon-create fs-create
<https://help.ultradox.com/en/reference/googlecontacts/addtogroup.html>,Jump to add to group building block
PARAMETERS
resumeURL;CONTACT GROUP
contactId,fs-blue;

On response remove from "New customer" group
fs-contacts icon-group,icon-delete fs-delete
<https://help.ultradox.com/en/reference/googlecontacts/removefromgroup.html>,Jump to
remove from group building block
PARAMETERS
contactId,fs-blue;CONTACT GROUP

In case the customer responds to the offer (by clicking the SmartLink) the `resumeURL` causes the flow to continue at the building block corresponding to the resume URL. Each building block in your flow has an own URL that can be used to resume the flow at this point.

Resuming at the Add to Group building block the customer is added to the "Recurring customer" group and removed from the "New customer" contact group.

Related examples

Also see [Load contact group](#) building block examples.