Terms of service

Basic

- The customer must be 18 or older in order to initiate a commission from me.
 - Upon discovery of falsified age will result in termination of the commission in accordance with the refund policy.
- The customer must understand that I reserve the right to refuse, or even cancel a commission at any time, at that point a refund will be issued in accordance with the refund policy.
- I reserve the right to refuse service, at any point. A refund will be issued (depending on percentage, etc.)
- Communication is important;
 - If English is not your native language, I can get in touch with friends who can help with translating.
 - Any attempts to role-play during our transaction will result in termination of the commission and a refund will be issued in accordance with the refund policy.
 - Be concise and clear of what you are requesting, be as descriptive as possible.
 - A vague generalization of a provided idea will result in artistic liberties/artistic interpretation to be taken. If this is not acceptable, I will ask for more clarification.
 - I will ask for permission before making <u>MAJOR</u> adjustments or changes that are not in line with the customer's original commission request. (e.g. adding additional characters, modifying the background, changing the pose etc.)
 - This may be the result of composition, idea, practice, within my limited abilities as an artist.
- I will be sharing client commissions with trusted friends who could help me with feedback and correcting potential errors to provide the best possible final product, which I can deliver.

- Do not send messages on a systemic/daily basis asking for updates, ETA, or casual conversation that eventually leads to updates to the image. Any occurrence of this may result in termination of the commission and a refund will be issued in accordance with the refund policy.
 - I do have a full-time job and other responsibilities to take care of, and do as much as I can. Please be patient with me
- I will **NOT** give any sort of ETA of the completion
- Evaluate and examine the sketch <u>THOROUGHLY</u> and request changes as necessary after approval has been given, the product will (A.) be finalized (B.) begin the next stage of the process.
 - Any additional request for changes after inking and coloring has begun may incur additional fees.
- Express permission must be provided via screen capture receipts or have the owner of the Original Character message me with approval.
 - Failing to provide approval will result in a refusal in commission.
 - o An option to switch original character will be provided before refusal.
 - Gifts/birthday gifts/Holiday gifts are not an exception.
- All commissions will be public and posted to social profiles
 - I will not agree to private commissions at this time.
- A 75% surcharge on the total price will be placed on any theme requested on my maybe list. This includes existing ych, and all levels of commission types. Any themes on this list will not be available on any potential raffles or future give aways
 - Eg. (base price) * 1.75 = new total
 - o \$45*1.75**=**\$78.75
 - I will thoroughly verify with client that they understand this and is acceptable upon request

Payment

- All payments must be made through PayPal.
- Payments must be made in full before the delivery of the final product.
 - The Customer may request an option for a payment plan, however I reserve the right to refuse.
- There will be no discussion over discounts.
- Any price changes will be announced on my profile, whether it's increases or available deals

Refund

- The customer has the right to request a refund
 - A decision to refund a percentage amount of the payment will be made based on the time spent on the image.
- No refund shall be issued AFTER the image has been finalized and completed
- A full refund is to be issued if there is a violation of terms of service in any form,
 - Violation of Terms of Service may result in refusal to work with the customer again in the future.
 - The Customer will not receive any form of the product, work in progress, or final product.

Harassment

- Any form of harassment, abuse, maltreatment, exploitation, intimidation, will result in termination from any concurrent commissions, and will be blacklisted from any future engagement. This included and not limited to -
 - Derogatory and defamatory language,
 - Any forms of threats,
 - Whether its forms of physical, financial harm, or threats of doxxing
 - Repetitive, or incessant messaging
 - This includes messaging on all social platforms

Art Usage

- After completion of the image, the client will receive a full sized and a web-friendly version of the image.
- The Client has PERSONAL USE RIGHTS OF THE IMAGE
 - This includes personal profile banners
 - o Icons

- Used as references
- The Client cannot edit the image in any way
 - o Recoloring
 - o Removing elements
 - tracing
- The client may not use my art to train AI models any synonyms of that kind, including examples like, "Apple Intelligence."
- The Client does not have any commercial license to use my work and attempt to use to make any income.