

Privacy Policy

App Name: Loklok: Movies & Drama Hub

Effective Date: July 14, 2026

Contact Email: Dev@easevibe.com

1. About This Privacy Policy

This Privacy Policy explains how Loklok: Movies & Drama Hub (“Loklok: Movies & Drama Hub,” “the App,” “we,” “us,” or “our”) handles information when you create an account, browse titles, watch videos, use community features, make digital purchases, or contact customer support.

Where applicable law requires your consent for a specific data-processing activity, we will request it separately.

2. Information We May Collect

The information collected depends on the features you use.

2.1 Account Information

When you register or use a Loklok: Movies & Drama Hub account, we may process:

- Email address
- User ID or account identifier
- Authentication information
- Profile information
- Account status and settings

This information allows us to create, authenticate, protect, and maintain your account.

2.2 Information You Provide

We may collect information you voluntarily provide when you:

- Update your profile
- Contact customer support
- Submit feedback or a complaint
- Report content or another user
- Request account or data deletion

This may include your contact details, the content of your request, and information reasonably needed to respond.

2.3 Viewing and App Activity

When you use Loklok: Movies & Drama Hub, we may process activity such as:

- Titles browsed or opened
- Episodes played
- Playback position and viewing history
- Favorites and saved selections
- Searches and browsing activity
- Downloads and offline viewing activity
- Comments and ratings
- Short-drama unlock activity
- Virtual-credit transactions
- Features accessed within the App

We use this information to provide requested functions, maintain account preferences, troubleshoot problems, and understand App performance.

2.4 Device and Technical Information

Technical information may include:

- Device type and model
- Operating system and App version
- Language and time-zone settings
- Network and connection information
- IP address
- App or device identifiers
- Error logs and crash reports
- Security and diagnostic events

An IP address may indicate a general country or area. This is not the same as collecting your precise GPS location.

3. How We Use Information

We may use information to:

- Register and authenticate accounts
- Provide browsing, playback, and download functions
- Maintain favorites, viewing history, and playback progress
- Support comments, ratings, and community functions
- Process virtual credits, memberships, and content unlocks
- Restore eligible purchases and account preferences
- Diagnose errors and improve App stability
- Respond to customer support and privacy requests
- Detect fraud, abuse, or security threats
- Enforce applicable agreements and community rules

- Comply with legal obligations
- Establish, exercise, or defend legal claims

We do not sell personal information.

We will not use personal information for a materially unrelated purpose without providing any notice or choice required by applicable law.

4. How Information May Be Shared

We may share limited information in the following circumstances.

4.1 Service Providers

Service providers may process information on our behalf to support functions such as:

- Cloud hosting and storage
- Content delivery
- Account authentication
- Analytics and service measurement
- Crash reporting and diagnostics
- Payment and purchase support
- Customer support

These providers are permitted to process information only as reasonably necessary to provide the relevant service and are expected to apply appropriate safeguards.

4.2 Legal and Safety Requirements

Information may be disclosed when reasonably necessary to:

- Respond to a valid legal request
- Comply with applicable law or regulation
- Investigate fraud, abuse, or a security incident
- Protect users from a credible risk of harm
- Protect our legal rights, property, or services
- Establish or defend a legal claim

4.3 Business Changes

If Loklok: Movies & Drama Hub or relevant business assets are involved in a merger, acquisition, restructuring, or transfer, information may be disclosed as part of that process, subject to applicable safeguards and legal requirements.

5. Google Play Purchases

Purchases made through the Android version of Loklok: Movies & Drama Hub may be processed by Google Play under Google's own terms and privacy practices.

Loklok: Movies & Drama Hub may receive transaction information such as:

- Order number
- Purchased product
- Transaction status
- Purchase or renewal date
- Account entitlement status

Loklok: Movies & Drama Hub does not receive or store the complete payment-card information submitted to Google Play.

6. Data Retention

We retain information only for as long as reasonably necessary to:

- Maintain an active account
- Provide requested App functions
- Keep legally required transaction records
- Resolve support requests or disputes
- Prevent fraud or repeated abuse
- Protect App and account security
- Meet legal, tax, accounting, or regulatory obligations

When information is no longer required, we will delete or de-identify it.

Some information may remain temporarily in protected backup systems until it is overwritten according to the applicable backup schedule.

7. Data Security

We use reasonable technical and organizational safeguards intended to protect information from unauthorized access, alteration, disclosure, loss, or misuse.

These measures may include access restrictions, transmission protections, account-verification controls, and security monitoring.

No internet transmission or electronic storage system can be guaranteed to be completely secure.

8. Your Privacy Rights

Depending on applicable law, you may have the right to:

- Request access to personal information associated with you

- Correct inaccurate or incomplete information
- Request deletion of personal information
- Object to or restrict certain processing
- Withdraw consent where processing relies on consent
- Request a portable copy of eligible information
- Submit a complaint to an appropriate data-protection authority

To exercise an available right, contact **Dev@easevibe.com**.

We may take reasonable steps to verify your identity before completing a request.

9. Account Deletion

You may initiate account deletion through:

Me → Settings → Delete Account

If you cannot access the App, you may submit a deletion request to:

Dev@easevibe.com

Use the subject line:

Loklok: Movies & Drama Hub Account Deletion Request

Deleting your Loklok: Movies & Drama Hub account does not automatically cancel a subscription managed through Google Play. Subscriptions must be canceled separately through the Google Play account used for the purchase.

Additional information is available in the Loklok: Movies & Drama Hub Account Deletion Policy.

10. Children's Privacy

Loklok: Movies & Drama Hub is not directed to children below the minimum digital-consent age applicable to them and is not intended for children under 13.

We do not knowingly collect personal information from children in violation of applicable law.

If we learn that a child's information was collected improperly, we will take reasonable steps to delete it. A parent or legal guardian may contact **Dev@easevibe.com** to submit a request.

11. International Data Processing

Loklok: Movies & Drama Hub infrastructure or service providers may process information outside the country where you use the App.

Where required by applicable law, we use an appropriate transfer mechanism or comparable safeguards intended to protect information processed across borders.

12. Third-Party Services

Loklok: Movies & Drama Hub may contain links to or rely on third-party services.

Services controlled by third parties operate under their own terms and privacy policies. We encourage you to review the privacy information provided by those services before using them.

13. Changes to This Privacy Policy

We may revise this Privacy Policy when our features, data practices, service providers, or legal obligations change.

The latest version will display an updated effective date. Where required, we will provide additional notice before a material change takes effect.

14. Contact Us

For privacy questions, data requests, account deletion requests, or concerns about this Privacy Policy, contact:

Email: Dev@easevibe.com