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UX Interaction Designer

The opportunity

As a UX Interaction Designer at Zalando you will solve business problems by understanding user needs and motivations, structuring information, choreographing customer interactions across touchpoints, designing workflows, architecting interaction patterns and prototyping user interfaces.

Zalando User Experience designers work closely with product managers and developers in strong, agile teams. Individuals and teams are given as much autonomy as possible so they can innovate quickly. We employ an evolving mix of traditional user-centered methodologies, lean UX practices and design thinking.

We have a number of different missions in Zalando because our User Experience community extends across the entire product portfolio. As a UX Interaction Designer you could join shaping the vision for a new ground-breaking fashion marketplace mobile app, or by designing enticing editorial interfaces for inspiration, guidance and advice on our online fashion store. You could design B2B products solving the problems of global fashion brands and partners on the Zalando platform, or think outside the “shop” box to integrate Zalando’s shopping experience with other (social) platforms - landing into our customers’ daily digital habits wherever they are. From working on native apps to web apps and responsive web, desktop to mobile devices - let’s explore together what sounds like a challenge for you?

Your challenge

As a UX designer you will take on a series of focused, deep challenges (each ca. 12-18 months) within a specific product team, executing on a specific mission.

Your first mission will be to achieve a concrete goal focused in *one* of these areas:

- Designing, testing and iterating daily eCommerce interactions with millions of customers across Europe
- Ideating, incubating and launching innovative new products as part of one of our mobile ventures focused on user engagement or mCommerce
- Work with major fashion brands and partners to improve their presence and sales on Zalando within our B2B offering

- Increasing the efficiency and job satisfaction of colleagues and business partners who use our custom-built internal tools

Where do you want to start to make a difference?

What we're looking for

To land this job you will show and explain raw artifacts from various stages of the design process that illustrate your proven ability to:

- Translate complex product requirements into easy and intuitive user flows
- Create responsive UIs that engage customers across devices
- Identify overarching interaction patterns to ensure a consistent brand and user experience
- Break a long-term user experience vision down into concrete steps for agile development
- Explain your ideas, designs and best practices in order to successfully convince, motivate and inspire stakeholders
- Collaborate with peers, product managers and techies through the entire product lifecycle
- Test and refine prototypes with users within a weekly cycle (Lean UX)

What you can expect from us

We'll pay you a market-rate salary and outfit you with the best tools. We'll assist you with relocating to Germany and subsidize your daily commute. We offer the security of an expanding company with more than 8,000 employees and a company pension plan.

But we expect that the true perks for you might be:

- Impact: We think big and act fast. What you're doing today will affect millions of customers tomorrow
- Tour of Mastery: When you join Zalando, you're not simply accepting a job offer but embarking on your first mission within a larger tour of mastery. We aim to maximize your professional development by exposing you to multiples teams, disciplines and challenges over the course of your career
- An international team of experts that will inspire and support you
- A corporate culture where your skills are judged only by your results, not what you wear or how long you're sitting at your computer
- Personal branding support: From preparing talks and blog posts to networking with industry leaders

- A large Zalando UX Community of Practice to align with and challenge your colleagues -- and to spread customer-centricity into the entire company

And on top of that you get a 40% discount when you shop at Zalando.

About Zalando

Zalando is Europe's leading online fashion platform, doing business in 15 markets. Delivering first-class shopping experiences to our +15 million customers requires moving fast — with microservices, Agile processes & autonomous teams — and using cutting edge, open source technologies. We are passionate about what we do and have fun while doing it. And we are willing to experiment and make mistakes: It's how we grow.

Sound like fun?

Start the conversation. Tell us what the next step in your career could be. Draw outside the lines. We don't want to fill a cookie-cutter job description but rather bring out the best in each of us in order to deliver top-notch products.

Whether you've been designing human-computer interactions for years or are just starting out, we'd love to talk to you. Let's tap your passion and potential.

Multi-talented? Please apply for the one single job that best represents your deepest core competency and mention your other skills in your application.