

Exely

Exely integration questions

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1. Introduction

Please take a few minutes to read and fill in the details related to the interface and how your channel works. This information is necessary to integrate our systems.

2. Technical details

Description	Answer
In case of the connection activation/deactivation, the hotel and you will receive notification emails about this event. To which email you would like to receive these notifications.	

3. Channel information

In the Exely extranet for hotels connected to Exely Channel Manager, there will be a separate page containing details about your channel: information on how to connect to the channel if the property is already working with you, what to do if the property is not yet working with you and wants to sign a contract, logo, segment you are working with, etc.

For us to create this page, please provide the information listed below.

Description	Answer
The channel name (including capital letters and language)	
Brief description of your company in English. Your features and why the hotel should connect. Up to 700 characters (with spaces)	
Brief instructions in English for hotels that are not yet working with you, but would like to contract you. Up to 400 characters (including spaces).	
Please send the logo and icon of your channel in .svg format as an attachment to the application form.	
Specify the properties from which countries you connect	
Specify what types of properties can connect to your channel (e.g. hotels, hostels, apartments, etc.).	
What types of target audiences book in the channel	
Which countries and/or regions guests are most likely to book through the channel	

Factors that influence the hotel's ranking in the channel (e.g. availability of special offers, availability of photos)	
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4. Channel connection

Description	Answer
Specify to which email hotel requests to connect to your channel should be sent	

The connection process will be as follows:

1. The hotel that wishes to work with you through the integration opens your page in our extranet. The hotel clicks the "Connect" button.
2. The hotel sets up rate plans and room types in the extranet and starts working in live mode.

5. The hotel for the first connection

Once the integration is completed, the first "pilot" hotel should be connected. Please make an agreement with one of the hotels interested in the connection and provide information about it in the table below. After the integration is completed, Exely representatives will contact the hotel directly and inform them about the need to connect your channel and help with the settings.

The hotel name	Responsible person contacts

6. Contacts on the channel side

Description	Answer
Marketing contact	
Primary contact for general inquiries	
Technical contact	
Contacts of a channel representative to provide hotels with in case of questions related to settings in the channel	

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7. Contacts on the Exely channel manager's side

After the integration is completed, you can contact Exely at the contacts below in case of any questions

Description	Answer
Primary contact for general questions after integration is completed	Email: connectivity@exely.com
Technical contact after integration is completed	