

InRole Cancellation Policy

This Cancellation Policy outlines the terms and conditions under which InRole (referred to as "the Service Provider") allows the cancellation of services provided to its clients (referred to as "the Client"). By engaging with the Service Provider's services, the Client agrees to adhere to this policy.

Terms of Cancellation

Notice Requirement

The Client must submit a written notice of cancellation at least 30 days before the desired cancellation date.

Service Continuation

Services will continue to be provided, and applicable fees will remain in effect until the end of the 30-day notice period. The Client will be responsible for any fees incurred during this notice period.

No Refunds

InRole operates under a strict no-refund policy. Once services have been contracted and payment has been made, no refunds will be issued, regardless of the circumstances.

Service Provider-Initiated Cancellations

Unforeseen Circumstances

The Service Provider reserves the right to cancel or reschedule services due to unexpected events, such as illness, accidents, or emergencies. The Client will be notified of any such changes as soon as possible.

Non-Compliance

The Service Provider may cancel services if the Client fails to adhere to the terms and conditions of the agreement or engages in conduct that the Service Provider considers inappropriate or detrimental. In such cases, no refund will be provided, and services will be terminated immediately.

Disputes and Appeals

Dispute Resolution

Any disputes regarding cancellations or service-related issues should be submitted in writing to the Service Provider within 14 days of the event. The Service Provider will review the dispute and respond within 14 days.

Appeals Process

If the Client is dissatisfied with the resolution, they may appeal the decision in writing within 7 days of receiving the response. A senior manager will review the appeal, and a final decision will be communicated within 14 days.

Policy Amendments

The Service Provider reserves the right to amend this Cancellation Policy at any time. Any updates will be communicated to the Client in writing and will become effective 30 days after notification.

Contact Information

For any questions or concerns regarding this Cancellation Policy, please contact:

InRole

Email: info@inrole.io

Phone: +91 9058225822

Address: 1502, Ambadeep, 14 Kasturba Gandhi Marg, New Delhi 110001

By using InRole's services, the Client acknowledges that they have read, understood, and agreed to this Cancellation Policy.