

Terms & Conditions

1. Acceptance of Terms

By booking a trip with Packagefy, you agree to comply with and be bound by the following terms and conditions. These terms constitute a legally binding agreement between you (the "Client") and Packagefy. By making a booking, you acknowledge that you have read, understood, and agreed to these terms and conditions on behalf of yourself and all individuals included in the booking.

2. Booking Confirmation

A booking is considered confirmed only when Packagefy issues a confirmation email or invoice. At this point, a contract between you and Packagefy is established. Packagefy reserves the right to decline any booking at its discretion. Any prior communications or descriptions of services not explicitly stated in this contract are not binding.

3. Payment Terms

Full payment is required at the time of booking unless otherwise stated. Failure to make payment by the specified deadlines may result in the cancellation of your booking without refund. Payment can be made via the methods specified during the booking process.

4. Medical Conditions and Special Requirements

It is the Client's responsibility to disclose any medical conditions, disabilities, or special requirements at the time of booking. Packagefy reserves the right to request additional information or a medical clearance and to deny participation if the Client's condition may affect their ability to safely participate in the trip. Failure to disclose such conditions may result in cancellation without refund.

Neither PACKAGEFY nor the participating partners/hotels will be responsible for You will be travelling to High Altitude cold desert place of India. It's advisable to consult your personal doctors for any sort of medical awareness before travelling. There are very few medical facilities/hospitals available at such remote locations and packagefy shall not be responsible for any such medical emergency thus occurring. However any kind of support with respect to arranging logistics will be arranged if required and the expenses shall be borne by the clients. Please consult your personal doctor and we advise you to be physically fit and healthy before travelling. Do mention any sort of prior health issues before travelling so that we can advise you correctly.

Consult a physician before undertaking the adventure tour. Carry basic medications and a first-aid kit during the tour.

5. Travel Insurance

Travel insurance is strongly recommended for all clients. It is the Client's responsibility to ensure they have adequate coverage for medical expenses, trip cancellation, and other potential risks associated with travel. Packagefy is not liable for any losses or expenses incurred due to a lack of appropriate insurance.

6. Changes and Cancellations by Packagefy

Packagefy reserves the right to make minor changes to the itinerary, services, or prices if necessary. In the event of significant changes or cancellations initiated by Packagefy due to unforeseen circumstances or force majeure events, clients will be offered alternative arrangements or a credit voucher. Refunds will be provided only if suitable alternatives cannot be arranged.

7. Force Majeure - Factor outside control

Packagefy shall not be liable for any failure to perform its obligations under these terms if such failure is caused by events beyond its reasonable control, including but not limited to acts of God, war, civil unrest, natural disasters, epidemics, or strikes.

Neither PACKAGEFY nor the participating partners/hotels will be responsible for the additional expenses. If there is any additional expenses due to bad weather or any other reason beyond the control of the tour operator on account of hotel stay, transportation, and meals etc. extra bill will be raised.

- PACKAGEFY is not responsible for any change in itinerary due to reasons beyond our control like change in flight and train schedule, cancellation of flights/trains, political disturbances, Local union or any other issue natural phenomenon, etc
- We do plan the arrangements in advance. It is unlikely that we will have to make any changes to your travel arrangements. Occasionally, we may have to make changes due to Force Majeure Events and we reserve the right to do so at any time before or during the trip. We also reserve the right under Force Majeure Events to cancel your travel arrangements / offer alternative dates / revise the itinerary before or during the trip. Any additional cost incurred due to the above- mentioned reasons will have to be borne by the traveller himself.
- Force Majeure Event shall mean and include any circumstance beyond the reasonable control of PACKAGEFY, including without limitation, any act of nature or the public enemy, accident, explosion, fire, storm, earthquake, flood, drought, perils of the sea, casualty, strikes, lock- outs, labor troubles, riots, sabotage, terrorists acts, embargo, war (whether or not declared), governmental actions, delay in issuance or processing of Visa/permit, change of laws and regulations, orders, or decrees, or other causes of like or different character beyond the control of PACKAGEFY.

8. Unused Services

No refunds will be provided for any amenities / services or activities included in the trip package that the client chooses not to use or participate in. This means that if a client decides to skip a meal, activity, hotel stay or or decline any other included offerings during your trip that was included in the package, this aslo includes voluntary or involuntary termination/departure from tour, i.e. sickness, death of a family member etc, late arrival on the tour, or premature departure either voluntarily or involuntarily. they will not be eligible to receive a refund for those unused portions. The package price is based on the total inclusion of all listed services, and partial refunds for missed or unused services are not permitted.

9. Client Responsibilities

Clients are responsible for ensuring that they have valid passports, visas, and any other required travel documents. Clients must also comply with the local laws and customs of the destinations visited. Packagefy reserves the right to terminate the trip of any Client who engages in unlawful or inappropriate behavior without refund.

Clients responsibility to carry valid id proof of children travelling with them to show at hotel/homestay/camps/train/flights etc also to take care of their child while travel if the nature of travel is adventure.

All guests will be responsible for safety and security of their own luggage .We will not be at all responsible for the damage/ missing / lost luggage .So, carry a shoulder bag to carry all essential things with you

Compensation for any damage/accident done by you during tour to others property/person would be directly payable by you. The management shall not be responsible for any damage or any missing items along the tour. The time of Departure is stated & fixed. All travelers must update their status with the Trip coordinator(s), & report at the pickup point 30 mins prior to the scheduled departure. Any meals or transfers not mentioned in the itinerary are to be considered an exclusion in the deal. Any kind of drink (alcoholic, aerated, or mineral water) is not included in the package cost . Please wear clothes according to the weather while travelling.

10. Prices, Surcharges, and Taxes

Prices for travel packages are subject to change based on fluctuations in exchange rates, transportation costs, fuel surcharges, and government-imposed taxes. Once a booking is confirmed, prices are fixed, except where adjustments are required due to these factors. Any applicable surcharges will be communicated to the client, who will be responsible for payment. All prices include current taxes unless stated otherwise, and Packagefy reserves the right to adjust costs if new taxes are introduced or existing rates increase. Failure to pay any additional charges may result in booking cancellation without a refund.

11. Governing Law

These terms and conditions are governed by the laws of the jurisdiction in which Packagefy is registered. Any disputes arising from this contract shall be resolved under the exclusive jurisdiction of the courts in that jurisdiction.

12. Environment Policy

By booking with Packagefy, you agree to respect and adhere to our environmental policies, which include minimizing waste, conserving natural resources, and protecting the ecosystems we visit. We expect all clients to follow responsible travel practices that reduce environmental impact, including proper disposal of waste, respecting local wildlife, and adhering to guidelines provided by our team. Failure to comply with these practices may result in termination of your participation in the trip without a refund.

13. Amendments

Packagefy reserves the right to update or amend these terms and conditions at any time. The latest version will be posted on our website, and it is the Client's responsibility to review these terms prior to booking.

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