

Support



General Questions

Q: How do I cancel a subscription from Apple?

A: We are so sad to hear you would like to cancel your subscription with us. If possible, would you please let us know why you made this decision so that we can provide better service in the future? We surely respect your decision if you insist on the cancellation. Below is the link where you can find instructions on cancelling an active subscription.

<https://support.apple.com/en-gb/HT202039>

Q: How do I request a refund for apps or content bought from Apple?

A: Our goal for our products and services is to always meet the needs of our customers. As long as your refunding request falls under Apple refund policy, they will gladly honor your decision. Please kindly refer to the link below to request a refund accordingly.

<https://support.apple.com/en-us/HT204084>

All of our knowledge right at your fingertips. Ask questions, give suggestions, or give feedback. We want you to have a great experience. Feel free to contact us

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