

To support the delivery of our services, ELSA uses service providers to process our Institutional Clients' data and to provide specific functionality within our products and services.

Listed below are our subsidiaries and sub-processors who process our Institutional Clients' personal data. Use of certain sub-processors and location of data storage/processing may also be specified in contractual terms with clients and determined on a client-by-client basis based on services/products, regulations and availability in specific regions.

Subsidiaries

Entity name	Purpose	Location
Elsa, Corp.	Wholly owned ELSA subsidiary	Portugal

Sub-Processors

<u>Sub-Processor</u>	<u>Purpose</u>	<u>Location</u>
Amazon Web Services (AWS)	Cloud storage	Multi-region - Depending on the hosting region selected
Snowflake	Data warehouse and analytics	Multi-region - Depending on the hosting region selected
OpenAl	Al functionality	USA
Google - Firebase	Application development platform	Multi-region - Depending on the hosting region selected
Sentry	Application monitoring	USA
Mezmo	Telemetry analytics	USA

The list of our subsidiaries and the sub-processors we engage may change from time to time.

For additional information please contact: privacy@elsanow.io