

Common Questions for Casual Dining

General Casual Dining Experience

- What type of cuisine do you offer?
- Do you offer a variety of menu options for different tastes?
- Is your restaurant family-friendly?
- Do you have a casual, laid-back atmosphere?
- Is your restaurant suitable for both quick meals and leisurely dining?

Menu and Specialties

- What is the most popular dish on your menu?
- Do you offer seasonal specials or limited-time menu items?
- Are there any vegetarian, vegan, or gluten-free options?
- Can I customize my order based on dietary restrictions?
- Do you offer kid-friendly menu options?

Pricing and Payment

- How much do your meals typically cost?
- Do you offer any meal deals or promotions?
- What payment methods do you accept?
- Do you offer discounts for seniors, students, or military personnel?
- Do you accept tips or gratuities in addition to the bill?

Service and Atmosphere

- What type of dining experience can I expect at your restaurant?
- Do you offer both indoor and outdoor seating?
- How long is the wait for a table during peak hours?
- Do you have a casual dress code?

- Do you offer takeout or delivery services?

Reservations and Wait Times

- Do I need to make a reservation, or do you accept walk-ins?
- How far in advance should I make a reservation for large groups?
- Can I call ahead to check for availability?
- Do you offer any waitlist options if the restaurant is busy?
- How long is the typical wait time for a table?

Customer Experience

- What steps do you take to ensure excellent customer service?
- Do you offer any loyalty programs or rewards for frequent customers?
- Can I leave a review for my dining experience?
- How do you handle customer complaints or feedback?
- Do you offer any promotional deals for new customers?

Dietary Restrictions and Allergies

- Do you accommodate guests with food allergies or dietary restrictions?
- Can I request modifications to a dish based on my dietary needs?
- Do you offer gluten-free, dairy-free, or nut-free options?
- Are your ingredients listed for each dish on the menu?
- Can you guarantee that the food is prepared in an allergen-free environment?

Beverages and Alcohol

- Do you offer a full bar with alcoholic beverages?
- Do you have non-alcoholic beverage options like smoothies, juices, or mocktails?
- Can I bring my own wine or beer, and do you charge a corkage fee?
- Do you offer happy hour specials?
- Can you recommend wine or beer pairings for my meal?

Takeout and Delivery

- Do you offer takeout or curbside pickup?
- Do you provide delivery through third-party services like UberEats or DoorDash?
- Can I place an order for pickup or delivery online?
- Do you offer family-sized portions for takeout?
- What are your hours for takeout or delivery services?

Special Events and Catering

- Can I book your restaurant for a special event or private party?
- Do you offer catering services for corporate events, weddings, or parties?
- Can I customize a menu for a private event?
- How do I reserve your restaurant for a large group or private gathering?
- Do you offer party packages with food and drink?

Sustainability and Sourcing

- Do you use locally sourced or organic ingredients?
- How do you minimize food waste in your kitchen?
- Are your packaging materials eco-friendly?
- Do you offer sustainable or plant-based menu options?
- How do you ensure that your seafood or meats are ethically sourced?