Program AI-3 : Concept 7 Activity

WELCOME!

Model Name: LibBot, the library chatbot	**People**			
	Users Who are the people using this chatbot?		**Those Affected** Who are the people impacted when this chatbot is used?	
Creator: John Q Student	Intended <u>Library users in Iowa</u>	Unintended <u>Library Patrons in different states</u>	Intended <u>Library Users in Iowa</u>	Unintended <u>Local Book Authors</u>
Use Cases — Intended <u>Get book recommendations from the library catalog</u>	Library patrons are able to find books they can check out based on their interests	People find book recommendations, but aren't able to find them in their local library	Library patrons are able to find books they can check out based on their interests	The chatbot may not know about local book authors, so it doesn't know how to recommend them. That means fewer people will read their books
Use Cases — Unintended <u>Trying to exploit the chatbot and get it to make inappropriate recommendations</u>	People generate misleading recommendations as a way to "prank" the system	People generate misleading recommendations as a way to "prank" the system	If the chatbot is taken down, then users are no longer able to get their information	(empty)

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Creator:	Intended _____	Unintended _____	Intended _____	Unintended _____
Use Cases — Intended _____ _____ _____				
Use Cases — Unintended _____ _____ _____				