

# Privacy Policy

**Last updated:** July 31, 2026

## Privacy Policy for Plango

Welcome to Plango.

Your privacy is important to us. This Privacy Policy explains how Plango ("we", "our", or "us") collects, uses, stores, and protects your information when you use our mobile application.

By using Plango, you agree to the practices described in this Privacy Policy.

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## Information We Collect

Depending on how you use Plango, we may collect the following information:

### Account Information

If you create an account, we may collect:

- Name
  - Email address
  - Authentication identifiers provided by Apple, Google, or other sign-in providers
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### User Content

To provide planning features, Plango stores information that you create, including:

- Tasks
- Subtasks
- Goals
- Habits
- Notes
- Categories

- Tags
- Planning preferences
- Voice or text prompts submitted to the AI assistant

This information belongs to you.

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## Voice Input

If you choose to use voice planning, your spoken input is converted into text to process your request.

Voice recordings are only processed to provide the requested functionality.

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## Device Information

We may automatically collect:

- Device model
- Operating system version
- App version
- Language
- Time zone
- Anonymous diagnostic information
- Crash reports

This information helps improve the application's stability.

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## How We Use Your Information

We use your information to:

- Provide the application's features
- Create and organize tasks using AI
- Synchronize your data across devices
- Improve planning suggestions
- Respond to customer support requests
- Improve performance and reliability

- Detect fraud or abuse

We do not sell your personal information.

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## Artificial Intelligence

Plango uses artificial intelligence to help organize your plans.

When you use AI features, the information you provide (such as tasks, messages, or voice input converted to text) may be securely processed by third-party AI service providers solely for the purpose of generating responses and planning suggestions.

We do not use your personal planning data to train our own AI models.

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## Data Storage

Your data may be stored securely using cloud infrastructure to enable:

- Account synchronization
- Backup
- Multi-device access

We use reasonable technical and organizational measures to protect your information.

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## Third-Party Services

Plango may integrate with third-party services, including:

- Apple Sign In
- Google Sign-In
- Apple Calendar
- Google Calendar
- Apple Health (only with your permission)
- AI service providers
- Cloud hosting providers

- Analytics providers
- Crash reporting services

Each third party has its own privacy policy.

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## Permissions

Plango may request access to:

### **Microphone**

Used only for voice planning.

### **Notifications**

Used to remind you about tasks, habits, and goals.

### **Calendar**

Used only if you choose to synchronize events.

### **Health Data**

Used only if you explicitly connect Apple Health.

You can revoke these permissions at any time in your device settings.

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## Data Sharing

We do not sell your personal information.

We may share limited information only when necessary:

- To provide AI functionality
- To operate cloud services
- To comply with legal obligations
- To protect users and prevent abuse

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## Data Retention

We retain your information for as long as your account remains active.

If you delete your account, your personal information will be deleted or anonymized within a reasonable period unless we are legally required to retain certain records.

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## Your Rights

Depending on your location, you may have the right to:

- Access your personal information
- Correct inaccurate information
- Delete your data
- Export your data
- Withdraw consent
- Request restriction of processing

To exercise these rights, contact us using the information below.

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## Children's Privacy

Plango is not intended for children under the age of 13 (or the minimum age required in your country).

We do not knowingly collect personal information from children.

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## Security

We use industry-standard security measures designed to protect your information.

However, no method of electronic storage or internet transmission is completely secure, and we cannot guarantee absolute security.

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## International Users

Your information may be processed in countries other than your own where our service providers operate.

We take appropriate measures to protect your information in accordance with applicable privacy laws.

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## Changes to This Policy

We may update this Privacy Policy from time to time.

Any changes will be posted on this page, and the "Last updated" date will be revised accordingly.

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## Contact Us

If you have any questions about this Privacy Policy, you may contact us at:

**Email:** support@plango.app

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## Apple App Store Privacy Nutrition

Based on your current specification, your App Store privacy labels would likely include:

### Data Linked to the User

- Contact Information (email, if account creation is supported)

- User Content (tasks, habits, goals, notes)
- Identifiers (user ID)

### **Data Not Linked to the User**

- Diagnostics
- Crash Data
- Performance Data

### **Data Used for Tracking**

- None (assuming you do not use advertising SDKs or cross-app tracking).

This policy is intentionally conservative and aligns with common App Store expectations. If you later add services such as Firebase Analytics, Supabase, OpenAI, Anthropic, Google Gemini, or RevenueCat, you should update the policy to explicitly disclose those providers and their roles.