Position: Associate Retail/Events Manager

Job Description: Do you have a sweet tooth and enjoy helping others satisfy theirs? Do you enjoy the fast-paced, ever-changing world of retail and are looking to grow your management experience? Interested in collaborating within an in-store environment, as well as leading the planning & activation of off-site events? Then become an Associate Retail/Events Manager at Candycopia. We're looking for someone who is a:

Customer Experience Champion:

As an Associate Retail/Events Manager, you're responsible for being a champion of our quality products, the stories behind the candy, and the overall environment we create for each of our customers – both in-store and at pop-up events. That means having a personable, outgoing attitude that allows you to connect with our customers and knowledgeably guide them to sweet discoveries that satisfy their perfectly unique tastes. It also requires the ability to coach-up and set a positive example for junior candy curators, as well as provide an attentiveness throughout the store that supports loss-prevention. This skill set should also translate to being a natural content creator that can help Candycopia connect with sweet-lovers via our social media channels. We believe everything tastes sweeter with exceptional customer-service, and we're committed to exceeding customer expectations wherever they encounter our brand.

Operations Guru:

Help us perform opening and closing procedures in an efficient manner, and stand-in as the face of Candycopia management when company founders are not on premise. You'll assign, monitor, and ensure completion of tasks by team members; ensure a safe workplace environment for all team members; and assist in inventory management, visual merchandising and gifting.

People Leader

Recruiter, Trainer, Teacher and Coach! Supports the Founders in leading outstanding people processes, team development and ensures an amazing applicant and employee experience.

We'd love to hear from people with:

- A sweet tooth, and a passion for helping people satisfy theirs through the discovery of candy
- 2+ years of retail, customer service or management experience OR 4 years military experience
- Strong interpersonal skills, who thrive in a retail environment
- Entrepreneurial mentality who will help us grow Candycopia

Compensation:

- Highly competitive hourly pay of $19
- 25% off in-store discount
- Paid time off, including end of year holiday season of Dec 24-Jan 2
- Annual profit-sharing bonus
- Stipend for wellness activities and/or health care benefits

Requirements:

- Embodies Candycopia's values: Inclusivity, Discovery and Service. Learn more about these values and our brand at www.candycopia.com
- Ability to work at least 30 hours per week and be flexible including evenings and/or weekends at our store at 717 Lake St. Oak Park, Il. Ideal candidates would want 25-35 hours per week, primarily nights and weekends
- May require some off-site travel including special events, pick-ups and deliveries.
- Legal documentation establishing your identity and eligibility to be legally employed in the country in which you apply
- Minimum High School or GED equivalent

Submit resume or personal inquiry to jobs@candycopia.com

All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or status as a protected veteran. We are committed to creating a diverse and welcoming workplace that includes team members with diverse backgrounds and experiences. We believe that enables us to better meet our mission and values while serving customers throughout our community. Qualified applicants with criminal histories will be considered for employment in a manner consistent with all federal state and local ordinances. Candycopia is committed to offering reasonable accommodations to job applicants with disabilities. If you need assistance or an accommodation due to a disability, please contact us at jobs@candycopia.com

About Candycopia:

Candycopia is an experience for ALL sweet-lovers.

Inside our store you'll discover more than 100 choices of colorful gummies and bulk candies that we package to your preference. We've stacked our walls high with your favorite brands, just waiting to be unwrapped and savored again - not to mention exciting new novelty treats and hard-to-find flavors.

CANDYCOPIA
A WORLD OF SWEET DISCOVERIES

We've also developed relationships with select candy crafters in Chicago and beyond to deliver their handmade specialties. We can't wait for you to taste some of our favorite toffee made in nearby Elk Grove, as well as mind-bending fudge flavors from an independent shop in Las Vegas, and eye-popping luxury bonbons from renowned Memphis chef, Phillip Ashley.

We believe that tasting good starts with shopping good, so we put an emphasis on working with diverse-owned, ecofriendly, and small batch candymakers. You simply won't find a collection of sweets like this anywhere else.

And, if you're in the mood for indulging right away, you can seat yourself at our Candy Bar, where we scoop out candy-forward sundaes, like Banana Pudding ice cream with freshly chopped Twix and a caramel drizzle.

Or, you can fully-experience our vision for Candycopia by choosing from a menu of candy flights. We'll serve you three different candymakers' spins on your favorite sweets – from caramels, to fudge, to licorice – alongside the story of what makes each one unique. Try them all, then take home your favorite along with the story of where it came from, how it compares, and what makes it special.

We believe candy is worth savoring, and everything tastes sweeter when you stop to appreciate all the different ways it indulges your senses.

Come visit us at Candycopia, where a world of sweet discoveries awaits you.